

2018 ACCESSORIES & EQUIPMENT**Cellular, Entertainment, And Navigation - Traverse****SPECIFICATIONS****FASTENER SPECIFICATIONS****Single Use Non-Threaded Fasteners/Components**

NOTE: <i>All fasteners/components listed in this table MUST BE DISCARDED and replaced with NEW after removal.</i>
Application
High Frequency Antenna Retainer
Radio Antenna Opening Cover Retainer

Reusable Threaded Fastener Tightening Specifications

NOTE: <i>All fasteners listed in this table can be reused after removal.</i>	
Application	Specification
	Metric (English)
Antenna Coaxial Cable Bolt	9 N.m (80 lb in)
Communication Interface Module Bracket Bolt	2.5 N.m (22 lb in)
High Frequency Antenna Bolt	9 N.m (80 lb in)
Human Machine Interface Control Module Bracket Bolt	2.5 N.m (22 lb in)
Human Machine Interface Control Module Bracket Nut	6 N.m (53 lb in)
Radio Antenna Module Bolt	9 N.m (80 lb in)
Radio Antenna Opening Cover Bolt	9 N.m (80 lb in)
Radio Bracket Bolt	2.5 N.m (22 lb in)
Radio Control Bolt	2.5 N.m (22 lb in)
Radio Front Center Speaker Bolt	2.5 N.m (22 lb in)
Radio Front Floor Speaker Nut	6 N.m (53 lb in)
Radio Front Side Door Speaker Bolt	2.5 N.m (22 lb in)
Radio Front Speaker Bolt	2.5 N.m (22 lb in)
Radio Rear Corner Upper Garnish Molding Speaker Bolt	2.5 N.m (22 lb in)
Radio Rear Side Door Speaker Bolt	2.5 N.m (22 lb in)
Radio Speaker Amplifier Nut	6 N.m (53 lb in)
Steering Wheel Spoke Cover Fastener	1.5 N.m (13 lb in)

SCHEMATIC WIRING DIAGRAMS**RADIO/NAVIGATION SYSTEM WIRING SCHEMATICS****Radio Power, Ground Serial Data, Audio Inputs and References (IOA)**

Conditions for Running DTC

- Ignition On/Vehicle in Service Mode.
- The system voltage is 9-16 V
- DTC B101E is not set as current in the Human Machine Interface Control Module
- The test is run once during Human Machine Interface Control Module wake up

Conditions for Setting the DTC

B0997 3A

The Info Display Module has reported identification information that differs from the information calibrated in the Human Machine Interface Control Module.

B0997 39

The Info Display Module reports an internal malfunction.

Action Taken When DTC Sets

The Human Machine Interface Control Module will set the DTC and the Info Display Module will have limited or no functionality.

Conditions for Clearing the DTC

The Human Machine Interface Control Module detects a compatible Info Display Module with no internal malfunctions reported.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition On/Vehicle in Service Mode. Infotainment system ON.
2. Verify DTC B101E is not set

- **If DTC B101E is set**

Refer to **Diagnostic Trouble Code (DTC) List - Vehicle** .

- **Go to next step: If DTC B101E is not set**

3. Verify DTC B0997 is not set

- If DTC B0997 is set

Replace the P17 Info Display Module.

- Go to next step: If DTC B0997 is not set

4. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Radio Control Assembly Replacement \(With IO5, IO6\)](#)

DTC B1015

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category

DTC Descriptor

DTC B1015 00

Vehicle Identification Number (VIN) Information Error

Circuit/System Description

When the telematics communication interface control module receives Over-The-Air messages, it will compare the information received to the data stored in memory. If the VIN stored in memory does not match the VIN received via Over-The-Air messages, the telematics communication interface control module will set a DTC and commands the red LED on ON.

Conditions for Running the DTC

The system voltage is at least 9 volts and no more than 16 volts.

Conditions for Setting the DTC

B1015

- The telematics communication interface control module stored VIN digits does not match the digits stored in the BCM.
- The VIN stored in memory does not match the VIN received via an Over-The-Air message.

Action Taken When the DTC Sets

- The telematics communication interface control module sets a DTC.
- The telematics communication interface control module commands the red LED ON.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- The history DTC will clear after 50 fault-free ignition cycles.

Reference Information

Schematic Reference

[Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)
Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Verify that DTC B1015 is not set.

- If the DTC is set, reprogram the telematics communication interface control module. If the DTC resets, replace the telematics communication interface control module

Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the diagnostic procedure.

Control Module References for module replacement, setup and programming.

DTC B1024 (AUDIO AMPLIFIER)

Diagnostic Instructions

- Perform the **Diagnostic System Check - Vehicle** prior to using this diagnostic procedure.
- Review **Strategy Based Diagnosis** for an overview of the diagnostic approach.
- **Diagnostic Procedure Instructions** provides an overview of each diagnostic category.

DTC Descriptor

DTC B1024 11

Circuit Board Temperature Sensor Above Maximum Threshold

Circuit/System Description

The audio amplifier monitors the internal circuitry for excessive temperature. When the amplifier senses an internal circuitry temperature greater than 95°C (203°F), the amplifier will set DTC B1024 11 and shut down until the internal circuitry cools below 90°C (194°F). No external circuit diagnosis is involved.

Conditions for Running the DTC

- Radio ON.
- Battery voltage must be between 9-16 volts.

Conditions for Setting the DTC

The audio amplifier detects an over-heat condition greater than 95°C (203°F) of the internal amplifier circuitry.

Action Taken When the DTC Sets

The audio amplifier will shut down and all speakers will be inoperative.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 100 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Extended use or extremely high volume especially in warm weather conditions may cause this DTC to set. Under these conditions it may be normal for this DTC to set to prevent permanent damage to the audio amplifier circuitry.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

NOTE: Allow the vehicle cabin to cool if the temperature inside the vehicle is excessive before proceeding with this diagnostic procedure.

1. Verify the DTC sets outside of the Conditions for Running and Setting. Since most occurrences of this DTC are caused by extreme vehicle cabin temperatures due to ambient conditions, review with the customer the conditions under which the DTC set.

- **If the DTC sets within the Conditions for Running and Setting.**

The system is operating as designed, All OK.

- **Go to next step: If the DTC sets outside the Conditions for Running and Setting.**

2. Using the scan tool, clear the DTC.

3. Verify the DTC does not set while operating the infotainment system under the conditions the customer experienced the concern.

- **If the DTC sets**

Replace the T3 Audio Amplifier

- **Go to next step: If the DTC does not set**

4. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the diagnostic procedure.

[Control Module References](#) for audio amplifier replacement, setup, and programming

DTC B1024 (HUMAN MACHINE INTERFACE CONTROL MODULE)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B1024 53

Circuit Board Temperature Sensor Below Minimum Threshold

DTC B1024 54

Circuit Board Temperature Sensor Above Maximum Threshold

Circuit/System Description

The human machine interface control module monitors the internal circuitry for excessive temperature. When a temperature outside of the range is detected, the module sets the DTC and limits its operation to avoid damage.

Conditions for Running the DTC

- Ignition On/Vehicle in Service Mode.
- The system voltage is 9-16 V
- The test is run once per second when the infotainment system is operating

Conditions for Setting the DTC

B1024 53

The module senses an internal temperature less than -40°C (-40°F).

B1024 54

The module senses an internal temperature greater than 69°C (156°F).

Action Taken When the DTC Sets

- The human machine interface control module sets the DTC.
- A message is displayed indicating that the system performance is being impacted by the excessive temperature condition.
- The module stops communicating on the MOST Bus network, but does not interrupt communication on the network.
- The infotainment system and the Info Display Module will have limited or no functionality.
- Components or other subsystems that interface with the infotainment system may have limited or no functionality.

Conditions for Clearing the DTC

- The internal temperature is between -40°C (-40°F) and 69°C (156°F).
- A history DTC will clear once 100 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Under certain conditions it may be normal for this DTC to set to prevent permanent damage to the module.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

NOTE: Allow the vehicle cabin to cool if the temperature inside the vehicle is excessive before proceeding with this diagnostic procedure.

1. Verify the DTC sets outside of the Conditions for Running and Setting. Since most occurrences of this DTC are caused by extreme vehicle cabin temperatures due to ambient conditions, review with the customer the conditions under which the DTC set.
 - **If the DTC sets within the Conditions for Running and Setting.**

The system is operating as designed, All OK.
 - **Go to next step: If the DTC sets outside the Conditions for Running and Setting.**
2. Using the scan tool, clear the DTC.
3. Verify the DTC does not set while operating the infotainment system under the conditions the customer experienced the concern.
 - **If the DTC sets**

Replace the K74 Human Machine Interface Control Module
 - **Go to next step: If the DTC does not set**
4. All OK.

Repair Instructions

Perform the Diagnostic Repair Verification after completing the repair.

Control Module References for human machine interface control module replacement, programming, and setup.

DTC B1025, B1035, B1045, OR B1235 (UQF WITHOUT NKC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Left Front Audio Output Circuit

DTC B1035

Right Front Audio Output Circuit

DTC B1045

Left Rear Audio Output Circuit

DTC B1055

Right Rear Audio Output Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Left Front Speaker Output Signal	B1025 02, 1	B1025 04, 1	B1025 01, 1, 2	-
Right Front Speaker Output Signal	B1035 02, 1	B1035 04, 1	B1035 01, 1, 2	-
Left Rear Speaker Output Signal	B1045 02, 1	B1045 04, 1	B1045 01, 1, 2	-
Right Rear Speaker Output Signal	B1055 02, 1	B1055 04, 1	B1055 01, 1, 2	-
1. No or reduced audio from speaker (s) on the affected audio circuit. 2. Noticeable audio distortion may be present.				

Circuit/System Description

Each of the audio output channel circuits (+) and (-), at the radio have a DC bias voltage that is approximately one half of battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5 V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Conditions for Running the DTC

- Vehicle in Service Mode/Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The test is run once during radio wake up

Conditions for Setting the DTC

B1025 01, B1035 01, B1045 01, B1055 01

The radio detects a short to voltage on the specified audio (+) or (-) circuit.

B1025 02, B1035 02, B1045 02, B1055 02

The radio detects a short to ground on the specified audio (+) or (-) circuit.

B1025 04, B1035 04, B1045 04, B1055 04

The radio detects an open on the specified audio (+) or (-) circuit.

Action Taken When the DTC Sets

The radio continues to send the output signal to the speaker signal circuit with the current fault.

Conditions for Clearing the DTC

- A current DTC clears when the conditions for setting the DTC are no longer present and the ignition has been cycled from OFF to ON.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.
- The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.
- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.
- If equipped with an Active Noise Cancellation system that utilizes an ANC module, the module acts as a pass-through for the high level audio signals from the radio to the speakers.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6) **Radio/Audio System Description and Operation (with IOA)**

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode, A11 Radio ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - **If audio is inoperative from one or more speakers, or the audio emitted is not clear.**

Refer to Circuit/System Testing.

- **Go to next step: If clear audio is heard from all speakers.**

3. All OK.

Circuit/System Testing

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio circuit when performing circuit tests.

1. Ignition OFF/vehicle OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, A11 Radio ON, mute OFF.
2. Test for 5 - 7 V between each audio signal circuit terminal 1 and terminal 2 and ground.
 - **If less than 5 V**
 1. Ignition OFF/vehicle OFF, disconnect the appropriate speaker harness connector at the A11 Radio.
 2. Test for infinite resistance between the signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **If greater than 7 V**
 1. Ignition OFF/vehicle OFF, disconnect the appropriate speaker harness connector at the A11 Radio. Ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
3. Test or replace the P19 Speaker.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Speaker Replacement Reference](#)
- [Control Module References](#) for radio replacement, programming, and setup.

DTC B1025, B1035, B1045, OR B1135 (UQF WITH NKC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Left Front Audio Output Circuit

DTC B1035

Right Front Audio Output Circuit

DTC B1045

DTC B1055

Right Rear Audio Output Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Left Front Speaker Output Signal	B1025 02, 1	B1025 04, 1	B1025 01, 1, 2	-
Right Front Speaker Output Signal	B1035 02, 1	B1035 04, 1	B1035 01, 1, 2	-
Left Rear Speaker Output Signal	B1045 02, 1	B1045 04, 1	B1045 01, 1, 2	-
Right Rear Speaker Output Signal	B1055 02, 1	B1055 04, 1	B1055 01, 1, 2	-
1. No or reduced audio from speaker (s) on the affected audio circuit. 2. Noticeable audio distortion may be present.				

Circuit/System Description

Each of the audio output channel circuits (+) and (-), at the radio have a DC bias voltage that is approximately one half of battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5 V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The test is run once during radio wake up

Conditions for Setting the DTC**B1025 01, B1035 01, B1045 01, B1055 01**

The radio detects a short to voltage on the specified audio (+) or (-) circuit.

B1025 02, B1035 02, B1045 02, B1055 02

The radio detects a short to ground on the specified audio (+) or (-) circuit.

B1025 04, B1035 04, B1045 04, B1055 04

The radio detects an open on the specified audio (+) or (-) circuit.

Action Taken When the DTC Sets

The radio continues to send the output signal to the speaker signal circuit with the current fault.

Conditions for Clearing the DTC

- A current DTC clears when the conditions for setting the DTC are no longer present and the ignition has been cycled from OFF to ON.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.
- The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.
- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.
- If equipped with an Active Noise Cancellation system that utilizes an ANC module, the module replicates the high level audio signals from the radio to the speakers. If the module malfunctions, all the speakers may become inop.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition ON, A11 Radio ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - **If audio is inoperative from one or more speakers but not all.**
Refer to Circuit/System Testing One Speaker.
 - **If audio is Inoperative from all speakers .**
Refer to Circuit/System Testing All Speakers.
 - **Go to next step: If clear audio is heard from all speakers.**
3. All OK.

Circuit/System Testing

One Speaker

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio

circuit when performing circuit tests.

1. Ignition OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, A11 Radio ON, mute OFF.
2. Test for 5 - 7 V between each audio signal circuit terminal 1 and terminal 2 and ground.
 - **If less than 5 V**
 1. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 2. Test for infinite resistance between the appropriate signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 2. Ignition ON, A11 Radio ON, mute OFF. Test for less than 1 V between the appropriate signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 - **Go to next step: If between 5 - 7 V**
3. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
4. Ignition ON, A11 Radio ON, mute OFF. Test for 5 - 7 V between each appropriate audio signal circuit from the A11 Radio and Ground.
 - **If less than 5 V**
 1. Ignition OFF, Disconnect the appropriate speaker harness connector at the A11 Radio.
 2. Test for infinite resistance between the signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the appropriate speaker harness connector at the A11 Radio. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
5. Test or replace the P19 Speaker.

All Speakers

1. Ignition OFF, disconnect the X1 harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
2. Test for less than 10 Ω between the ground circuit terminal 8 and ground.
 - **If 10 Ω or greater**
 1. Test for less than 2 Ω in the ground circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
3. Verify that a test lamp illuminates between the B+ circuit terminal 4 and ground.
- **If the test lamp does not illuminate**
 1. Remove the test lamp.
 2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - **Go to next step: If the test lamp illuminates**
4. Ignition ON, A11 Radio ON.
5. Verify that a test lamp illuminates between the control circuit terminal 3 and ground.
- **If the test lamp does not illuminate**
 1. Ignition OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Test for infinite resistance between the control circuit and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the control circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **Go to next step: If the test lamp illuminates**
6. Test for 5 - 7 V between any audio signal circuit from the A11 Radio and Ground.
- **If not between 5 - 7 V**
 Test or replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
7. Test or replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Speaker Replacement Reference](#)
- [Control Module References](#) for radio and amplifier replacement, programming, and setup.

DTC B1025, B1035, B1045, OR B1135 (UQA)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Audio Output 1 Circuit

DTC B1035

Audio Output 2 Circuit

DTC B1045

Audio Output 3 Circuit

DTC B1065

Audio Output 5 Circuit

DTC B1075

Audio Output 6 Circuit

DTC B1085

Audio Output 7 Circuit

DTC B1095

Audio Output 8 Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Audio Output 1 Signal Circuits (Left Front Door and tweeter)	B1025 02	B1025 04	B1025 01	-
Audio Output 2 Signal Circuits (Right Front Door and tweeter)	B1035 02	B1035 04	B1035 01	-
Audio Output 3 Signal Circuits (Subwoofer)	B1045 02	B1045 04	B1045 01	-
Audio Output 5 Signal Circuits (Left Rear Door)	B1065 02	B1065 04	B1065 01	-
Audio Output 6 Signal Circuits (Right Rear Door)	B1075 02	B1075 04	B1075 01	-
Audio Output 7 Signal Circuits (Center I/P)	B1085 02	B1085 04	B1085 01	-
Audio Output 8 Signal Circuits (Rear Trim Panel)	B1095 02	B1095 04	B1095 01	-

Circuit/System Description

The Media Oriented Systems Transport (MOST) is a high-speed multimedia network technology. The serial MOST bus uses a ring topology and synchronous data communication to transmit audio, video, data and control information between any devices attached.

The audio amplifier is a participant on the MOST network. The audio amplifier receives audio inputs and control information from the MOST bus.

Each of the audio output channel circuits (+) and (-), at the audio amplifier have a DC bias voltage that is approximately one half of the battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.

The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.

If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.

- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- Some audio output circuits are connected to more than one speaker, dependent on vehicle equipment. It may be necessary to disconnect one or more speakers during testing of some circuits.

Conditions for Running the DTC

NOTE: DTC B1325 must not be set as current for the amplifier to run any of the following tests.

DTC B1025 01, B1035 01, B1045 01, B1065 01, B1075 01, B1085 01, B1095 01

The test is run initially upon amplifier wake-up, and periodically every one second after amplifier operation begins.

DTC B1025 02, B1035 02, B1045 02, B1065 02, B1075 02, B1085 02, B1095 02

The test is run initially upon amplifier wake-up, and periodically every one second after amplifier operation begins.

DTC B1025 04, B1035 04, B1045 04, B1065 04, B1075 04, B1085 04, B1095 04

The test is run once during amplifier wake-up.

Conditions for Setting the DTC

DTC B1025 01, B1035 01, B1045 01, B1065 01, B1075 01, B1085 01, B1095 01

A short to voltage is detected on the specified (+) or (-) signal circuit

DTC B1025 02, B1035 02, B1045 02, B1065 02, B1075 02, B1085 02, B1095 02

A short to ground is detected on the specified (+) or (-) signal circuit

DTC B1025 04, B1035 04, B1045 04, B1065 04, B1075 04, B1085 04, B1095 04

An open is detected on the specified (+) or (-) signal circuit

Action Taken When the DTC Sets

The amplifier mutes the output channel and no sound is present from the speaker (s) that have a current circuit fault.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Control Module References for scan tool information

Special Tools

EL-50334-50 USB Cable and Adapter Kit

Circuit/System Verification

1. Ignition ON, infotainment system ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - **If audio is inoperative from one or more speakers, or the audio emitted is not clear**
Refer to Circuit/System Testing.
 - **Go to next step: If clear audio is heard from all speakers**
3. All OK.

Circuit/System Testing

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio circuit when performing circuit tests.

1. Ignition OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, infotainment system ON, mute OFF.
2. Test for 5 - 7 V between the appropriate signal circuit terminals listed below and ground.
 - Front door, tweeter, rear door, center I/P, and subwoofer speakers audio (-) circuit terminal 1
 - Front door, tweeter, rear door, center I/P, and subwoofer speakers audio (+) circuit terminal 2
 - **If less than 5 V**
 1. Ignition OFF, disconnect the X1 and X2 harness connectors at the T3 Audio Amplifier.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the T3 Audio Amplifier.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the X1 and X2 harness connectors at the T3 Audio Amplifier. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the T3 Audio Amplifier.
 - **Go to next step: If 5 - 7 V**
 - 3. Test or replace the P19 Speaker.

Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the repair.

- **Speaker Replacement Reference**
- **Control Module References** for audio amplifier replacement, programming, and setup.

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B124B

USB 1 Circuit

For symptom byte information refer to [Symptom Byte List](#) .

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
B+	B124B, 1, 6	1, 5	-	-
Auxiliary Audio Common Signal	-	8	-	-
Auxiliary Detection Signal	7	8	-	-
Left Auxiliary Audio Signal	2	2	2, 4	-
Right Auxiliary Audio Signal	3	3	3, 4	-
USB Cable	B124B	B124B	B124B	-
Ground	-	1	-	-
1. USB port Inoperative 2. No left side audio from device connected to AUX jack 3. No right side audio from device connected to AUX jack 4. Noticeable distortion may be present in affected audio channel 5. Fault may affect one or more components, dependent on fault location 6. Fault affects multiple components, dependent on vehicle equipment 7. Radio does not detect auxiliary device connection, AUX not available as input selection 8. AUX always available as an input selection, with or without auxiliary device connected				

Circuit/System Description

The infotainment system has a auxiliary jack and USB receptacle assembly. The auxiliary jack and USB receptacle assembly receives fused battery voltage and ground from the harness to power the internal hub device as well as providing additional amperage to power USB devices. The internal hub device interfaces directly with the radio via a standard USB cable.

Auxiliary Audio Input Jack

When a portable audio playback device is connected to the 3.5 mm (1/8 in.) auxiliary audio input jack an internal switch opens the detection signal circuit. The radio detects the device and AUX becomes available as an audio source. Audio signals from the device are sent to the radio from the auxiliary input jack via the left, right, and common audio signal circuits.

USB Port

The USB receptacle interfaces directly with the radio via a standard USB cable. A Mini type USB connector is used to connect the cable at the radio and at the auxiliary jack and USB receptacle assembly. USB male to female connections are typically used for connecting USB cables together where an in-line connection is required. An in-line cable connection is typically found between the console and I/P harness.

The USB port allows connectivity to the infotainment system from portable media players or a USB storage device (memory stick/ flash drive). When a device is connected to the USB port, the system detects the device and USB becomes available as an audio source. Once connected, the device can be controlled from the radio controls.

Not all portable media player devices or file types are compatible. Refer to the owner's manual for information on USB devices, control, and operation.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is run once per second when the infotainment system is operating

Conditions for Setting the DTC

The radio detects an excessive current condition on the USB 5 V circuit.

Action Taken When the DTC Sets

The USB port is inoperative while the DTC is current.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

This DTC may be set due to the connection of an incompatible or faulty USB device.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

- **EL-50334-20** Multi-Media Interface Tester (MIT)
- **EL-50334-50** USB Cable and Adapter Kit
- **EL-50334-14** Infotainment Test Cable

Circuit/System Verification

1. Verify DTC B124B is not set. Since occurrences of this DTC can be caused by an incompatible or faulty USB device, review with the customer the conditions under which their concern occurred.
 - **If DTC B124B is set.**

Refer to Circuit/System testing.

- **Go to next step: If DTC B124B is not set.**

2. Ignition ON, infotainment system ON.
3. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
4. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.

- **If audio is not heard from the test tool**

Refer to Circuit/System Testing.

- **Go to next step: If audio is heard from the test tool**

5. All OK.

Circuit/System Testing

1. Ignition OFF, disconnect the X1 harness connector at the X83 Auxiliary Audio Input.
2. Test for less than 10 Ω between the ground circuit terminal 4 and ground.

- **If 10 Ω or greater**

1. Ignition OFF.
2. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.

- **Go to next step: If less than 10 Ω**

3. Verify that a test lamp illuminates between the B+ circuit terminal 6 and ground.

- **If the test lamp does not illuminate**

1. Ignition OFF, remove the test lamp.
2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.

- **Go to next step: If the test lamp illuminates**

4. Verify the USB cable is properly connected at all components and any in-line connections, and there is no damage to the cable or connections.

- **If connection problems or cable damage is noted.**

Perform the appropriate repair or replacement to correct any issues.

- **Go to next step: If no connection problems or cable damage is noted.**

5. Disconnect the vehicle USB cable at the A11 Radio and the X83 Auxiliary Audio Input.
6. Connect the EL-50334 - 14 Infotainment Test Cable and the EL-50334 - 2 Type-A Female to Mini-B Male Cable together. Connect the assembled test cable to the A11 Radio and the X83 Auxiliary Audio Input.
7. Ignition ON, infotainment system ON.
8. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
9. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input. Connect all harness connectors.
 2. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
 3. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - If audio is not heard from the test tool, replace the A11 Radio.

- Go to next step: If audio is heard from the test tool.

4. All OK.

- **Go to next step: If audio is heard from the test tool**

10. Replace the USB cable assembly.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Audio Disc Player and USB Receptacle Replacement](#)
- [Control Module References](#) control module replacement, programming, and setup.

DTC B124B (I05/I06)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B124B

USB 1 Circuit

For symptom byte information refer to [Symptom Byte List](#) .

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
B+	B124B, 2	B124B, 1	-	-
USB Cable	B124B	B124B	B124B	-
Ground	-	1	-	-
1. Fault may affect one or more components, dependent on fault location 2. Fault affects multiple components, dependent on vehicle equipment				

Circuit/System Description

The infotainment system has a USB port and a Auxiliary Audio Input Jack located in the center console. The receptacle assembly receives fused battery voltage and ground from the harness to power the internal hub device as well as providing additional amperage to power USB devices.

The internal hub device interfaces directly with the human machine interface control module via a standard USB cable. A Mini type USB connector is used to connect the human machine interface control module and the USB receptacle. Standard USB male to female connections are typically used for connecting USB cables together where an in-line connection is required. An in-line cable connection is typically found between the console and I/P harness.

Auxiliary Audio Input Jack

When a portable audio playback device is connected to the 3.5 mm (1/8 in.) auxiliary audio input jack an internal switch opens the detection signal circuit within the hub. The HMI detects the device and AUX becomes available as an audio source. Audio signals from the device are converted from analog to digital, these signals are then sent to the HMI from the auxiliary input jack via USB.

USB Port

The USB port allows connectivity to the infotainment system from portable media players or a USB storage device (memory stick/ flash drive). When a device is connected to the USB port, the system

detects the device and switches to USB as the audio source. Once connected, the device can be controlled from the radio controls.

Not all portable media player devices or file types are compatible. Refer to the owner's manual for information on USB devices, control, and operation.

Conditions for Running the DTC

- Ignition On/Vehicle in Service Mode.
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is run once per second when the infotainment system is operating

Conditions for Setting the DTC

B124B 0B

The human machine interface control module detects an excessive current condition on the USB 5 V circuit.

B124B 04

The human machine interface control module does not detect the vehicle hub device.

B124B 11

The human machine interface control module detects an additional hub device attached to the vehicle USB port.

Action Taken When the DTC Sets

The USB port is inoperative while the DTC is current.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

- This DTC may be set due to the connection of an incompatible or faulty USB device.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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Radio/Audio System Description and Operation (with IO5/IO6)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Control Module References for scan tool information

Special Tools

- **EL-50334-20** Multi-Media Interface Tester (MIT)
- **EL-50334-50** USB Cable and Adapter Kit
- **EL-50334-14** Infotainment Test Cable

Circuit/System Verification

1. Verify DTC B124B is not set. Since occurrences of this DTC can be caused by an incompatible or faulty USB device, review with the customer the conditions under which their concern occurred.

- **If DTC B124B is set.**

Refer to Circuit/System Testing.

- **Go to next step: If DTC B124B is not set.**

2. Ignition On/Vehicle in Service Mode. Infotainment system ON.
3. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
4. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.

- **If audio is not heard from the test tool**

Refer to Circuit/System Testing

- **Go to next step: If audio is heard from test tool**

5. Verify the infotainment system can be switched to AUX as the audio source with the EL-50334 - 20 Multi-Media Interface Tester (MIT) connected to the auxiliary audio input jack.

- **If the infotainment system can not be switched to AUX as the audio source**

Refer to Circuit/System Testing

- **Go to next step: If the infotainment system can be switched to AUX as the audio source**

6. Verify the audio from the EL-50334 - 20 Multi-Media Interface Tester (MIT) is heard through the vehicle infotainment system while operating the test tool to begin audio playback.

- **If audio is not heard from the test tool.**

Refer to Circuit/System Testing

- **Go to next step: If audio is heard from the test tool.**

7. All OK

Circuit/System Testing

1. Ignition OFF, disconnect the X1 harness connector at the X83 Auxiliary Audio Input.
2. Test for less than 10 Ω between the ground circuit terminal 4 and ground.

- **If 10 Ω or greater**

1. Ignition OFF.

2. Test for less than 2 Ω in the ground circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , repair the open/high resistance in the ground connection.

- **Go to next step: If less than 10 Ω**

3. Verify that a test lamp illuminates between the B+ circuit terminal 6 and ground.

- **If the test lamp does not illuminate**

1. Ignition OFF, remove the test lamp.
2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - **Go to next step: If the test lamp illuminates**
4. Verify the USB cable is properly connected at all components and in-line connections, and there is no damage to the cable or connections.
 - **If connection problems or cable damage is noted.**

Perform the appropriate repair or replacement to correct any issues.

 - **Go to next step: If no connection problems or cable damage is noted.**
5. Connect the X1 harness connector at the X83 Auxiliary Audio Input.
6. Disconnect the vehicle USB cable harness connector at the K74 Human Machine Interface Control Module and the X83 Auxiliary Audio Input Adapter.
7. Connect the EL-50334 - 14 Infotainment Test Cable and the EL-50334 - 2 Type-A Female to Mini-B Male Cable together. Connect the assembled test cable to the K74 Human Machine Interface Control Module and the X83 Auxiliary Audio Input.
8. Ignition On/Vehicle in Service Mode. Infotainment system ON.
9. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
10. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input Adapter. Connect all harness connectors.
 2. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
 3. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - If audio is not heard from the test tool, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If audio is heard from the test tool**
11. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input AUX port and select the AUX test mode.
12. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input Adapter. Connect all harness connectors.
 - **Go to next step: If audio is heard from the test tool.**
13. Replace the vehicle USB cable between the K74 Human Machine Interface Control Module and the X83 Auxiliary Audio Input Adapter.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Audio Disc Player and USB Receptacle Replacement](#)
- [Control Module References](#) for human machine interface control module replacement, programming, and setup.

DTC B124F

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B124F

Universal Serial Bus (USB) Programming

For symptom byte information, refer to [Symptom Byte List](#).

Circuit/System Description

Certain devices in the entertainment system must be programmed with specific software and other information to operate correctly. This DTC is the result of an unsuccessful USB programming event of the device. The symptom byte information is for engineering reference only. No external circuit diagnosis is involved.

Conditions for Running the DTC

Once upon each USB Programming Event.

Conditions for Setting the DTC

The programming event was incomplete, or completed with errors.

Action Taken When the DTC Sets

The entertainment system has limited or no functionality.

Conditions for Clearing the DTC

The programming event completes successfully.

Diagnostic Aids

DTC B124F could set if a programming attempt was made when the module already had the latest update available installed.

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode.
2. Verify DTC B124F is not set.
 - **If DTC B124F is set**
 1. Program the device that set the DTC.
 2. Verify the DTC does not set.
 - If DTC is set, replace the device that set the DTC.
 - Go to next step: If the DTC is not set
 3. All OK.
 - **Go to next step: If DTC B124F is not set**
3. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for device replacement, programming, and setup.

DTC B125A

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B125A 02

Antenna Signal Circuit Short to Ground

DTC B125A 04

Antenna Signal Circuit Open Circuit

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Radio Antenna Coax	B125A 02	B125A 04	1	-
Antenna Module Ground	-	1	-	-
1. May exhibit possible AM/FM interference.				

Circuit/System Description

The active antenna system uses an integral antenna applied as an applique to the rear glass. The antenna amplifier receives both AM and FM signals from the rear glass antenna. The radio antenna amplifier is enabled when the radio is turned on. The radio provides battery voltage to the antenna amplifier using the center conductor of the antenna coaxial cable. When a 12 V signal is seen by the amplifier on the center conductor of the antenna coax, both AM and FM signals are amplified.

Conditions for Running the DTC

- Ignition ON.
- Battery voltage must be between 9 - 16 V.

Conditions for Setting the DTC

B125A 02

The radio detects a short to ground in the antenna signal circuit center conductor.

B125A 04

The radio detects an open in the antenna signal circuit center conductor.

Action Taken When the DTC Sets

Radio reception may be poor or not available.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear after 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Poor AM and FM radio reception may be due to multiple influences, some of which may not be vehicle related. Areas which have high RF traffic or block the signal path may cause a degradation in radio reception. Radio reception may also be influenced by items within the vehicle, but not part of the radio system. Such examples are aftermarket electrical accessories or other items which may generate noise in the vehicle electrical system such as open or damaged defroster grid lines. Aftermarket window tinting, especially when there is a metallic in the film, may reduce radio reception.

AM reception is highly dependent on the antenna amplifier receiving battery voltage from the radio and being properly grounded. The antenna amplifier boosts both AM and FM reception. When the antenna amplifier does not receive power, AM stations may not be received and FM reception will be limited. If the amplifier is not properly grounded, excessive interference in the signal may occur, or reception may be limited.

It is very important to remove all devices plugged into any 12 V Outlet and Auxiliary Input, including any in the rear seats and rear cargo area (if equipped).

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Inspect the antenna located in the rear window. Verify all branches of the antennas are intact, with no scratches or other damage.
 - **If damage is found**
Repair or replace as necessary
 - **Go to next step: If no damage is found**
2. Ignition ON, A11 Radio ON.
3. Verify station reception is normal when tuned to several known good AM and FM stations.
 - **If AM or FM reception is poor.**
Refer to Circuit/System Testing
 - **Go to next step: If reception is normal**
4. All OK.

Circuit/System Testing

1. Ignition OFF, disconnect the radio antenna coax cable from the A11 Radio and from the T23 Radio Antenna Amplifier.
2. Verify the antenna coax cable passes the coax cable component test. Refer to Component Testing.
 - **If the coax cable does not pass the test**
Replace the antenna coax cable
 - **Go to next step: If the coax cable passes the test**
3. Connect the antenna coax cable to the A11 Radio. Ignition ON, A11 Radio ON.
4. Verify a test lamp illuminates between the antenna coax cable center terminal and ground at the T23 Radio Antenna Amplifier connector.
 - **If the test lamp does not illuminate**

Replace the A11 Radio.

- **Go to next step: If the test lamp illuminates**

5. Test or replace the T23 Radio Antenna Amplifier.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE: Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.

To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.

Coax Cable Test

1. Ignition OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between coax cable center terminal end to end.
 - **If 5 Ω or greater**
Replace the coax cable
 - **Go to next step: If less than 5 Ω**
3. Test for less than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**
Replace the coax cable
 - **Go to next step: If less than 5 Ω**
4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.
 - **If less than infinite resistance**
Replace the coax cable
 - **Go to next step: If infinite resistance**
5. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Antenna Amplifier Replacement](#)
- [Control Module References](#) for radio replacement, programming, and setup.

DTC B125C

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B125C 01

Satellite Antenna Circuit Short to Battery

DTC B125C 02

DTC B125C 04

Satellite Antenna Circuit Open

Circuit/System Description

The digital radio receiver, located inside the radio, receives digital radio information from the digital radio antenna located on the outside of the vehicle. The digital radio receiver is connected to the digital radio antenna via a shielded coax cable. The digital radio antenna contains an amplifier which is powered by the radio through the coax cable.

Conditions for Running the DTC

This DTC is run every 300 milliseconds.

Conditions for Setting the DTC

The radio detects a circuit fault in the digital radio antenna.

Action Taken When the DTC Sets

The radio displays No XM Signal or Check Antenna.

Conditions for Clearing the DTC

- A current DTC clears when the condition for setting the DTC is no longer present.
- A history DTC clears after 100 malfunction-free ignition cycles.

Diagnostic Aids

The digital radio antenna requires a clear line of sight to the sky to operate properly. Reception may be limited, intermittent, or unavailable inside structures.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Special Tools

EL-48028 Digital Radio Test Antenna

Circuit/System Verification

1. With the vehicle outside in an area with an unobstructed view of the southern sky, tune to XM.

2. Verify DTC B125C is not set as current and the No XM Signal message is not displayed on the radio.

- **If DTC B125C is set as current or the No XM Signal message is displayed.**

Refer to Circuit/System Testing.

- **Go to next step: If DTC B125C is not set as current and the No XM Signal message is not displayed.**

3. All OK.

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the digital radio antenna coax cable from the A11 Radio. Connect the **EL-48028** Digital Radio Test Antenna to the radio and place on the roof of the vehicle.

2. Ignition ON/vehicle in Service Mode, radio tuned to XM channel 1.

3. Verify DTC B125C is not set as current and XM reception is improved.

- **If DTC B125C is set as current or XM reception is not improved**

Replace the A11 Radio.

- **Go to next step: If DTC B125C is not set as current and XM reception is improved**

4. Ignition OFF/vehicle OFF, disconnect the digital radio antenna coax cable from the T4G Cellular Phone, Navigation, and Digital Radio Antenna.

5. Verify the digital radio antenna coax cable passes the coax cable component test. Refer to Component Testing.

- **If the coax cable does not pass the test**

Replace the antenna coax cable

- **Go to next step: If the coax cable passes the test**

6. Test or replace the T4G Cellular Phone, Navigation, and Digital Radio Antenna.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE: Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.

To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.

Coax Cable Test

1. Ignition OFF/vehicle OFF, disconnect the coax cable at both components.

2. Test for less than 5 Ω between coax cable center terminal end to end.

- **If 5 Ω or greater**

Replace the coax cable

- **Go to next step: If less than 5 Ω**

3. Test for less than 5 Ω between the coax cable outer shield end to end.

- **If 5 Ω or greater**

Replace the coax cable

- **Go to next step: If less than 5 Ω**

4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.

- **If less than infinite resistance**

Replace the coax cable

- **Go to next step: If infinite resistance**

5. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for radio replacement, programming, and setup.

DTC B1265

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B1265

Entertainment System Remote Enable Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Remote Enable	DTC B1265 02, 1	DTC B1265 04, 1	DTC B1265 01, 2	-
1. all components requiring remote enable inoperative 2. components will not power off with infotainment system				

Circuit/System Description

When the radio is on, a discrete 12 V signal is supplied on the entertainment remote enable circuit to the Active Noise Cancellation Module / Audio Amplifier. This signal is used to control the power state of the component.

Conditions for Running the DTC

- The radio is ON.
- The system voltage is 9 - 16 V

Conditions for Setting the DTC

- The radio detects an open, short to ground or short to voltage on the entertainment remote enable circuit.
- The above condition is present for greater than 250 mS.

Action Taken When the DTC Sets

- The radio implements a current limiting mode and disables the output on the entertainment remote enable circuit.
- All components connected on the entertainment remote enable circuit will be inoperative.

Conditions for Clearing the DTC

- The condition for setting the DTC no longer exists.
- After the ignition has been OFF for a sufficient amount of time to allow the radio to enter a low power/sleep state, the radio will re-enable the output on the following ignition cycle and the DTC will become history.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- This DTC may be stored as a history DTC without affecting the operation of the radio/infotainment systems.
- The radio's current limiting logic may not re-enable the output on the entertainment remote enable circuit until after the radio performs a full power - down. It may be necessary to wait 5 minutes between each test attempt with the key OFF and retained accessory power OFF.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition OFF, radio OFF. It may take up to 2 min for all vehicle systems to power down.
2. Disconnect the X1 harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
3. Test for less than 10 Ω between the ground circuit terminal 8 and ground.
 - **If 10 Ω or greater**
 1. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
4. Ignition ON, A11 Radio ON.
5. Verify that a test lamp illuminates between the control circuit terminal 3 and ground.
 - **If test lamp does not illuminate**
 1. Ignition OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Test for infinite resistance between the control circuit and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance

3. Test for less than 2 Ω in the control circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
- **Go to next step: If test lamp illuminates**
6. Ignition OFF, radio OFF. It may take up to 2 min for all vehicle systems to power down.
7. Test for less than 1 V between the control circuit terminal 3 and ground.
 - **If 1 V or greater**
 1. Disconnect the harness connector at the A11 Radio, ignition ON.
 2. Test for less than 1 V between the control circuit and ground.
 - If greater than 1 V, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If less than 1 V**
8. Test or replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for radio and active noise cancellation module replacement, programming, and setup

DTC B1271

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B1271 00

Theft Protection Active

Circuit/System Description

When the radio is initially installed in the vehicle, the radio receives VIN information via serial data. The radio stores a portion of the VIN and compares this sequence to the VIN information received each time the radio powers on. The VIN in the radio is a single one-time learn.

The radio theft deterrent system is intended to disable or limit radio functionality if incorrect vehicle information is received by the radio. The radio disables functionality if the VIN information received by the radio does not match the VIN information that has been learned by the radio. This DTC is generated by the module when the Theft Protection is activated.

Conditions for Running the DTC

This DTC test runs when the radio changes from OFF to ON.

Conditions for Setting the DTC

The radio has learned a correct VIN sequence and the VIN information received via serial data does NOT match the learned VIN sequence.

Action Taken When the DTC Sets

- The radio may be disabled or have limited functionality.
- The radio display will indicate that theft protection is active.

Conditions for Clearing the DTC

The radio receives the correct VIN information via serial data.

Diagnostic Aids

A possible cause of incorrect VIN info could be the radio was originally installed in another vehicle.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition ON, A11 Radio ON.
2. Verify DTC B1271 is not set.
 - **If DTC B1271 is set**
Replace the A11 Radio.
 - **Go to next step: If DTC B1271 is not set**
3. All OK.

Repair Instructions

Perform the Diagnostic Repair Verification after completing the repair.

Control Module References for Radio replacement, programming, and setup

DTC B1277 (IO5/IO6)

Diagnostic Instructions

- Perform the Diagnostic System Check - Vehicle prior to using this diagnostic procedure.
- Review Strategy Based Diagnosis for an overview of the diagnostic approach.
- Diagnostic Procedure Instructions provide an overview of each diagnostic category.

DTC Descriptors

DTC B1277

Microphone 1 Input Signal Circuit

For symptom byte information refer to [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Microphone Signal	B1277 02	B1277 04	B1277 04	-
Microphone Low Reference	B1277 02	B1277 04	-	-

Circuit/System Description

The human machine interface control module uses the cellular telephone microphone for voice recognition and cellular features. The human machine interface control module provides a bias voltage to each microphone (+) and (-) signal circuits for operation of the microphone.

Conditions for Running the DTC

The human machine interface control module performs a self diagnostic of the microphone circuits once after initial power up.

Conditions for Setting the DTC

B1277 02

The human machine interface control module detects an short to ground in the cellular phone microphone high signal circuit.

B1277 04

The following conditions will set this DTC:

- The human machine interface control module detects an open/high resistance in the cellular phone microphone high signal circuit.
- The human machine interface control module detects an open/high resistance in the microphone low signal circuit.

Action Taken When the DTC Sets

The voice recognition system malfunctions or is inoperative.

Conditions for Clearing the DTC

- A current DTC clears when the self diagnostic passes on the next ignition cycle.
- A history DTC clears when the ignition cycle counter reaches the reset threshold without a repeat of the malfunction.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)

- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition OFF, disconnect the harness connector at the B24 Cellular Phone Microphone. Ignition On/Vehicle in Service Mode.
2. Test for 9 - 11 V between the signal circuit terminal B and ground.
 - **If less than 9 V**
 1. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K74 Human Machine Interface Control Module.
 - **If greater than 11 V**
 1. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module. Ignition On/Vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If between 9 - 11 V**
3. Test for less than 1 V between the signal circuit terminal A and ground.
 - **If greater than 1 V**
 1. Ignition OFF, X1 harness connector at the K74 Human Machine Interface Control Module. Ignition On/Vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If less than 1 V**
4. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module.
5. Test for infinite resistance between the B24 Cellular Phone Microphone signal circuit terminal A and ground.
 - **If less than infinite resistance**
Repair the short to ground in the circuit
 - **Go to next step: If infinite resistance**
6. Test for less than 2 Ω in the signal circuit end to end.
 - **If 2 Ω or greater**
Repair the open/high resistance in the circuit
 - **Go to next step: If less than 2 Ω**
7. Replace the B24 Cellular Phone Microphone.
8. Ignition On/Vehicle in Service Mode.

9. Verify the DTC does NOT set.

- **If the DTC sets**

Replace the K74 Human Machine Interface Control Module

- **Go to next step: If the DTC does not set**

10. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Mobile Telephone Microphone Replacement](#)
- [Control Module References](#) for human machine interface control module replacement, programming, and setup.

DTC B1277 (IOA)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

DTC Descriptors

DTC B1277 02

Cellular Phone Microphone Circuit Short to Ground

DTC B1277 04

Cellular Phone Microphone Circuit Open/High Resistance

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Signal	B1277 02	B1277 04	B1277 04	-
Low Reference	B1277 02	B1277 04	B1277 04	-

Circuit/System Description

The radio provides the cellular phone microphone with a supplied voltage on the cellular phone microphone high signal circuit. When the microphone is in use, voice data from the user is sent back to the radio on the cellular microphone low signal circuit.

Conditions for Running the DTC

- The ignition must be in the RUN or ACC position/vehicle in Service Mode.
- The system voltage is at least 9.5 V and no more than 15.5 V.
- All the above conditions are present for greater than 10 s.

Conditions for Setting the DTC

B1277 02

The radio detects a short to ground in the cellular phone microphone high signal circuit for 10 s or greater.

B1277 04

The following conditions will set this DTC:

- The radio detects an open/high resistance in the cellular phone microphone high signal circuit for 10 s or greater.
- The radio detects an open/high resistance in the microphone low signal circuit for 10 s or greater.

Action Taken When the DTC Sets

- The radio will not receive a signal from the cellular phone microphone.
- Calls can be placed but the caller cannot be heard.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IOA).

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the harness connector at the B24 Cellular Phone Microphone, ignition ON/vehicle in Service Mode.
2. Test for 9-11 V between the signal circuit terminal B and ground.
 - **If less than 9 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **If greater than 11 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Ignition ON/vehicle in Service Mode, test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the A11 Radio.

- **Go to next step: If between 9-11 V**
- 3. Test for less than 1 V between the low reference circuit terminal A and ground.
 - **If greater than 1 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Ignition ON/vehicle in Service Mode, test for less than 1 V between the low reference circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, replace the A11 Radio
 - **Go to next step: If less than 1 V**
- 4. Test for greater than 9 V between the signal circuit terminal B and the low reference circuit terminal A.
 - **If less than 9 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio.
 2. Test for infinite resistance between the low reference circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **Go to next step: If greater than 9 V**
- 5. Test or replace the B24 Cellular Phone Microphone.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Mobile Telephone Microphone Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, programming and setup.

DTC B127E (WITHOUT MAH/MBC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B127E 00

Front Video Display Output Signal

Circuit/System Description

The infotainment display and controls are a separate component from the radio, combined into an assembly. The assembly is supplied battery voltage and ground from the vehicle harness. The human machine interface control module communicates digital video data for on-screen display through a dedicated cable containing the LVDS data circuits.

Control information, touch communications and dimming level for the display are communicated via a LIN serial data circuit to the human machine interface control module.

If the human machine interface control module detects the display is not responding to the output on the LVDS circuits, the human machine interface control module sets the DTC.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is continuously when the infotainment system is operating

Conditions for Setting the DTC

The human machine interface control module detects the display is not responding to the output on the LVDS circuits.

Action Taken When the DTC Sets

- The human machine interface control module sets this DTC
- No images are shown on the Info Display Module

Conditions for Clearing the DTC

- The human machine interface control module detects a properly synced digital video signal.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Special Tools

- EL-50334 - 2 Type A female to Mini B male USB Cable
- EL-50334 - 14 Infotainment Test Cable

Circuit/System Testing

1. Vehicle OFF/Ignition OFF.
2. Verify the LVDS interface cable is properly connected at the P17 Info Display Module and the K74 Human Machine Interface Control Module connections and there is no damage to the cable or connections.
3. Ignition ON/Vehicle in Service Mode, infotainment system ON.
4. Verify the P17 Info Display Module does not display an image.
 - **If the P17 Info Display Module displays an image.**

All OK.

- **Go to next step: If the P17 Info Display Module does not display an image.**

5. Vehicle OFF/Ignition OFF.
6. Disconnect the LVDS interface cable from the P17 Info Display Module.
7. Connect the EL-50334-2 Type A female to Mini B male USB Cable to the P17 Info Display Module. Connect the EL-50334-14 Infotainment Test Cable to the adapter.
8. Disconnect the LVDS interface cable from the K74 Human Machine Interface Control Module. Connect the EL-50334 - 14 Infotainment Test cable to the K74 Human Machine Interface Module.
9. Ignition ON/Vehicle in Service Mode, infotainment system ON.
10. Verify the P17 Info Display Module displays an image.
 - **If the P17 Info Display Module does not display an image**
 1. Replace the P17 Info Display Module. Connect all harness connectors.
 2. Ignition ON/Vehicle in Service Mode, infotainment system ON.
 3. Verify the P17 Info Display Module displays an image.
 - If the P17 Info Display Module still does not display an image, replace the K74 Human Machine Interface Control Module.
 - Go to next step: If the P17 Info Display Module displays an image.
 - 4. All OK.
 - **Go to next step: If the P17 Info Display Module displays an image.**
11. Replace the vehicle LVDS interface cable from the P17 Info Display Module to the K74 Human Machine Interface Module.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Control Assembly Replacement \(With IO5, IO6\)](#)
- [Control Module References](#) for human machine interface control module replacement, programming, and setup.

DTC B127E (WITH MAH/MBC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B127E 00

Front Video Display Output Signal

Circuit/System Description

The infotainment display and controls are a separate component from the radio, combined into an assembly. The assembly is supplied battery voltage and ground from the vehicle harness. The human machine interface control module communicates digital video data for on-screen display through a dedicated cable containing the LVDS data circuits.

Control information, touch communications and dimming level for the display are communicated via a LIN serial data circuit to the human machine interface control module.

If the human machine interface control module detects the display is not responding to the output on the LVDS circuits, the human machine interface control module sets the DTC.

Diagnostic Aids

Extended exposure to high temperatures, especially when in direct sunlight may result in the display becoming inoperative. Under these conditions, it may be normal for the display to shut down to prevent permanent damage to the circuitry. Display should return to normal operating condition when temperatures cool.

Malfunctions may include a flickering or distorted image or a blank screen.

Using a dry cloth to clean the instrument panel in the area of the Information Display may cause the screen to flicker due to static buildup/discharge. The owner manual recommends using a microfiber cloth dampened with water to remove dust and dirt from the instrument panel.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is continuously when the infotainment system is operating

Conditions for Setting the DTC

The human machine interface control module detects the display is not responding to the output on the LVDS circuits.

Action Taken When the DTC Sets

- The human machine interface control module sets this DTC
- No images are shown on the Info Display Module

Conditions for Clearing the DTC

- The human machine interface control module detects a properly synced digital video signal.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Extended exposure to high temperatures, especially when in direct sunlight may result in the display becoming inoperative. Under these conditions, it may be normal for the display to shut down to prevent permanent damage to the circuitry. Display should return to normal operating condition when temperatures cool.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Circuit/System Verification

1. Vehicle OFF/Ignition OFF.
2. Verify the LVDS interface cable is properly connected at the P17 Info Display Module, K188 Human Machine Interface Control Module Bypass Module, and the K74 Human Machine Interface Control Module and there is no damage to the cable or connections.
3. Ignition ON/Vehicle in Service Mode, infotainment system ON.
4. Verify the P17 Info Display Module does display an infotainment image.

- **If the P17 Info Display Module does not display an infotainment image.**

Refer to [Rear Vision Camera System Malfunction \(IO5/IO6 with MAH/MBC\)](#).

- **Go to next step: If the P17 Info Display Module displays an infotainment image.**

Go to next step: All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Control Assembly Replacement \(With IO5, IO6\)](#).
- [Control Module References](#) for control module replacement, programming, and setup.

DTC B1446 OR B1447 (UE1)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1446

Replace Backup Power Source Below Minimum Threshold

DTC B1447

Backup Power Source Open Circuit

For symptom byte information refer to [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Backup Battery B+	-	B1447 04	-	-
Backup Battery Low Reference	-	B1447 04	-	-

Circuit/System Description

The backup power source provides voltage to the telematics communication interface control module, to be able to successfully place a call in the event of a main battery disconnect during a collision event.

Conditions for Running the DTC

B1446 03

- Ignition On/Vehicle in Service Mode.
- System voltage is between 9.5 and 15.5 V.

- DTC B1447 is not set.

B1447 04

- Ignition On/Vehicle in Service Mode.
- System voltage is between 9.5 and 15.5 V.
- The above conditions are present for greater than 10 s.

Conditions for Setting the DTC

B1446 03

The telematics communication interface control module detects that the backup power source voltage has dropped below the minimum threshold value.

B1447 04

The telematics communication interface control module detects no voltage from the backup power source.

Action Taken When the DTC Sets

B1446 03

The OnStar® status LED turns red.

B1447 04

- The OnStar® status LED turns red.
- The telematics communication interface control module will be unable to place a call in the event of a main battery disconnect during a collision event.

Conditions for Clearing the DTC

- A current DTC B1446 will clear when the telematics communication interface control module detects the voltage of the backup power source is above the minimum threshold value.
- A current DTC B1447 will clear when the telematics communication interface control module detects voltage from the backup power source.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Shorting the backup power source positive voltage circuit to the backup power source ground circuit or chassis ground will activate the internal circuit protection of the backup power source, rendering the backup power source inoperative.
- DTC B1447 may set if the K73 Telematics Communication Interface Control Module has been incorrectly disconnected or serviced. When disconnecting the K73 Telematics Communication Interface Control Module, disconnect the harness connector X1 at the K73 Telematics Communication Interface Control Module prior to disconnecting any other harness connectors. This will ensure the backup power source is preserved when voltage is removed from the K73 Telematics Communication Interface Control Module.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Electrical Information Reference

- **Testing for Intermittent Conditions and Poor Connections**
- **Circuit Testing**
- **Wiring Repairs**
- **Connector Repairs**

Circuit/System Testing

1. Ignition OFF/Vehicle OFF and all vehicle systems OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module. It may take up to 2 minutes for all vehicle systems to power down.
2. Test for greater than 12.3 V between the B+ circuit terminal 14 and the low reference circuit terminal 13.
 - **If 12.3 V or less**
 1. Disconnect the C3 Telematics Communication Interface Control Module Battery.
 2. Test for infinite resistance between the circuits listed below and ground.
 - B+ circuit terminal 14
 - Low reference circuit terminal 13.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance.
 3. Test for less than 2 Ω in the circuits end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the C3 Telematics Communication Interface Control Module Battery.
 - **Go to next step: If greater than 12.3 V**
3. Replace the K73 Telematics Communication Interface Control Module.

Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the repair.

- **Communication Interface Module Battery Replacement**
- **Control Module References** for telematics communication interface control module replacement, programming and setup.

DTC B1446 OR B1447 (UE3)

Diagnostic Instructions

- Perform the **Diagnostic System Check - Vehicle** prior to using this diagnostic procedure.
- Review **Strategy Based Diagnosis** for an overview of the diagnostic approach.
- **Diagnostic Procedure Instructions** provides an overview of each diagnostic category.

DTC Descriptors

DTC B1446

Replace Backup Power Source Below Minimum Threshold

For symptom byte information refer to **Symptom Byte List**

Circuit/System Description

The backup power source provides voltage to the telematics communication interface control module to be able to successfully place a call in the event of a main battery disconnect during a collision event.

Conditions for Running the DTC

B1446 03

- Ignition On/Vehicle in Service Mode.
- System voltage is between 9.5 and 15.5 V.

Conditions for Setting the DTC

B1446 03

The telematics communication interface control module detects that the backup power source voltage has dropped below the minimum threshold value.

Action Taken When the DTC Sets

B1446 03

The OnStar® status LED turns red.

Conditions for Clearing the DTC

- A current DTC B1446 will clear when the telematics communication interface control module detects the voltage of the backup power source is above the minimum threshold value.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Shorting the backup power source positive voltage circuit to the backup power source ground circuit or chassis ground will activate the internal circuit protection of the backup power source, rendering the backup power source inoperative.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Testing for Intermittent Conditions and Poor Connections
- Circuit Testing
- Wiring Repairs
- Connector Repairs

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode
2. Verify DTC B1446 is not set in the Telematics Communication Interface Control Module
 - **If DTC B1446 is set**

Repalce the C3 Telematics Communication Interface Control Module Battery
3. Verify DTC B1446 is not set in the Telematics Communication Interface Control Module
 - **If DTC B1446 is set**

- **Go to next step: If DTC B1446 is not set**

4. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Communication Interface Module Battery Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, programming and setup.

DTC B1446 OR B1447 (UI3)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1446

Replace Backup Power Source Below Minimum Threshold

DTC B1447

Backup Power Source Open or Short to Ground

For symptom byte information refer to [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Backup Battery B+	-	B1447 06	-	-
Backup Battery Low Reference	-	B1447 06	-	-

Circuit/System Description

The backup power source provides voltage to the telematics communication interface control module, to be able to successfully place a call in the event of a main battery disconnect during a collision event.

Conditions for Running the DTC

B1446 00

- Ignition On/Vehicle in Service Mode.
- DTC B1325 is not set.
- DTC B1447 is not set.

B1447 06

- Ignition On/Vehicle in Service Mode.
- DTC B1325 is not set.
- DTC B1446 is not set.

Conditions for Setting the DTC

B1446 00

The Back-up Battery no longer meets the minimum requirements to successfully place a call in the event of a main battery disconnect.

B1447 06

The telematics communication interface control module detects an open or short to ground in the backup battery circuits.

Action Taken When the DTC Sets

B1446 00

The OnStar® status LED turns red.

B1447 06

- The OnStar® status LED turns red.

Conditions for Clearing the DTC

- A current DTC B1446 00 will clear when the telematics communication interface control module determines the back-up battery meets the minimum requirements to successfully place a call in the event of a main battery disconnect.
- A current DTC B1447 06 will clear when the telematics communication interface control module detects no open or short to ground in the back-up battery circuits.
- A history DTC clears after 40 malfunction-free ignition cycles.

Diagnostic Aids

- Shorting the backup power source positive voltage circuit to the backup power source ground circuit or chassis ground will activate the internal circuit protection of the backup power source, rendering the backup power source inoperative.
- DTC B1447 may set if the K73 Telematics Communication Interface Control Module has been incorrectly disconnected or serviced. When disconnecting the K73 Telematics Communication Interface Control Module, disconnect the harness connector X1 at the K73 Telematics Communication Interface Control Module prior to disconnecting any other harness connectors. This will ensure the backup power source is preserved when voltage is removed from the K73 Telematics Communication Interface Control Module.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (UI3)

Electrical Information Reference

- **Testing for Intermittent Conditions and Poor Connections**
- **Circuit Testing**
- **Wiring Repairs**
- **Connector Repairs**

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode

2. Verify DTC B1446 or B1447 is not set in the Telematics Communication Interface Control Module

- **If DTC B1446 or B1447 is set**

Replace the C3 Telematics Communication Interface Control Module Battery

1. Verify DTC B1446 or B1447 is not set in the Telematics Communication Interface Control Module
2. If DTC B1446 or B1447 is set

Replace the K73 Telematics Communication Interface Control Module

- Go to next step: If DTC B1446 or B1447 is not set

Go to next step: All OK

- **Go to next step: If DTC B1446 or B1447 is not set**

3. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Control Module References](#) for telematics communication interface control module replacement, programming and setup.

DTC B245A

Diagnostic Instructions

- Perform the Diagnostic System Check prior to using this diagnostic procedure: [Diagnostic System Check - Vehicle](#)
- Review the description of Strategy Based Diagnosis: [Strategy Based Diagnosis](#)
- An overview of each diagnostic category can be found here: [Diagnostic Procedure Instructions](#)

DTC Descriptor

DTC B245A

Telematics Green Indicator Circuit

Symptom Byte Information: [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Control	B245A 02	B245A 04	B245A 01	-
Ground	-	B245A 04	-	-

Circuit/System Description

Circuit	Description
Control	The output circuit is switched to 10 V to activate the component.
Ground	Chassis Ground

Component	Description
A98 Front Overhead Console Assembly	This assembly contains the control switches and the status LEDs for the OnStar system.

The telematics communication interface LED status indicators are located on the keypad assembly. The green LED indicator is illuminated when the system is ON and operating normally. When the green LED indicator is flashing, it is an indication that a call is in progress. When the red LED indicator is illuminated, a system malfunction is present. The LED status indicators are controlled by the telematics communication interface control module via the keypad green signal circuit and the keypad red signal circuit.

Conditions for Running the DTC

- Ignition - On / Vehicle - In Service Mode
- DTC runs once per drive cycle when the above condition is met.

Conditions for Setting the DTC

B245A 01

The control module detects a short to voltage.

B245A 02

The control module detects a short to ground.

B245A 04

The control module detects an open circuit.

Conditions for Clearing the DTC

- The conditions for setting the DTC no longer exist.
- A history DTC will clear after 40 consecutive malfunction-free ignition cycles.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

DTC Type Reference

Powertrain Diagnostic Trouble Code (DTC) Type Definitions

Scan Tool Reference

Control Module References

Circuit/System Verification

1. Ignition - On / Vehicle - In Service Mode
2. Perform the scan tool control function: Green Indicator Command - On and Off

Verify the component turns On and Off: Green Indicator

- **If the component does not turn On and Off**
 - Refer to: Circuit/System Testing
 - **Go to next step: If the component turns On and Off**
3. Operate the vehicle within the Conditions for Running the DTC. You may also operate the vehicle within the conditions that you observed from the Freeze Frame/Failure Records data.

Verify the DTC does not set.

- **If the DTC sets**
- Refer to: Circuit/System Testing
- **Go to next step: If the DTC is not set**

4. All OK.

Circuit/System Testing

NOTE: It may take up to 2 min for all vehicle systems to power down before an accurate ground or low reference circuit continuity test can be performed.

1. Ignition/Vehicle & All vehicle systems - Off
2. Disconnect the electrical connector: A98 Front Overhead Console Assembly
3. Test for less than 10 ohms between the test points: Ground circuit terminal 5 & Ground
 - **If 10 ohms or greater**
 1. Disconnect the ground connection:
 2. Test for less than 2 ohms between the test points: Ground circuit terminal 5 & Ground Connection
 - If 2 ohms or greater - Repair the open/high resistance in the circuit.
 - If less than 2 ohms - Repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 ohms**
4. Ignition - On / Vehicle - In Service Mode
5. Perform the scan tool control function: Green Indicator Command - Off

Test for less than 1 V between the test points: Control circuit terminal 15 @ Component harness & Ground

- **If 1 V or greater**
 1. Ignition/Vehicle - Off
 2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
 3. Ignition - On / Vehicle - In Service Mode
 4. Test for less than 1 V between the test points: Control circuit terminal 15 @ Component harness & Ground
 - If 1 V or greater - Repair the short to voltage on the circuit.
 - If less than 1 V - Replace the component: K73 Telematics Communication Interface Control Module
 - **Go to next step: If less than 1 V**
6. Perform the scan tool control function: Green Indicator Command - On

Test for greater than 8 V between the test points: Control circuit terminal 15 @ Component harness & Ground

- **If 8 V or less**
 1. Ignition/Vehicle - Off

2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
3. Test for infinite resistance between the test points: Control circuit terminal 15 @ Component harness & Ground
 - If less than infinite resistance - Repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
1. Ignition/Vehicle - Off
2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
3. Test for less than 2 ohms between the test points: Control circuit terminal 15 @ Component harness & Terminal 3 @ Control module harness
 - If 2 ohms or greater - Repair the open/high resistance in the circuit.
 - If less than 2 ohms - Replace the component: K73 Telematics Communication Interface Control Module
- **Go to next step: If greater than 8 V**
7. Test or replace the component: A98 Front Overhead Console Assembly

Repair Instructions

Perform the Diagnostic Repair Verification after completing the repair: [Diagnostic Repair Verification](#)

- [Roof Console Replacement](#)
- For control module replacement, programming, and setup refer to: [Control Module References](#)

DTC B245B

Diagnostic Instructions

- Perform the Diagnostic System Check prior to using this diagnostic procedure: [Diagnostic System Check - Vehicle](#)
- Review the description of Strategy Based Diagnosis: [Strategy Based Diagnosis](#)
- An overview of each diagnostic category can be found here: [Diagnostic Procedure Instructions](#)

DTC Descriptor

DTC B245B

Keypad Red LED Control

Symptom Byte Information: [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Control	B245B 02	B245B 04	B245B 01	-
Ground	-	B245B 04	-	-

Circuit/System Description

Circuit	Description
Control	The output circuit is switched to 10 V to activate the component.
Ground	Chassis Ground

Component	Description
A98 Front Overhead Console Assembly	This assembly contains the control switches and the status LEDs for the OnStar system.

The telematics communication interface LED status indicators are located on the keypad assembly. The green LED indicator is illuminated when the system is ON and operating normally. When the green LED indicator is flashing, it is an indication that a call is in progress. When the red LED indicator is illuminated, a system malfunction is present. The LED status indicators are controlled by the telematics communication interface control module via the keypad green signal circuit and the keypad red signal circuit.

Conditions for Running the DTC

- Ignition - On / Vehicle - In Service Mode
- DTC runs once per drive cycle when the above condition is met.

Conditions for Setting the DTC

B245B 01

The control module detects a short to voltage.

B245B 02

The control module detects a short to ground.

B245B 04

The control module detects an open circuit.

Conditions for Clearing the DTC

- The conditions for setting the DTC no longer exist.
- A history DTC will clear after 40 consecutive malfunction-free ignition cycles.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

DTC Type Reference

Powertrain Diagnostic Trouble Code (DTC) Type Definitions

Scan Tool Reference

Control Module References

Circuit/System Verification

1. Ignition - On / Vehicle - In Service Mode
2. Perform the scan tool control function: Red Indicator Command - On and Off

Verify the component turns On and Off: Red Indicator

- **If the component does not turn On and Off**
- Refer to: Circuit/System Testing
- **Go to next step: If the component turns On and Off**

3. Operate the vehicle within the Conditions for Running the DTC. You may also operate the vehicle within the conditions that you observed from the Freeze Frame/Failure Records data.

Verify the DTC does not set.

- **If the DTC sets**

Refer to: Circuit/System Testing
- **Go to next step: If the DTC is not set**

4. All OK.

Circuit/System Testing

NOTE: It may take up to 2 min for all vehicle systems to power down before an accurate ground or low reference circuit continuity test can be performed.

1. Ignition/Vehicle & All vehicle systems - Off
2. Disconnect the electrical connector: A98 Front Overhead Console Assembly
3. Test for less than 10 ohms between the test points: Ground circuit terminal 5 & Ground
 - **If 10 ohms or greater**
 1. Disconnect the ground connection:
 2. Test for less than 2 ohms between the test points: Ground circuit terminal 5 & Ground Connection
 - If 2 ohms or greater - Repair the open/high resistance in the circuit.
 - If less than 2 ohms - Repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 ohms**
4. Ignition - On / Vehicle - In Service Mode
5. Perform the scan tool control function: Red Indicator Command - Off

Test for less than 1 V between the test points: Control circuit terminal 14 @ Component harness & Ground

- **If 1 V or greater**
 1. Ignition/Vehicle - Off
 2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
 3. Ignition - On / Vehicle - In Service Mode
 4. Test for less than 1 V between the test points: Control circuit terminal 14 @ Component harness & Ground
 - If 1 V or greater - Repair the short to voltage on the circuit.
 - If less than 1 V - Replace the component: K73 Telematics Communication Interface Control Module
 - **Go to next step: If less than 1 V**
6. Perform the scan tool control function: - Red Indicator Command On

Test for greater than 8 V between the test points: Control circuit terminal 14 @ Component harness & Ground

- **If 8 V or less**
 1. Ignition/Vehicle - Off

2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
3. Test for infinite resistance between the test points: Control circuit terminal 14 @ Component harness & Ground
 - If less than infinite resistance - Repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
1. Ignition/Vehicle - Off
2. Disconnect the electrical connector: X1 @ K73 Telematics Communication Interface Control Module
3. Test for less than 2 ohms between the test points: Control circuit terminal 14 @ Component harness & Terminal 2 @ Control module harness
 - If 2 ohms or greater - Repair the open/high resistance in the circuit.
 - If less than 2 ohms - Replace the component: K73 Telematics Communication Interface Control Module
- **Go to next step: If greater than 8 V**
7. Test or replace the component: A98 Front Overhead Console Assembly

Repair Instructions

Perform the Diagnostic Repair Verification after completing the repair: [Diagnostic Repair Verification](#)

- [Roof Console Replacement](#)
- For control module replacement, programming, and setup refer to: [Control Module References](#)

DTC B245C

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B245C

Telematics Audio Output circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
External Speaker Signal	B245C 02, 1	B245C 04, 1	B255C 01, 1, 2	-
1. No or reduced audio from speaker (s) on the affected audio circuit. 2. Noticeable audio distortion may be present.				

Circuit/System Description

The telematics communication interface control module utilizes the vehicles infotainment systems speaker to broadcast audio in the case of emergency road assistance. In the event the infotainment system becomes inoperable there is an emergency backup speaker connected directly to the telematics communication interface control module. Each of the audio output channel circuits (+) and (-), at the telematics communication interface control module have a DC bias voltage that is approximately one half of battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5 V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly

related to the frequency of the input. Both the DC bias voltage and the AC voltage signals are needed for the system to properly produce sound.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The test is run once every 10 s

Conditions for Setting the DTC

B245C 01

The telematics communication interface control module detects a short to voltage on the audio signal (+) or (-) circuit.

B245C 02

The telematics communication interface control module detects a short to ground on the audio signal (+) or (-) circuit.

B245C 04

The telematics communication interface control module detects an open on the audio signal (+) or (-) circuit.

Action Taken When the DTC Sets

The red LED status indicator is illuminated.

Conditions for Clearing the DTC

- A current DTC clears when the conditions for setting the DTC are no longer present and the ignition has been cycled from OFF to ON.
- A history DTC clears after 40 malfunction-free ignition cycles.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition/Vehicle Off and all vehicle systems Off, disconnect the harness connector at the P50 Emergency/Call Backup Speaker. Ignition ON/Vehicle in Service Mode.
2. Test for 5 - 7 V between each audio circuit terminal 1 and terminal 2 and ground.
 - **If less than 5 V**
 1. Ignition OFF, disconnect the harness connector X1 and X2 at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the harness connector X1 and X2 at the K73 Telematics Communication Interface Control Module. Ignition ON/Vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If between 5 - 7 V**
3. Test or replace the P50 Emergency/Call Backup Speaker.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Control Module References](#) for radio replacement, programming, and setup.

DTC B2455 (WITHOUT UE3)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

DTC Descriptors

DTC B2455 01

Cellular Phone Microphone Circuit Short to Battery

DTC B2455 02

Cellular Phone Microphone Circuit Short to Ground

DTC B2455 04

Cellular Phone Microphone Circuit Open/High Resistance

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Signal Terminal B	B2455 02	B2455 04	-	-
Low Reference Terminal A	B2455 02	B2455 04	B2455 01	-

Circuit/System Description

The telematics communication interface control module provides the cellular phone microphone with a supplied voltage on the cellular phone microphone signal circuit. When the microphone is in use, voice data from the user is sent back to the telematics communication interface control module on the cellular microphone low reference circuit.

Conditions for Running the DTC

- Ignition ON/Vehicle in Service Mode.
- The system voltage is at least 9.5 V and no more than 15.5 V.
- All the above conditions are present for greater than 10 s.

Conditions for Setting the DTC

B2455 01

The telematics communication interface control module detects a short to voltage in the cellular phone microphone signal circuit for 10 s or greater.

B2455 02

The telematics communication interface control module detects a short to ground in the cellular phone microphone signal circuit for 10 s or greater.

B2455 04

The following conditions will set this DTC:

- The telematics communication interface control module detects an open/high resistance in the cellular phone microphone signal circuit for 10 s or greater.
- The telematics communication interface control module detects an open/high resistance in the microphone low reference circuit for 10 s or greater.

Action Taken When the DTC Sets

- The telematics status LED turns red.
- The telematics communication interface control module will not receive a signal from the cellular phone microphone.
- Calls can be placed but the caller cannot be heard.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections

- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the harness connector at the B24 Cellular Phone Microphone, ignition ON/vehicle in Service Mode.
2. Test for 8.0-10.5 V between the signal circuit terminal B and ground.
 - **If less than 8.0 V**
 1. Ignition OFF/vehicle OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.
 - **If greater than 10.5 V**
 1. Ignition OFF/vehicle OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If between 8.0-10.5 V**
3. Test for less than 1 V between the low reference circuit terminal A and ground.
 - **If greater than 1 V**
 1. Ignition OFF/vehicle OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the low reference circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If less than 1 V**
4. Test for greater than 8 V between the signal circuit terminal B and the low reference circuit terminal A.
 - **If less than 8 V**
 1. Ignition OFF/vehicle OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the low reference circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the vehicle K73 Telematics Communication Interface Control Module.
 - **Go to next step: If greater than 8 V**
5. Test or replace the B24 Cellular Phone Microphone.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Mobile Telephone Microphone Replacement](#)
- [Control Module References](#) for control module replacement, programming and setup.

DTC B2455 (UE3)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

DTC Descriptors

DTC B2455 02

Cellular Phone Microphone Circuit Short to Ground

DTC B2455 04

Cellular Phone Microphone Circuit Open/High Resistance

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Signal Terminal B	B2455 02	B2455 04	-	-
Low Reference Terminal A	-	B2455 04	B2455 04	-

Circuit/System Description

The telematics communication interface control module provides the cellular phone microphone with a supplied voltage on the cellular phone microphone signal circuit. When the microphone is in use, voice data from the user is sent back to the telematics communication interface control module on the cellular microphone low reference circuit.

Conditions for Running the DTC

- Ignition ON/Vehicle in Service Mode.
- The system voltage is at least 9.5 V and no more than 15.5 V.
- All the above conditions are present for greater than 10 s.

Conditions for Setting the DTC

B2455 02

The telematics communication interface control module detects a short to ground in the cellular phone microphone signal circuit for 10 s or greater.

B2455 04

The following conditions will set this DTC:

- The telematics communication interface control module detects an open/high resistance in the cellular phone microphone signal circuit for 10 s or greater.
- The telematics communication interface control module detects an open/high resistance in the microphone low reference circuit for 10 s or greater.

Action Taken When the DTC Sets

- The telematics status LED turns red.
- The telematics communication interface control module will not receive a signal from the cellular phone microphone.
- Calls can be placed but the caller cannot be heard.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the harness connector at the B24 Cellular Phone Microphone, ignition ON/vehicle in Service Mode.
2. Test for 8.0-10.5 V between the signal circuit terminal B and ground.
 - **If less than 8.0 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.
 - **If greater than 10.5 V**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If between 8.0-10.5 V**

3. Test for less than 1 V between the low reference circuit terminal A and ground.

- **If greater than 1 V**

1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service Mode.
2. Test for less than 1 V between the low reference circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If less than 1 V**

4. Test for greater than 8 V between the signal circuit terminal B and the low reference circuit terminal A.

- **If less than 8 V**

1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.
2. Test for infinite resistance between the low reference circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the vehicle K73 Telematics Communication Interface Control Module.

- **Go to next step: If greater than 8 V**

5. Test or replace the B24 Cellular Phone Microphone.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Mobile Telephone Microphone Replacement](#)
- [Control Module References](#) for control module replacement, programming and setup.

DTC B2462 (WITHOUT IO5/IO6)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2462 02

Global Positioning System (GPS) Signal Short to Ground

DTC B2462 04

Global Positioning System (GPS) Signal Open Circuit

Circuit/System Description

The Telematics Communication Interface Control Module receives information from the GPS antenna located on the outside of the vehicle. The GPS antenna is connected to the Telematics Communication Interface Control Module via a shielded coaxial cable. The telematics communication interface control module supplies 5 V through the coax cable to power the internal antenna amplifier.

Conditions for Running the DTC

- Ignition is in the RUN or ACC position.

- System voltage is between 9.5 V and 15.5 V.
- The above conditions are present for greater than 1 second.

Conditions for Setting the DTC

B2462 02

The Telematics Communication Interface Control Module detects a short to ground on the GPS antenna signal circuit.

B2462 04

The Telematics Communication Interface Control Module detects an open/high resistance on the GPS antenna signal circuit.

Action Taken When the DTC Sets

- The OnStar® status LED turns red.
- The OnStar® Call Center cannot locate the vehicle.

Conditions for Clearing the DTC

- The K73 Telematics Communication Interface Control Module detects the presence of a GPS antenna.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Special Tools

EL-49903 GM OnStar Antenna Diagnostic Tool Kit

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the GPS coax cable connector at the K73 Telematics Communication Interface Control Module.
2. Connect the **EL-49903-1** OnStar Test Antenna, Navn-Cell Comn to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON/vehicle in Service Mode.
3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.

- **If DTC B2462 is set or the advisor can not locate the vehicle**

Replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If DTC B2462 is not set or that the OnStar advisor can locate the vehicle.**

4. Ignition OFF/vehicle OFF, disconnect the **EL-49903-1** OnStar Test Antenna, Navn-Cell Conn from the K73 Telematics Communication Interface Control Module
5. Disconnect the GPS coax cable at the T2RR Antenna - Roof Rear.
6. Test the coax cable between the K73 Telematics Communication Interface Control Module and the T2RR Antenna - Roof Rear. Refer to component testing.

- **If the coax cable does not pass the test**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test**

7. Test or replace the T2RR Antenna - Roof Rear.

Component Testing

CAUTION: Refer to [Test Probe Caution](#)

NOTE:

- **Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.**
- **To prevent false readings when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.**

Coax Cable Test

1. Ignition OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**
Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
3. Test for greater than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**
Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.
 - **If less than infinite resistance**
Replace the coax cable.
 - **Go to next step: If infinite resistance**
5. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the diagnostic procedure.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for Telematics Communication Interface Control Module replacement, programming and setup.

DTC B2462 (IO5/IO6)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2462 02

Global Positioning System Short to Ground

DTC B2462 04

Global Positioning System Open

Circuit/System Description

The navigation antenna is connected to the Telematics Communication Interface Control Module. The module supplies 5 V to the antenna to power the internal amplifier through the center conductor of the antenna coax cable.

When the vehicle is equipped with the optional navigation system, a Navigation Antenna Signal Splitter is installed to distribute the navigation signal to both the Telematics Communication Interface Control Module and the Human Machine Interface Control Module. The Human Machine Interface Control Module supplies 5 V through the coax cable to power the Navigation Antenna Signal Splitter.

Conditions for Running the DTC

- Radio On.
- System voltage is greater than 9 V and less than 16 V.
- The navigation system/telematics communication interface control module tests the GPS antenna every 10 s.

Conditions for Setting the DTC

B2462 02

The Telematics Communication Interface Control Module or Human Machine Interface Control Module detects a short to ground on the GPS antenna signal circuit.

B2462 04

The Telematics Communication Interface Control Module or Human Machine Interface Control Module detects a open/high resistance on the GPS antenna signal circuit.

Action Taken When the DTC Sets

- The Telematics Communication Interface Control Module or Human Machine Interface Control Module uses the last reported position and the vehicle speed signal to calculate the vehicle position.
- Route guidance may be inaccurate.
- Turn by turn navigation may be inaccurate or inoperative.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction - free ignition cycles have occurred.

Diagnostic Aids

- The scan tool Telematics Communication Interface Control Module GPS signal parameter will display a Yes or No dependent upon whether or not the module sees an increment of the seconds transmitted by GPS signals to the Telematics Communication Interface Control Module. Upon entering this screen, the GPS signal title will initially display Yes, regardless of the presence of time increment, for at least 2 seconds, while the algorithm in the scan tool determines the status of the clock. If increment is found, Yes is continually displayed. If the clock remains static, No is displayed. The scan tool looks for increment every second, regardless of current display.
- Inaccurate or aged GPS position concerns which are no longer present may have been due to the temporary loss of GPS signal reception by the vehicle. Conditions such as tunnels or parking structures will restrict the cellular phone and navigation antenna from a clear view of the satellites in the sky and may have caused this temporary data loss.
- The GPS requires a clear line of sight to the sky to operate properly. In most cases the GPS will not have reception near tall buildings or inside structures.

Reference Information

Schematic Reference

- [OnStar/Telematics Wiring Schematics](#)
- [Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

- [OnStar Description and Operation \(without UI3\)](#)[OnStar Description and Operation \(UI3\)](#)
- [Radio/Audio System Description and Operation \(with IO5/IO6\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

EL-49903 OnStar Antenna Diagnostic Tool Kit

Circuit/System Verification

NOTE: The following verification requires the vehicle to be outside with an unobstructed view of the southern sky. Allow 5 minutes after turning the ignition ON for the vehicle to acquire the GPS satellites signal.

1. Ignition ON/vehicle in Service Mode.
2. Verify that DTC B2462 is not set in the Telematics Communication Interface Control Module.
 - If DTC B2462 is set in the Telematics Communication Interface Control Module and the vehicle is not equipped with a navigation system

Refer to Circuit/System Testing Without Navigation System.

- If DTC B2462 is set in the Telematics Communication Interface Control Module and the vehicle is equipped with a navigation system

Refer to Circuit/System Testing With Navigation System.

- **Go to next step: If DTC B2462 is not set in the Telematics Communication Interface Control Module**

3. Verify an OnStar advisor can locate the vehicle after performing a blue button press.

- **If the advisor can not locate the vehicle and the vehicle is not equipped with a navigation system**

Refer to Circuit/System Testing Without Navigation System

- **If the advisor can not locate the vehicle and the vehicle is equipped with a navigation system**

Refer to Circuit/System Testing With Navigation System.

- **Go to next step: If the advisor can locate the vehicle**

4. Verify DTC B2462 is not set in the Human Machine Interface Control Module.

- **If DTC B2462 is set in the Human Machine Interface Control Module**

Refer to Circuit/System Testing With Navigation System - Step 9.

- **Go to next step: If DTC B2462 is not set in the Human Machine Interface Control Module**

5. Verify that the NO GPS symbol/message is not displayed on the radio display.

- **If the NO GPS symbol/message is displayed**

Refer to Circuit/System Testing With Navigation System - Step 9.

- **Go to next step: If the NO GPS symbol/message is not displayed**

6. All OK.

Circuit/System Testing

without Navigation System

NOTE: You must perform the Circuit/System Verification before proceeding with Circuit/System Testing.

1. Ignition OFF/vehicle OFF, disconnect the GPS and cellular coax cable connector at the K73 Telematics Communication Interface Control Module.
2. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 6 coax cable attach the grey connector to the combiner and the brown connector to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON.
3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.

- **If DTC B2462 is set or the advisor can not locate the vehicle**

Replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If DTC B2462 is not set or the advisor can locate the vehicle**

4. Test the coax cable between the K73 Telematics Communication Interface Control Module and the T2RR Antenna - Roof Rear. Refer to component testing.

- **If the coax cable does not pass the test**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test**

5. Test or replace the T2RR Antenna - Roof Rear.

with Navigation System

NOTE: You must perform the Circuit/System Verification before proceeding with Circuit/System Testing.

1. Ignition OFF/vehicle OFF, disconnect the T2RR Antenna - Roof Rear coax cable at the T15 Navigation Antenna Signal Splitter.
2. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 7 coax cable attach one grey connector to the combiner and the other grey connector to the T15 Navigation Antenna Signal Splitter. Place the test antenna on the roof of the vehicle, ignition ON.
3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.
 - **If DTC B2462 is not set or the advisor can locate the vehicle**
 1. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the T2RR Antenna - Roof Rear. Refer to Component Testing.
 - If the coax cable does not pass the test

Replace the coax cable.
 - Go to next step: If the coax cable passes the test
 2. Replace the T2RR Antenna - Roof Rear.
 - **Go to next step: If DTC B2462 is set or if the advisor can not locate the vehicle**
4. Ignition OFF/vehicle OFF, disconnect the GPS and cellular coax cable connector at the K73 Telematics Communication Interface Control Module.
5. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 6 coax cable attach the grey connector to the combiner and the brown connector to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON.
6. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.
 - **If DTC B2462 is set or the advisor can not locate the vehicle.**

Replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If DTC B2462 is not set or the advisor can locate the vehicle.**
7. Ignition OFF/vehicle OFF.
8. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the K73 Telematics Communication Interface Control Module. Refer to Component Testing.
 - **If the coax cable does not pass the test.**

Replace the coax cable.
 - **Go to next step: If the coax cable passes the test.**
9. Ignition OFF/vehicle OFF, disconnect the blue GPS coax cable connector at the K74 Human Machine Interface Control Module.
10. Attach the EL-49903 - 1 OnStar test antenna blue connector to the K74 Human Machine Interface Control Module and place the test antenna on the roof of the vehicle.
11. Ignition ON/vehicle in Service Mode.
12. Verify DTC B2462 is not set or that the NO GPS symbol/message is not displayed on the radio.
 - **If DTC B2462 is set or the NO GPS symbol/message is displayed**

Replace the K74 Human Machine Interface Control Module
 - **Go to next step: If DTC B2462 is not set or if the NO GPS symbol/message is not displayed.**
13. Ignition OFF/vehicle OFF.
14. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the K74 Human Machine Interface Control Module. Refer to Component Testing.
 - **If the coax cable does not pass the test.**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test.**

15. Test or replace the T15 Navigation Antenna Signal Splitter.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE:

- Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.
- To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.
- The vehicle may be equipped with sectioned coax. Test each section and replace only the faulty section, not the entire length of coax.

Coax Cable Test

1. Ignition OFF/vehicle OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**
Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
3. Test for greater than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**
Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.
 - **If less than infinite resistance**
Replace the coax cable.
 - **Go to next step: If infinite resistance**
5. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for Human Machine Interface control module or Telematics Communication Interface Control Module replacement, programming, and setup.

DTC B2470

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2470 02

DTC B2470 04

Cellular Phone Antenna Circuit Malfunction Open Circuit

Circuit/System Description

The primary cellular phone antenna element is connected to the telematics communication interface control module (violet connector) via a shielded coaxial cable. Cellular communication takes place on both the primary cellular antenna signal circuit and the GPS/secondary cellular antenna signal circuit. This diagnostic only applies to the primary cellular antenna signal circuit. Internal to the antenna on the cellular antenna signal circuit resistance is used to apply a load, which the telematics communication interface control module uses to detect the presence of the antenna.

Conditions for Running the DTC

- Ignition in the RUN or ACC position.
- System voltage is between 9.5 V and 15.5 V.
- The above conditions are present for greater than 1 s.

Conditions for Setting the DTC**B2470 02**

The telematics communication interface control module detects a short to ground on the primary cellular antenna signal circuit.

B2470 04

- The telematics communication interface control module detects an open or high resistance on the primary cellular antenna signal circuit.
- The above conditions are present for greater than 1 s.

Action Taken When the DTC Sets

The OnStar® status LED turns red.

Conditions for Clearing the DTC

- The telematics communication interface control module detects the presence of a cellular antenna.
- A history DTC clears after 50 malfunction-free ignition cycles.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

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Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Control Module References for scan tool information

Special Tools

EL-49903-1 Test Antenna Navn-Cell Comn

Circuit/System Testing

NOTE:

- **The vehicle may be equipped with sectioned coax. Test each section and replace only the faulty section, not the entire length of coax.**
- **The following verification requires the vehicle to be outside with an unobstructed view of the southern sky. Allow 5 min after turning the ignition ON for the GPS satellites to acquire vehicle signal.**

1. Ignition OFF/Vehicle OFF and all vehicle systems OFF, disconnect the violet primary cellular coax cable connector at the K73 Telematics Communication Interface Control Module. It may take up to 2 min for all vehicle systems to power down.
2. Using the **EL-49903-1** Test Antenna Navn-Cell Comn connect the violet coax cable to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON/vehicle in Service Mode.
3. Verify the DTC does not set or a call can be completed to the OnStar Call Center while operating the vehicle within the conditions for running the DTC.
 - **If the DTC sets or a call can not be completed to the OnStar Call Center**
Replace the K73 Telematics Communications Interface Control Module.
 - **Go to next step: If the DTC does not set or a call can be completed to the OnStar Call Center**
4. Ignition OFF/Vehicle OFF.
5. Disconnect the **EL-49903-1** Test Antenna Navn-Cell Comn from the K73 Telematics Communication Interface Control Module
6. Test the coax cable. Refer to Component Testing.
 - **If the coax cable does not pass the test**
Replace the coax cable.
 - **Go to next step: If the coax cable passes the test**
7. Test or replace the T2RR Antenna - Roof Rear.

Component Testing

CAUTION: Refer to **Test Probe Caution**

NOTE:

- **Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.**
- **To prevent false readings when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.**

Coax Cable Test

1. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**

Replace the coax cable.

- **Go to next step: If less than 5 Ω**

2. Test for greater than 5 Ω between the coax cable outer shield end to end.

- **If 5 Ω or greater**

Replace the coax cable.

- **Go to next step: If less than 5 Ω**

3. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.

- **If less than infinite resistance**

Replace the coax cable.

- **Go to next step: If infinite resistance**

4. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair procedure.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, setup, and programming

DTC B2476 OR B2482

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2476

Cellular Phone Select Service Switch Open

Symptom Byte Information: [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
10 V Reference	B2476 02	B2476 04	B2476 01	-
Signal Terminal 17	-	-	-	B2476 59
Ground	-	B2476 04	-	-

Circuit/System Description

The telematics communication interface button assembly consists of 2 buttons: Emergency (SOS) button and the TEST button. The telematics communication interface control module supplies the button assembly with 10 V via the 10 V reference circuit. Each of the buttons, when pressed, completes the circuit across a resistor allowing a specific voltage to be returned to the telematics communication interface control module over the keypad signal circuit. Depending upon the voltage range returned, the telematics communication interface control module is able to identify which button has been pressed.

Conditions for Running the DTC

- Vehicle in Service Mode/Ignition ON.
- Battery voltage must be between 9 - 16 V.

Conditions for Setting the DTC

B2476 01

The telematics communication interface control module detects a short to voltage on the keypad supply voltage circuit

B2476 02

The telematics communication interface control module detects a short to ground in the keypad supply voltage circuit.

B2476 04

The telematics communication interface control module detects an open/high resistance on the keypad supply voltage circuit.

B2476 59

The telematics communication interface control module detects a valid signal on the keypad signal circuit for longer than 15 s. If one of the OnStar® buttons is held or stuck for 15 s or greater, the telematics communication interface control module will set this DTC.

Action Taken When the DTC Sets

- The telematics status LED turns red.
- No calls can be placed.
- The telematics communication interface control module will ignore all inputs from the button assembly.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

After any repair is made to the 10 V reference circuit or button signal circuit the fuse to the telematics communication interface control module must be removed for 30 s to reset the control module. Failure to do so could result in incorrect diagnosis.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

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Description and Operation

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Electrical Information Reference

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- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Circuit/System Testing

NOTE:

- **10 V reference circuit measurement may vary with vehicle battery voltage.**
- **Test for voltage range with vehicle battery measuring at a minimum of 11.5 V**

1. Ignition/Vehicle OFF and all vehicle systems OFF, disconnect the harness connector at the A98 Front Overhead Console Assembly. It may take up to 2 min for all vehicle systems to power down.

2. Test for less than 10 Ω between the ground circuit terminal 5 and ground.

- **If 10 Ω or greater**

1. Ignition/Vehicle OFF.

2. Test for less than 2 Ω in the ground circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , repair the open/high resistance in the ground connection.

- **Go to next step: If less than 10 Ω**

3. Ignition ON/Vehicle in Service Mode.

4. Test for 8.0 - 10.5 V between the 10 V reference circuit terminal 16 and ground.

- **If less than 8.0 V**

1. Ignition/Vehicle OFF, disconnect the harness connector at the K73 Telematics Communication Interface Control Module.

2. Test for infinite resistance between the 10 V reference circuit and ground.

- If less than infinite resistance, repair the short to ground on the circuit.
- Go to next step: If infinite resistance

3. Test for less than 2 Ω in the 10 V reference circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.

- **If greater than 10.5 V**

1. Ignition/Vehicle OFF, disconnect the harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.

2. Test for less than 1 V between the 10 V reference circuit and ground.

- If 1 V or greater, repair the short to voltage on the circuit.
- If less than 1 V, replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If between 8.0 - 10.5 V**

5. Ignition/Vehicle OFF.

6. Test for 500 - 900 Ω between the signal circuit terminal 17 and ground.

- **If less than 500 Ω**

1. Disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.

2. Test for infinite resistance between the signal circuit and ground.

- If less than infinite resistance, repair the short to ground on the circuit.
- If infinite resistance, replace the K73 Telematics Communication Interface Control Module.

- **If greater than 900 Ω**

1. Disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.

2. Test for less than 1 V between the signal circuit and ground.

- If 1 V or greater, repair the short to voltage on the circuit.
- Go to next step: If less than 1 V

3. Vehicle OFF.

4. Test for less than 2 Ω in the signal circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If between 500 - 900 Ω**

7. Test or replace the A98 Front Overhead Console Assembly.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Roof Console Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, programming and setup.

SYMPTOMS - CELLULAR COMMUNICATION

NOTE: The following steps must be completed before using the symptom table.

1. Perform the [Diagnostic System Check - Vehicle](#) before using the Symptom Tables in order to verify that all of the following are true:
 - There are no DTCs set.
 - The control modules can communicate via the serial data link.
2. Review the system operation in order to familiarize yourself with the system functions. Refer to [OnStar Description and Operation \(without UI3\)](#) [OnStar Description and Operation \(UI3\)](#).

Visual/Physical Inspection

- Inspect for aftermarket devices which could affect the operation of the Radio/Audio System. Refer to [Checking Aftermarket Accessories](#).
- Inspect for easily accessible or visible system components for obvious damage or conditions which could cause the symptom.

Intermittent

Faulty electrical connections or wiring may be the cause of intermittent conditions. Refer to [Testing for Intermittent Conditions and Poor Connections](#).

Symptom List

Refer to a symptom diagnostic procedure from the following list in order to diagnose the symptom:

- [Bluetooth Malfunction \(IO5/IO6\)](#) [Bluetooth Malfunction \(IOA\)](#)
- [No Global Positioning System \(GPS\) Reception \(without IO5/IO6\)](#) [No Global Positioning System \(GPS\) Reception \(IO5/IO6\)](#)
- [OnStar Microphone Malfunction](#)
- [OnStar Audio Malfunction \(without UE3\)](#) [OnStar Audio Malfunction \(UE3\)](#)
- [OnStar Button LED Malfunction](#)
- [OnStar Call Center Remote Function Requests Malfunction](#)
- [OnStar Button Malfunction](#)
- [Unable to Contact OnStar Call Center](#)
- [OnStar Voice Recognition Malfunction](#)
- [OnStar Steering Wheel Control Functions Malfunction](#)

IMPORTANT: The following steps must be completed before using the symptom table.

1. Perform the [Diagnostic System Check - Vehicle](#) before using the Symptom Tables in order to verify that all of the following are true:
 - There are no DTCs set.
 - The control modules can communicate via the serial data link.
2. Review the system operation in order to familiarize yourself with the system functions. Refer to [Radio/Audio System Description and Operation \(with IO5/IO6\)](#)[Radio/Audio System Description and Operation \(with IOA\)](#).

Visual/Physical Inspection

- Inspect for aftermarket devices which could affect the operation of the Radio/Audio System. Refer to [Checking Aftermarket Accessories](#).
- Inspect for easily accessible or visible system components for obvious damage or conditions which could cause the symptom.

Intermittent

Faulty electrical connections or wiring may be the cause of intermittent conditions. Refer to [Testing for Intermittent Conditions and Poor Connections](#).

Symptom List

Refer to a symptom diagnostic procedure from the following list in order to diagnose the symptom:

- [Application Malfunction](#)
- [Auxiliary Audio Input Malfunction \(IOA\)](#)[Auxiliary Audio Input Malfunction \(IO5/IO6\)](#)
- [Bluetooth Malfunction \(IO5/IO6\)](#)[Bluetooth Malfunction \(IOA\)](#)
- [Digital Radio Poor or No Reception](#)
- [No Global Positioning System \(GPS\) Reception \(without IO5/IO6\)](#)[No Global Positioning System \(GPS\) Reception \(IO5/IO6\)](#)
- [Radio Poor Reception](#)
- [Speaker Malfunction \(UQF without NKC\)](#)[Speaker Malfunction \(UQF with NKC\)](#)[Speaker Malfunction \(UQA\)](#)
- [Radio Information Display Malfunction \(without MAH/MBC\)](#)[Radio Information Display Malfunction \(with MAH/MBC\)](#)
- [Voice Recognition Malfunction \(with UE1\)](#)[Voice Recognition Malfunction \(without UE1\)](#)

APPLICATION MALFUNCTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

Circuit/System Description

The term application refers to any piece of software that works on a system (hardware) that is being operated by its own software. Applications are typically small software programs which uses the hardware to perform a specific task, as opposed to operating the entire system.

Diagnostic Aids

- For an application to be used, it must be installed on both the vehicle infotainment system and a compatible mobile device.
- The application must work correctly on the device to work with the vehicle infotainment system.

- The user may be required to log-in to the application on the mobile device before using the application from the vehicle controls.
- Applications use the mobile device and connection to a service provider to operate. Connection quality issues, or service provider data transmission issues can give the appearance of a vehicle malfunction.
- The device must be connected to the system. This may be done wirelessly via Bluetooth® , or via the vehicle USB port.

When a mobile device is connected via Bluetooth®, some or all of the device controls may be unavailable from the radio controls. This varies dependent upon the device being used. Refer to the vehicle owner manual, supplements, and the device manufacturer's information for information on devices, control, and operation.

Refer to the device manufacturer's information for the preferred connection method.

- The device must be unlocked, and any additional applications should be closed.
- If the device has any sound enhancement features such as noise reduction or echo control, these features should be turned off.
- A low battery condition in the mobile device may not allow the device to connect to the system, or can create communication issues with the device. Verify the device battery state of charge and re-charge or replace as needed.
- If a 'Please See Device' or similar type error message is displayed, this may indicate the device has lost its connection to the vehicle, or the device has lost its external data connection.
- If a cable is used for connection, attempt to connect the device using a different cable; cables can deteriorate over time or become damaged.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Verify the application is installed on the mobile device and is up to date.

- **If the application is not installed or is not up to date.**

Install or update the application on the device.

- **Go to next step: If the application is installed on the mobile device and is up to date**

2. Verify the application operates correctly on the mobile device.

- **If the application is not operating correctly on the mobile device.**

Refer to the application web site.

- **Go to next step: If the application is operating correctly on the mobile device.**

3. Verify the K74 Human Machine Interface Control Module calibrations are current.

- **If the calibrations are not current**

Reprogram the K74 Human Machine Interface Control Module and re-evaluate the concern.

- **Go to next step: If no update calibrations are available**

4. Verify the application is installed on the K74 Human Machine Interface Control Module and is up to date.

- **If the application is not installed or is not up to date.**

Install or update the application and re-evaluate the concern.

- **Go to next step: If the application is installed and is up to date**

5. Ignition On/Vehicle in Service Mode. Infotainment system ON.

6. Verify the mobile device can connect to the infotainment system. Refer to the owner manual for information on the preferred connection method for the device.

- **If the mobile device cannot connect to the vehicle infotainment system.**
- If unable to connect via Bluetooth, refer to [Bluetooth Malfunction \(IO5/IO6\)Bluetooth Malfunction \(IOA\)](#).
- If unable to connect via USB, refer to [Auxiliary Audio Input Malfunction \(IOA\)Auxiliary Audio Input Malfunction \(IO5/IO6\)](#).
- **Go to next step: If the mobile device connects to the vehicle infotainment system.**

7. Launch the application.

8. Verify the application operates properly with the vehicle infotainment system.

- **If the application does not function properly**

Refer to diagnostic aids.

- **Go to next step: If the application functions properly**

9. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

AUXILIARY AUDIO INPUT MALFUNCTION (IOA)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B124B

USB 1 Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
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Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
B+	B124B, 1, 6	1, 5	-	-
Auxiliary Audio Common Signal	-	8	-	-
Auxiliary Detection Signal	7	8	-	-
Left Auxiliary Audio Signal	2	2	2, 4	-
Right Auxiliary Audio Signal	3	3	3, 4	-
USB Cable	B124B	B124B	B124B	-
Ground	-	1	-	-
1. USB port Inoperative 2. No left side audio from device connected to AUX jack 3. No right side audio from device connected to AUX jack 4. Noticeable distortion may be present in affected audio channel 5. Fault may affect one or more components, dependent on fault location 6. Fault affects multiple components, dependent on vehicle equipment 7. Radio does not detect auxiliary device connection, AUX not available as input selection 8. AUX always available as an input selection, with or without auxiliary device connected				

Circuit/System Description

The infotainment system has a auxiliary jack and USB receptacle assembly. The auxiliary jack and USB receptacle assembly receives fused battery voltage and ground from the harness to power the internal hub device as well as providing additional amperage to power USB devices. The internal hub device interfaces directly with the radio via a standard USB cable.

Auxiliary Audio Input Jack

When a portable audio playback device is connected to the 3.5 mm (1/8 in.) auxiliary audio input jack an internal switch opens the detection signal circuit. The radio detects the device and AUX becomes available as an audio source. Audio signals from the device are sent to the radio from the auxiliary input jack via the left, right, and common audio signal circuits.

USB Port

The USB receptacle interfaces directly with the radio via a standard USB cable. A Mini type USB connector is used to connect the cable at the radio and at the auxiliary jack and USB receptacle assembly. USB male to female connections are typically used for connecting USB cables together where an in-line connection is required. An in-line cable connection is typically found between the console and I/P harness.

The USB port allows connectivity to the infotainment system from portable media players or a USB storage device (memory stick/ flash drive). When a device is connected to the USB port, the system detects the device and USB becomes available as an audio source. Once connected, the device can be controlled from the radio controls.

Not all portable media player devices or file types are compatible. Refer to the owner's manual for information on USB devices, control, and operation.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is run once per second when the infotainment system is operating

Conditions for Setting the DTC

The radio detects an excessive current condition on the USB 5 V circuit.

Action Taken When the DTC Sets

The USB port is inoperative while the DTC is current.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

This DTC may be set due to the connection of an incompatible or faulty USB device.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

- **EL-50334-20** Multi-Media Interface Tester (MIT)
- **EL-50334-50** USB Cable and Adapter Kit
- **EL-50334-14** Infotainment Test Cable

Circuit/System Verification

1. Verify DTC B124B is not set. Since occurrences of this DTC can be caused by an incompatible or faulty USB device, review with the customer the conditions under which their concern occurred.

- **If DTC B124B is set.**

Refer to Circuit/System testing.

- **Go to next step: If DTC B124B is not set.**

2. Ignition ON, infotainment system ON.
3. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
4. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.

- **If audio is not heard from the test tool**

Refer to Circuit/System Testing.

- **Go to next step: If audio is heard from the test tool**

5. All OK.

1. Ignition OFF, disconnect the X1 harness connector at the X83 Auxiliary Audio Input.
2. Test for less than 10 Ω between the ground circuit terminal 4 and ground.
 - **If 10 Ω or greater**
 1. Ignition OFF.
 2. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
3. Verify that a test lamp illuminates between the B+ circuit terminal 6 and ground.
 - **If the test lamp does not illuminate**
 1. Ignition OFF, remove the test lamp.
 2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - **Go to next step: If the test lamp illuminates**
4. Verify the USB cable is properly connected at all components and any in-line connections, and there is no damage to the cable or connections.
 - **If connection problems or cable damage is noted.**

Perform the appropriate repair or replacement to correct any issues.
 - **Go to next step: If no connection problems or cable damage is noted.**
5. Disconnect the vehicle USB cable at the A11 Radio and the X83 Auxiliary Audio Input.
6. Connect the EL-50334 - 14 Infotainment Test Cable and the EL-50334 - 2 Type-A Female to Mini-B Male Cable together. Connect the assembled test cable to the A11 Radio and the X83 Auxiliary Audio Input.
7. Ignition ON, infotainment system ON.
8. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
9. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input. Connect all harness connectors.
 2. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
 3. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - If audio is not heard from the test tool, replace the A11 Radio.
 - Go to next step: If audio is heard from the test tool.
 - 4. All OK.
 - **Go to next step: If audio is heard from the test tool**
10. Replace the USB cable assembly.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Audio Disc Player and USB Receptacle Replacement](#)
- [Control Module References](#) control module replacement, programming, and setup.

AUXILIARY AUDIO INPUT MALFUNCTION (I05/I06)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B124B

USB 1 Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
B+	B124B, 2	B124B, 1	-	-
USB Cable	B124B	B124B	B124B	-
Ground	-	1	-	-
1. Fault may affect one or more components, dependent on fault location 2. Fault affects multiple components, dependent on vehicle equipment				

Circuit/System Description

The infotainment system has a USB port and a Auxiliary Audio Input Jack located in the center console. The receptacle assembly receives fused battery voltage and ground from the harness to power the internal hub device as well as providing additional amperage to power USB devices.

The internal hub device interfaces directly with the human machine interface control module via a standard USB cable. A Mini type USB connector is used to connect the human machine interface control module and the USB receptacle. Standard USB male to female connections are typically used for connecting USB cables together where an in-line connection is required. An in-line cable connection is typically found between the console and I/P harness.

Auxiliary Audio Input Jack

When a portable audio playback device is connected to the 3.5 mm (1/8 in.) auxiliary audio input jack an internal switch opens the detection signal circuit within the hub. The HMI detects the device and AUX becomes available as an audio source. Audio signals from the device are converted from analog to digital, these signals are then sent to the HMI from the auxiliary input jack via USB.

USB Port

The USB port allows connectivity to the infotainment system from portable media players or a USB storage device (memory stick/ flash drive). When a device is connected to the USB port, the system detects the device and switches to USB as the audio source. Once connected, the device can be controlled from the radio controls.

Not all portable media player devices or file types are compatible. Refer to the owner's manual for information on USB devices, control, and operation.

Conditions for Running the DTC

- Ignition On/Vehicle in Service Mode.
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is run once per second when the infotainment system is operating

Conditions for Setting the DTC

B124B 0B

The human machine interface control module detects an excessive current condition on the USB 5 V circuit.

B124B 04

The human machine interface control module does not detect the vehicle hub device.

B124B 11

The human machine interface control module detects an additional hub device attached to the vehicle USB port.

Action Taken When the DTC Sets

The USB port is inoperative while the DTC is current.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

- This DTC may be set due to the connection of an incompatible or faulty USB device.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Special Tools

- **EL-50334-20** Multi-Media Interface Tester (MIT)
- **EL-50334-50** USB Cable and Adapter Kit
- **EL-50334-14** Infotainment Test Cable

Circuit/System Verification

1. Verify DTC B124B is not set. Since occurrences of this DTC can be caused by an incompatible or faulty USB device, review with the customer the conditions under which their concern occurred.

- **If DTC B124B is set.**

Refer to Circuit/System Testing.

- **Go to next step: If DTC B124B is not set.**
- 2. Ignition On/Vehicle in Service Mode. Infotainment system ON.
- 3. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
- 4. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
Refer to Circuit/System Testing
 - **Go to next step: If audio is heard from test tool**
- 5. Verify the infotainment system can be switched to AUX as the audio source with the EL-50334 - 20 Multi-Media Interface Tester (MIT) connected to the auxiliary audio input jack.
 - **If the infotainment system can not be switched to AUX as the audio source**
Refer to Circuit/System Testing
 - **Go to next step: If the infotainment system can be switched to AUX as the audio source**
- 6. Verify the audio from the EL-50334 - 20 Multi-Media Interface Tester (MIT) is heard through the vehicle infotainment system while operating the test tool to begin audio playback.
 - **If audio is not heard from the test tool.**
Refer to Circuit/System Testing
 - **Go to next step: If audio is heard from the test tool.**
- 7. All OK

Circuit/System Testing

1. Ignition OFF, disconnect the X1 harness connector at the X83 Auxiliary Audio Input.
2. Test for less than 10 Ω between the ground circuit terminal 4 and ground.
 - **If 10 Ω or greater**
 1. Ignition OFF.
 2. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
3. Verify that a test lamp illuminates between the B+ circuit terminal 6 and ground.
 - **If the test lamp does not illuminate**
 1. Ignition OFF, remove the test lamp.
 2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - **Go to next step: If the test lamp illuminates**
4. Verify the USB cable is properly connected at all components and in-line connections, and there is no damage to the cable or connections.
 - **If connection problems or cable damage is noted.**
Perform the appropriate repair or replacement to correct any issues.
 - **Go to next step: If no connection problems or cable damage is noted.**
5. Connect the X1 harness connector at the X83 Auxiliary Audio Input.
6. Disconnect the vehicle USB cable harness connector at the K74 Human Machine Interface Control Module and the X83 Auxiliary Audio Input Adapter.
7. Connect the EL-50334 - 14 Infotainment Test Cable and the EL-50334 - 2 Type-A Female to Mini-B Male Cable together. Connect the assembled test cable to the K74 Human Machine

Interface Control Module and the X83 Auxiliary Audio Input.

8. Ignition On/Vehicle in Service Mode. Infotainment system ON.
9. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
10. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input Adapter. Connect all harness connectors.
 2. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select the USB test mode.
 3. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - If audio is not heard from the test tool, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If audio is heard from the test tool**
11. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input AUX port and select the AUX test mode.
12. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.
 - **If audio is not heard from the test tool**
 1. Replace the X83 Auxiliary Audio Input Adapter. Connect all harness connectors.
 - **Go to next step: If audio is heard from the test tool.**
13. Replace the vehicle USB cable between the K74 Human Machine Interface Control Module and the X83 Auxiliary Audio Input Adapter.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Audio Disc Player and USB Receptacle Replacement](#)
- [Control Module References](#) for human machine interface control module replacement, programming, and setup.

BLUETOOTH MALFUNCTION (I05/I06)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

Circuit/System Description

Bluetooth Â® wireless technology is a short-range communications technology intended to replace the cables connecting portable and/or fixed devices while maintaining high levels of security. The operating range of the signal is approximately 30 feet.

The available features and functions are determined by the type of device and the software within the devices being used. For a feature or function to operate, it must be supported in both devices.

The Bluetooth Â® hardware is internal to the human machine interface control module. The human machine interface control module supports streaming of data (music, voice, information) from cellular phones and other mobile devices that support those features. The human machine interface control module is also capable of interfacing with cellular phones for hands-free features.

Refer to the vehicle owner manual, supplements, and the device manufacturer's information for information on devices, control, operation. and pairing instructions.

Diagnostic Aids

- Verify the mobile device is properly configured for the feature being used. Refer to the device manufacturer's information.
- Verify the device has the latest software available. Refer to the device manufacturer's information.
- Verify the function/feature that is being used is supported by the mobile device.
- The device must be paired to the radio to use the available Bluetooth ® feature (s). The pairing process must only be performed once for each device, unless that device's information is deleted.
- The system can store pairing information for multiple devices, but can only be actively connected to one at any given time.
- For features that require a cellular connection make sure to perform tests in an area where the customer's device has a strong signal.
- The radio will return to the previous screen after a Bluetooth call has ended.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)

Electrical Information Reference

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- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

EL-50334-20 Multi-Media Interface Tester (MIT)

Circuit/System Verification

1. Verify no DTCs are present.
 - **If any DTCs are present**
Refer to [Diagnostic Trouble Code \(DTC\) List - Vehicle](#) .
 - **Go to next step: If no DTCs are present**
2. Verify the K74 Human Machine Interface Control Module calibrations are current.
 - **If the K74 Human Machine Interface Control Module calibrations are not current**
Reprogram the K74 Human Machine Interface Control Module and re-evaluate the concern.
 - **Go to next step: If no update calibrations are available**

NOTE: The MIT tool can be used to test either cellular phone or streaming audio functions. Refer to the tool instructions, and perform the appropriate test (s) related to the customer's concern in the following steps.

3. Ignition ON, infotainment system ON.

4. Verify the infotainment system successfully pairs with the MIT tool.

- **If the infotainment system does not successfully pair with the MIT tool.**

1. Perform the 3 vehicle Factory Resets located in Setting>System>Return to Factory Settings.

2. Verify the infotainment system successfully pairs with the MIT tool.

- If the infotainment system does not successfully pair with the MIT tool.

Replace the K74 Human Machine Interface Control Module.

- **Go to next step: If the infotainment system successfully pairs with the MIT tool.**

5. Verify the infotainment system successfully completes the desired feature test using the MIT tool.

- **If the feature test is successful but the audio is distorted.**

Refer to [Speaker Malfunction \(UQF without NKC\)](#)[Speaker Malfunction \(UQF with NKC\)](#)[Speaker Malfunction \(UQA\)](#).

- **If the feature test is not successful**

Replace the K74 Human Machine Interface Control Module.

- **Go to next step: If the feature test is successful**

6. Verify the customers device can be paired with the infotainment system.

- **If the device can not be paired with the infotainment system.**

1. Perform a reset on the device. Refer to device manufacture's information.

- Verify the customers device can be paired with the infotainment system.

If the device still will not pair inform the customer the issue is with the device.

- Go to next step: If the device successfully pairs with the infotainment system.

2. Verify audio can be heard while streaming from the device.

- If audio can not be heard while streaming.

Ensure the volume on the device is turned up to an adequate level.

- **Go to next step: If audio can be heard while streaming.**

7. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for human machine interface control module replacement, programming, and setup

BLUETOOTH MALFUNCTION (IOA)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

Circuit/System Description

Bluetooth Â® wireless technology is a short-range communications technology intended to replace the cables connecting portable and/or fixed devices while maintaining high levels of security. The operating range of the signal is approximately 30 feet.

The available features and functions are determined by the type of device and the software within the devices being used. For a feature or function to operate, it must be supported in both devices.

The Bluetooth ® hardware is internal to the radio. The radio supports interfacing with cellular phones for hands-free features.

Refer to the vehicle owner manual, supplements, and the device manufacturer's information for information on devices, control, operation, and pairing instructions.

Diagnostic Aids

- Verify the mobile device is properly configured for the feature being used. Refer to the device manufacturer's information.
- Verify the device has the latest software available. Refer to the device manufacturer's information.
- Verify the function/feature that is being used is supported by the mobile device.
- The device must be paired to the radio to use the available Bluetooth ® feature (s). The pairing process must only be performed once for each device, unless that device's information is deleted.
- The system can store pairing information for multiple devices, but can only be actively connected to one at any given time.
- For features that require a cellular connection make sure to perform tests in an area where the customer's device has a strong signal.
- Close all other applications running in the background on the phone.
- If issue persists unpair the phone in both the phone and radio settings, then start the pairing process over from the beginning.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Special Tools

EL-50334-20 Multi-Media Interface Tester (MIT)

For equivalent regional tools, refer to Special ToolsSpecial Tools (MIT Tool Instructions).

Circuit/System Verification

1. Verify no DTCs are present.
 - **If any DTCs are present**

Refer to Diagnostic Trouble Code (DTC) List - Vehicle .

- **Go to next step: If no DTCs are present**

2. Verify the A11 Radio calibrations are current.

- **If the radio calibrations are not current**

Reprogram the A11 Radio and re-evaluate the concern.

- **Go to next step: If no update calibrations are available**

NOTE: The MIT tool can be used to test either cellular phone or streaming audio functions. Refer to the tool instructions, and perform the appropriate test (s) related to the customers concern in the following steps.

3. Ignition ON, infotainment system ON.

4. Verify the infotainment system successfully pairs with the MIT tool.

- **If the infotainment system does not successfully pair with the MIT tool.**

1. Perform the 3 vehicle Factory Resets located in Setting>System>Return to Factory Settings.

2. Verify the infotainment system successfully pairs with the MIT tool.

- If the infotainment system does not successfully pair with the MIT tool.

Replace the A11 Radio.

- **Go to next step: If the infotainment system successfully pairs with the MIT tool.**

5. Verify the infotainment system successfully completes the desired feature test using the MIT tool.

- **If the feature test is successful but the audio is distorted.**

Refer to [Speaker Malfunction \(UQF without NKC\)](#) [Speaker Malfunction \(UQF with NKC\)](#) [Speaker Malfunction \(UQA\)](#).

- **If the feature test is not successful**

Replace the A11 Radio.

- **Go to next step: If the feature test is successful**

6. Verify the customers device can be paired with the infotainment system.

- **If the device can not be paired with the infotainment system.**

Perform a reset on the device. Refer to device manufacture's information.

- **Verify the customers device can be paired with the infotainment system.**

If the device still will not pair inform the customer the issue is with the device.

- **Go to next step: If the device successfully pairs with the infotainment system.**

7. Verify audio can be heard while streaming from the device.

- **If audio can not be heard while streaming.**

Ensure the volume on the device is turned up to an adequate level.

- **Go to next step: If audio can be heard while streaming.**

8. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for radio replacement, programming, and setup

DIGITAL RADIO POOR OR NO RECEPTION

Diagnostic Instructions

- Perform the **Diagnostic System Check - Vehicle** prior to using this diagnostic procedure.
- Review **Strategy Based Diagnosis** for an overview of the diagnostic approach.
- **Diagnostic Procedure Instructions** provides an overview of each diagnostic category.

DTC Descriptors

DTC B125C 01

Satellite Antenna Circuit Short to Battery

DTC B125C 02

Satellite Antenna Circuit Short to Ground

DTC B125C 04

Satellite Antenna Circuit Open

Circuit/System Description

The digital radio receiver, located inside the radio, receives digital radio information from the digital radio antenna located on the outside of the vehicle. The digital radio receiver is connected to the digital radio antenna via a shielded coax cable. The digital radio antenna contains an amplifier which is powered by the radio through the coax cable.

Conditions for Running the DTC

This DTC is run every 300 milliseconds.

Conditions for Setting the DTC

The radio detects a circuit fault in the digital radio antenna.

Action Taken When the DTC Sets

The radio displays No XM Signal or Check Antenna.

Conditions for Clearing the DTC

- A current DTC clears when the condition for setting the DTC is no longer present.
- A history DTC clears after 100 malfunction-free ignition cycles.

Diagnostic Aids

The digital radio antenna requires a clear line of sight to the sky to operate properly. Reception may be limited, intermittent, or unavailable inside structures.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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Description and Operation

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Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Special Tools

EL-48028 Digital Radio Test Antenna

Circuit/System Verification

1. With the vehicle outside in an area with an unobstructed view of the southern sky, tune to XM.
2. Verify DTC B125C is not set as current and the No XM Signal message is not displayed on the radio.
 - **If DTC B125C is set as current or the No XM Signal message is displayed.**

Refer to Circuit/System Testing.

- **Go to next step: If DTC B125C is not set as current and the No XM Signal message is not displayed.**
3. All OK.

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the digital radio antenna coax cable from the A11 Radio. Connect the **EL-48028** Digital Radio Test Antenna to the radio and place on the roof of the vehicle.
2. Ignition ON/vehicle in Service Mode, radio tuned to XM channel 1.
3. Verify DTC B125C is not set as current and XM reception is improved.
 - **If DTC B125C is set as current or XM reception is not improved**

Replace the A11 Radio.

 - **Go to next step: If DTC B125C is not set as current and XM reception is improved**
4. Ignition OFF/vehicle OFF, disconnect the digital radio antenna coax cable from the T4G Cellular Phone, Navigation, and Digital Radio Antenna.
5. Verify the digital radio antenna coax cable passes the coax cable component test. Refer to Component Testing.
 - **If the coax cable does not pass the test**

Replace the antenna coax cable

 - **Go to next step: If the coax cable passes the test**
6. Test or replace the T4G Cellular Phone, Navigation, and Digital Radio Antenna.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE: Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.

To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.

Coax Cable Test

1. Ignition OFF/vehicle OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between coax cable center terminal end to end.

- **If 5 Ω or greater**

Replace the coax cable

- **Go to next step: If less than 5 Ω**

3. Test for less than 5 Ω between the coax cable outer shield end to end.

- **If 5 Ω or greater**

Replace the coax cable

- **Go to next step: If less than 5 Ω**

4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.

- **If less than infinite resistance**

Replace the coax cable

- **Go to next step: If infinite resistance**

5. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for radio replacement, programming, and setup.

PHONE PROJECTION MALFUNCTION (APPLE CARPLAY)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Circuit/System Description

Apple CarPlay is a new phone integration feature that enables iPhone users to display certain apps and functionality from their phone on the vehicles infotainment display. Users can control the apps and functions via the vehicle's infotainment system touchscreen or voice commands.

Diagnostic Aids

- It is not required to download an app to your device for Apple CarPlay.
- It is recommended to use the device's factory provided USB cable. Aftermarket or third - party cables may not work.
- Visit for a list of Apple CarPlay compatible apps. This does not guarantee the functionality of the app.

Reference Information

Schematic Reference

[Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

[Radio/Audio System Description and Operation \(with IO5/IO6\)](#)[Radio/Audio System Description and Operation \(with IOA\)](#)

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Circuit/System Verification

1. Verify no DTC's are present.

- **If any DTC's are present.**

Refer to [Diagnostic Trouble Code \(DTC\) List - Vehicle](#)

- **Go to next step: If no DTC's are present.**

2. Verify the correct settings on the radio and the connected device that will allow Apple CarPlay functionality.

- **If the settings are not correct.**

Refer to the vehicle and devices owner manual or manufacturers website for details on enabling CarPlay.

- **Go to next step: If the settings are correct.**

3. Verify the software is up to date on the connected device, refer to the device's owner manual or manufacturers website.

- **If the connected device software is not up to date.**

Recommend the customer update their device to the newest software version.

- **Go to next step: If the connected device software has the newest version.**

4. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select USB test mode,

5. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.

- **If audio is not heard from the test tool.**

Refer to [Auxiliary Audio Input Malfunction \(IOA\)Auxiliary Audio Input Malfunction \(IO5/IO6\)](#)

- **Go to next step: If audio is heard from the test tool.**

6. Verify the radio detects the connected device when plugged in by noting a change in the Phone Projection/Apple CarPlay icon on the Home screen.

- **If the radio does not show a change in the Phone Projection/Apple CarPlay icon.**

1. Verify the device's cable is recommended or approved by the device manufacture and there is no damage to the cable or terminals.

- If the cable is not the correct part or damage is noted advise the customer.
- Go to next step: If no issues with the cable

2. Perform a device rest by holding both the Home and Power buttons on the device.

3. Attempt to launch the application by pressing the Phone Projection/Apple CarPlay icon within the Home screen.

- If the application does not launch

4. Perform the 3 vehicle Factory Resets located in Setting>System>Return to Factory Settings.

- **Go to next step: If the radio does show a change in the Phone Projection/Apple CarPlay icon.**

7. Attempt to launch the application by pressing the Phone Projection/Apple CarPlay icon within the Home screen.

- **If the application does not launch**

1. Perform the 3 vehicle Factory Resets located in Setting>System>Return to Factory Settings.

- **Go to next step: If the application does launch**

Go to next step: All OK.

Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the repair.

- **Control Module References** for control module replacement, programming, and setup.

PHONE PROJECTION MALFUNCTION (ANDROID AUTO)

Diagnostic Instructions

- Perform the **Diagnostic System Check - Vehicle** prior to using this diagnostic procedure.
- Review **Strategy Based Diagnosis** for an overview of the diagnostic approach.
- **Diagnostic Procedure Instructions** provides an overview of each diagnostic category.

Circuit/System Description

Android Auto is a new phone integration feature that enables Android users to display certain apps and functionality from their phone on the vehicles infotainment display. Users can control the apps and functions via the vehicle's infotainment system touchscreen, button control or voice commands.

Diagnostic Aids

- Verify the device is Bluetooth paired to the vehicle before launching Android Auto
- Android Auto will only automatically launch the first time it is time it is connected to the system within a key cycle.
- It is required the device be connected to the vehicles USB port. It is recommended to use the device's factory provided USB cable. Aftermarket or third - party cables may not work.
- Before launching Android Auto verify transmission is in park or parking brake on for manual transmission vehicles.
- Visit for a list of Android Auto compatible apps. This does not guarantee the functionality of the app.
- Listed below are some common Android Auto Error Messages or Error Codes -
 - Google Play Services error: Android Auto could not connect with Google Play Services

Likely cause: Something went wrong while setting up Android Auto.

Suggested solutions:

- Connect your phone to your vehicle with a USB cable first, before attempting to open the Android Auto app on your phone.
- After you have connected your phone to the vehicle open Android Auto and follow the getting started flow and accept all permissions.
- If it still does not work, uninstall Google Play Services update and re-update then follow the steps above.
- Communication error 6: If phone battery below 20% Android Auto will not work.

Likely cause: Radio software or Google Play version out of date.

Suggested solutions: Update to Google Play version 12.6.85 or beyond and check for any radio updates.

- Communication error code 7: Android Auto failed to set up a secured communication with the head unit.

Suggested solution: Make sure Google Play services is up to date and try a different recommended USB cable.

- Communication error 8: Authentication failed between the car and the phone.

Likely cause: This is most likely caused by the incorrect date and time on the radio.

Suggested solutions: Disconnect your phone from the vehicle. In radio settings set the correct date, time, time zone, daylight saving. Make sure it matches the settings on your phone.

- Communication error 12: Vehicle is not responding

Likely cause: Transient software failure. If this occurs frequently it could be caused by a faulty USB cable.

Suggested solution: Try a new USB cable approved by the manufacture.

- For additional information refer to "Android Auto Help" site.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

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Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6) Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Circuit/System Verification

1. Verify no DTC's are present.

- **If any DTC's are present.**

Refer to Diagnostic Trouble Code (DTC) List - Vehicle

- **Go to next step: If no DTC's are present.**

2. Verify the correct settings on the radio and the connected device that will allow Android Auto functionality.

- **If the settings are not correct.**

Refer to the vehicle and devices owner manual or manufacturers website for details on enabling Android Auto.

- **Go to next step: If the settings are correct.**

3. Verify the software is up to date on the connected device, refer to the device's owner manual or manufacturers website.

- **If the connected device software is not up to date.**

Recommend the customer update their device to the newest software version.

- **Go to next step: If the connected device software has the newest version.**

4. Connect the EL-50334-20 Multi-Media Interface Tester (MIT) to the X83 Auxiliary Audio Input USB port and select USB test mode,
5. Verify the audio from the EL-50334-20 Multi-Media Interface Tester (MIT) is heard through the infotainment system while operating the system to play audio from the test tool.

- **If audio is not heard from the test tool.**

Refer to [**Auxiliary Audio Input Malfunction \(IOA\)**](#)[**Auxiliary Audio Input Malfunction \(IO5/IO6\)**](#)

- **Go to next step: If audio is heard from the test tool.**

6. Verify the radio detects the connected device when plugged in by automatically launching Android Auto or noting a change in the Phone Projection/Android Auto icon on the Home screen.

- **If the radio does not automatically launch Android Auto or no change in the Phone Projection/Android Auto icon.**

NOTE: If the device displays and error message or error code refer to **Diagnostic Aids**.

1. Verify the device's cable is recommended or approved by the device manufacture and there is no damage to the cable or terminals.
 - If the cable is not the correct part or damage is noted advise the customer.
 - Go to next step: If no issues with the cable
2. Perform a device rest by holding both the Home and Power buttons on the device.
3. Verify the radio detects the connected device when plugged in by automatically launching Android Auto or noting a change in the Phone Projection/Android Auto icon on the Home screen.
 - If the radio does not automatically launch Android Auto or no change in the Phone Projection/Android Auto icon.
4. Attempt to launch the application by pressing the Phone Projection/Android Auto icon within the Home screen.
 - If the application does not launch
5. Perform the 3 vehicle Factory Resets located in Setting>System>Return to Factory Settings.

- **Go to next step: If the radio does automatically launch Android Auto.**

7. All OK.

Repair Instructions

Perform the [**Diagnostic Repair Verification**](#) after completing the repair.

- [**Control Module References**](#) for control module replacement, programming, and setup.

ONSTAR MICROPHONE MALFUNCTION

Diagnostic Instructions

- Perform the [**Diagnostic System Check - Vehicle**](#) prior to using this diagnostic procedure.
- Review [**Strategy Based Diagnosis**](#) for an overview of the diagnostic approach.
- [**Diagnostic Procedure Instructions**](#) provides an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Signal Terminal 9 X2	B2455 02	B2455 04	B2455 04	-
Signal Terminal 10 X2	B2455 02	B2455 04	B2455 04	-

Circuit/System Description

The telematics communication interface control module provides the Cellular Phone Microphone with a supplied voltage on the cellular phone microphone signal circuit. When the cellular phone microphone is in use, voice data from the user is sent back to the telematics communication interface control module on the signal circuit.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

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Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Ignition ON.
2. Verify that DTC B2455 is not set.
 - **If DTC B2455 is set**
Refer to [DTC B2455 \(without UE3\)DTC B2455 \(UE3\)](#).
 - **Go to next step: If DTC B2455 is not set**
3. Verify that a successful OnStar voice command can be made.
 - **If your voice can not be heard clearly.**
Refer to Circuit/System Testing - Microphone Malfunction.
 - **Go to next step: If your voice can be heard clearly**
4. All OK.

Circuit/System Testing

Microphone Malfunction

1. Ignition OFF, disconnect the harness connector at the B24 Cellular Phone Microphone, ignition ON.
2. Test for 8.0-10.5 V between the signal circuit terminal B and ground.
 - **If less than 8.0 V**
 1. Ignition OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance

3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the vehicle K73 Telematics Communication Interface Control Module.
- **If greater than 10.5 V**
 1. Ignition OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
- **Go to next step: If between 8.0-10.5 V**
3. Test for less than 1 V between the signal circuit terminal A and ground.
 - **If greater than 1 V**
 1. Ignition OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, repair the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If less than 1 V**
4. Test for greater than 8 V between the signal circuit terminal B and the signal circuit terminal A.
 - **If less than 8 V**
 1. Ignition OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the vehicle K73 Telematics Communication Interface Control Module.
 - **Go to next step: If greater than 9 V**
5. Test or replace the B24 Cellular Phone Microphone.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair procedure.

- [Mobile Telephone Microphone Replacement](#)
- [Control Module References](#) for radio or telematics communication interface control module replacement, programming, and setup.

ONSTAR AUDIO MALFUNCTION (WITHOUT UE3)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Audio High Signal terminal 1	1	1	1	-

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Audio Low Signal terminal 2	1	1	1	-
1. No (or Noisy) OnStar® Audio				

Circuit/System Description

When an OnStar® keypress is made, a serial data message is sent to the audio system to mute all radio functions and output OnStar® originated audio. After the audio system is muted, the telematics communication interface control module transmits signals to the audio system on the audio signal and audio common circuits.

Reference Information

Schematic Reference

- [OnStar/Telematics Wiring Schematics](#)
- [Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

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- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode, radio ON.
2. Verify that audio is heard clearly through all speaker channels when tuning radio to a known good station.

- **If audio is not heard clearly**

Refer to [Speaker Malfunction \(UQF without NKC\)Speaker Malfunction \(UQF with NKC\)Speaker Malfunction \(UQA\)](#).

- **Go to next step: If audio is heard clearly**

3. Verify that the Connecting to OnStar® message is heard clearly through the audio system when the OnStar® blue button is pressed.

- **If OnStar message is noisy or distorted**

Refer to Circuit/System Testing

- **Go to next step: If OnStar message is heard clearly**

4. All OK.

Circuit/System Testing

1. Ignition OFF/vehicle OFF, and all vehicle systems OFF, disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service

Mode.

2. Test for less than 4 V between each of the signal circuits listed below and ground:

- Terminal 1
- Terminal 2
- **If 4 V or greater**

1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio, ignition ON/vehicle in Service Mode.

2. Test for less than 1 V between the signal circuits and ground.

- If greater than 1 V, repair the short to voltage on the circuit.
- If less than 1 V, replace the A11 Radio.

- **Go to next step: If less than 4 V**

3. Ignition OFF/vehicle OFF.

4. Test for infinite resistance between each of the signal circuits listed below and ground:

- Terminal 1
- Terminal 2
- **If less than infinite resistance**

Repair the short to ground on the circuit.

- **Go to next step: If infinite resistance**

5. Disconnect the X1 harness connector at the A11 Radio.

6. Test for less than 2 Ω in each of the signal circuits listed below end to end:

- K73 Telematics Communication Interface Control Module Terminal 1 X2
- K73 Telematics Communication Interface Control Module Terminal 2 X2
- **If 2 Ω or greater**

Repair the open/high resistance on the circuit.

- **Go to next step: If less than 2 Ω**

7. Replace the K73 Telematics Communication Interface Control Module.

8. Verify that the Connecting to OnStar® message is heard clearly through the audio system when the OnStar® blue button is pressed.

- **If audio is not heard clearly**

Replace the A11 Radio.

- **Go to next step: If audio is heard clearly**

9. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for radio or telematics communication interface control module replacement, programming, and setup.

ONSTAR AUDIO MALFUNCTION (UE3)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Audio High Signal terminal 1	1	1	1	-
Audio Low Signal terminal 2	1	1	1	-
1. No (or Noisy) OnStar® Audio				

Circuit/System Description

When an OnStar® keypress is made, a serial data message is sent to the audio system to mute all radio functions and output OnStar® originated audio. After the audio system is muted, the telematics communication interface control module transmits signals to the audio system on the audio signal and audio common circuits.

Reference Information

Schematic Reference

- [OnStar/Telematics Wiring Schematics](#)
- [Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

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- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode, radio ON.
2. Verify that audio is heard clearly through all speaker channels when tuning radio to a known good station.

- **If audio is not heard clearly**

Refer to [Speaker Malfunction \(UQF without NKC\)Speaker Malfunction \(UQF with NKC\)Speaker Malfunction \(UQA\)](#).

- **Go to next step: If audio is heard clearly**

3. Verify that the Connecting to OnStar® message is heard clearly through the audio system when the OnStar® blue button is pressed.

- **If OnStar message is noisy or distorted**

Refer to Circuit/System Testing

- **Go to next step: If OnStar message is heard clearly**

4. All OK.

Circuit/System Testing

1. Ignition OFF/vehicle OFF, and all vehicle systems OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, ignition ON/vehicle in Service Mode.
2. Test for less than 4 V between each of the signal circuits listed below and ground:
 - Terminal 1
 - Terminal 11
 - **If 4 V or greater**
 1. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio, ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuits and ground.
 - If greater than 1 V, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If less than 4 V**
3. Ignition OFF/vehicle OFF, disconnect the X1 harness connector at the A11 Radio, ignition ON/vehicle in Service Mode.
4. Test for infinite resistance between each of the signal circuits listed below and ground:
 - Terminal 1
 - Terminal 11
 - **If less than infinite resistance**

Repair the short to ground on the circuit.

 - **Go to next step: If infinite resistance**
5. Test for less than 2 Ω in each of the signal circuits listed below end to end:
 - K73 Telematics Communication Interface Control Module Terminal 1 X1
 - K73 Telematics Communication Interface Control Module Terminal 11 X1
 - **If 2 Ω or greater**

Repair the open/high resistance on the circuit.

 - **Go to next step: If less than 2 Ω**
6. Replace the K73 Telematics Communication Interface Control Module.
7. Verify that the Connecting to OnStar® message is heard clearly through the audio system when the OnStar® blue button is pressed.
 - **If audio is not heard clearly**

Replace the A11 Radio.

 - **Go to next step: If audio is heard clearly**
8. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for radio or telematics communication interface control module replacement, programming, and setup.

NO GLOBAL POSITIONING SYSTEM (GPS) RECEPTION (WITHOUT IO5/IO6)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2462 02

Global Positioning System (GPS) Signal Short to Ground

DTC B2462 04

Global Positioning System (GPS) Signal Open Circuit

Circuit/System Description

The Telematics Communication Interface Control Module receives information from the GPS antenna located on the outside of the vehicle. The GPS antenna is connected to the Telematics Communication Interface Control Module via a shielded coaxial cable. The telematics communication interface control module supplies 5 V through the coax cable to power the internal antenna amplifier.

Conditions for Running the DTC

- Ignition is in the RUN or ACC position.
- System voltage is between 9.5 V and 15.5 V.
- The above conditions are present for greater than 1 second.

Conditions for Setting the DTC

B2462 02

The Telematics Communication Interface Control Module detects a short to ground on the GPS antenna signal circuit.

B2462 04

The Telematics Communication Interface Control Module detects an open/high resistance on the GPS antenna signal circuit.

Action Taken When the DTC Sets

- The OnStar® status LED turns red.
- The OnStar® Call Center cannot locate the vehicle.

Conditions for Clearing the DTC

- The K73 Telematics Communication Interface Control Module detects the presence of a GPS antenna.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**

- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

EL-49903 GM OnStar Antenna Diagnostic Tool Kit

Circuit/System Testing

1. Ignition OFF/vehicle OFF, disconnect the GPS coax cable connector at the K73 Telematics Communication Interface Control Module.
2. Connect the **EL-49903-1** OnStar Test Antenna, Navn-Cell Conn to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON/vehicle in Service Mode.
3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.
 - **If DTC B2462 is set or the advisor can not locate the vehicle**

Replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If DTC B2462 is not set or that the OnStar advisor can locate the vehicle.**
4. Ignition OFF/vehicle OFF, disconnect the **EL-49903-1** OnStar Test Antenna, Navn-Cell Conn from the K73 Telematics Communication Interface Control Module
5. Disconnect the GPS coax cable at the T2RR Antenna - Roof Rear.
6. Test the coax cable between the K73 Telematics Communication Interface Control Module and the T2RR Antenna - Roof Rear. Refer to component testing.
 - **If the coax cable does not pass the test**

Replace the coax cable.
 - **Go to next step: If the coax cable passes the test**
7. Test or replace the T2RR Antenna - Roof Rear.

Component Testing

CAUTION: Refer to [Test Probe Caution](#)

NOTE:

- **Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.**
- **To prevent false readings when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.**

Coax Cable Test

1. Ignition OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**

Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
3. Test for greater than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**

Replace the coax cable.

- **Go to next step: If less than 5 Ω**

4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.

- **If less than infinite resistance**

Replace the coax cable.

- **Go to next step: If infinite resistance**

5. All OK.

Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the diagnostic procedure.

- **High Frequency Antenna Replacement**
- **Control Module References** for Telematics Communication Interface Control Module replacement, programming and setup.

NO GLOBAL POSITIONING SYSTEM (GPS) RECEPTION (I05/I06)

Diagnostic Instructions

- Perform the **Diagnostic System Check - Vehicle** prior to using this diagnostic procedure.
- Review **Strategy Based Diagnosis** for an overview of the diagnostic approach.
- **Diagnostic Procedure Instructions** provides an overview of each diagnostic category.

DTC Descriptors

DTC B2462 02

Global Positioning System Short to Ground

DTC B2462 04

Global Positioning System Open

Circuit/System Description

The navigation antenna is connected to the Telematics Communication Interface Control Module. The module supplies 5 V to the antenna to power the internal amplifier through the center conductor of the antenna coax cable.

When the vehicle is equipped with the optional navigation system, a Navigation Antenna Signal Splitter is installed to distribute the navigation signal to both the Telematics Communication Interface Control Module and the Human Machine Interface Control Module. The Human Machine Interface Control Module supplies 5 V through the coax cable to power the Navigation Antenna Signal Splitter.

Conditions for Running the DTC

- Radio On.
- System voltage is greater than 9 V and less than 16 V.
- The navigation system/telematics communication interface control module tests the GPS antenna every 10 s.

Conditions for Setting the DTC

B2462 02

The Telematics Communication Interface Control Module or Human Machine Interface Control Module detects a short to ground on the GPS antenna signal circuit.

B2462 04

The Telematics Communication Interface Control Module or Human Machine Interface Control Module detects a open/high resistance on the GPS antenna signal circuit.

Action Taken When the DTC Sets

- The Telematics Communication Interface Control Module or Human Machine Interface Control Module uses the last reported position and the vehicle speed signal to calculate the vehicle position.
- Route guidance may be inaccurate.
- Turn by turn navigation may be inaccurate or inoperative.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction - free ignition cycles have occurred.

Diagnostic Aids

- The scan tool Telematics Communication Interface Control Module GPS signal parameter will display a Yes or No dependent upon whether or not the module sees an increment of the seconds transmitted by GPS signals to the Telematics Communication Interface Control Module. Upon entering this screen, the GPS signal title will initially display Yes, regardless of the presence of time increment, for at least 2 seconds, while the algorithm in the scan tool determines the status of the clock. If increment is found, Yes is continually displayed. If the clock remains static, No is displayed. The scan tool looks for increment every second, regardless of current display.
- Inaccurate or aged GPS position concerns which are no longer present may have been due to the temporary loss of GPS signal reception by the vehicle. Conditions such as tunnels or parking structures will restrict the cellular phone and navigation antenna from a clear view of the satellites in the sky and may have caused this temporary data loss.
- The GPS requires a clear line of sight to the sky to operate properly. In most cases the GPS will not have reception near tall buildings or inside structures.

Reference Information

Schematic Reference

- [OnStar/Telematics Wiring Schematics](#)
- [Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

- [OnStar Description and Operation \(without UI3\)](#)[OnStar Description and Operation \(UI3\)](#)
- [Radio/Audio System Description and Operation \(with IO5/IO6\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Special Tools

EL-49903 OnStar Antenna Diagnostic Tool Kit

NOTE: The following verification requires the vehicle to be outside with an unobstructed view of the southern sky. Allow 5 minutes after turning the ignition ON for the vehicle to acquire the GPS satellites signal.

1. Ignition ON/vehicle in Service Mode.
2. Verify that DTC B2462 is not set in the Telematics Communication Interface Control Module.
 - **If DTC B2462 is set in the Telematics Communication Interface Control Module and the vehicle is not equipped with a navigation system**
Refer to Circuit/System Testing Without Navigation System.
 - **If DTC B2462 is set in the Telematics Communication Interface Control Module and the vehicle is equipped with a navigation system**
Refer to Circuit/System Testing With Navigation System.
 - **Go to next step: If DTC B2462 is not set in the Telematics Communication Interface Control Module**
3. Verify an OnStar advisor can locate the vehicle after performing a blue button press.
 - **If the advisor can not locate the vehicle and the vehicle is not equipped with a navigation system**
Refer to Circuit/System Testing Without Navigation System
 - **If the advisor can not locate the vehicle and the vehicle is equipped with a navigation system**
Refer to Circuit/System Testing With Navigation System.
 - **Go to next step: If the advisor can locate the vehicle**
4. Verify DTC B2462 is not set in the Human Machine Interface Control Module.
 - **If DTC B2462 is set in the Human Machine Interface Control Module**
Refer to Circuit/System Testing With Navigation System - Step 9.
 - **Go to next step: If DTC B2462 is not set in the Human Machine Interface Control Module**
5. Verify that the NO GPS symbol/message is not displayed on the radio display.
 - **If the NO GPS symbol/message is displayed**
Refer to Circuit/System Testing With Navigation System - Step 9.
 - **Go to next step: If the NO GPS symbol/message is not displayed**
6. All OK.

Circuit/System Testing

without Navigation System

NOTE: You must perform the Circuit/System Verification before proceeding with Circuit/System Testing.

1. Ignition OFF/vehicle OFF, disconnect the GPS and cellular coax cable connector at the K73 Telematics Communication Interface Control Module.
2. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 6 coax cable attach the grey connector to the combiner and the brown connector to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON.

3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.

- **If DTC B2462 is set or the advisor can not locate the vehicle**

Replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If DTC B2462 is not set or the advisor can locate the vehicle**

4. Test the coax cable between the K73 Telematics Communication Interface Control Module and the T2RR Antenna - Roof Rear. Refer to component testing.

- **If the coax cable does not pass the test**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test**

5. Test or replace the T2RR Antenna - Roof Rear.

with Navigation System

NOTE: You must perform the Circuit/System Verification before proceeding with Circuit/System Testing.

1. Ignition OFF/vehicle OFF, disconnect the T2RR Antenna - Roof Rear coax cable at the T15 Navigation Antenna Signal Splitter.

2. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 7 coax cable attach one grey connector to the combiner and the other grey connector to the T15 Navigation Antenna Signal Splitter. Place the test antenna on the roof of the vehicle, ignition ON.

3. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.

- **If DTC B2462 is not set or the advisor can locate the vehicle**

1. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the T2RR Antenna - Roof Rear. Refer to Component Testing.

- **If the coax cable does not pass the test**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test**

2. Replace the T2RR Antenna - Roof Rear.

- **Go to next step: If DTC B2462 is set or if the advisor can not locate the vehicle**

4. Ignition OFF/vehicle OFF, disconnect the GPS and cellular coax cable connector at the K73 Telematics Communication Interface Control Module.

5. Attach both leads of the EL-49903 - 1 OnStar test antenna to the EL-49903 - 5 combiner. Using the EL-49903 - 6 coax cable attach the grey connector to the combiner and the brown connector to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON.

6. Verify DTC B2462 is not set or that the OnStar advisor can locate the vehicle.

- **If DTC B2462 is set or the advisor can not locate the vehicle.**

Replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If DTC B2462 is not set or the advisor can locate the vehicle.**

7. Ignition OFF/vehicle OFF.

8. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the K73 Telematics Communication Interface Control Module. Refer to Component Testing.

- **If the coax cable does not pass the test.**

Replace the coax cable.

- **Go to next step: If the coax cable passes the test.**

9. Ignition OFF/vehicle OFF, disconnect the blue GPS coax cable connector at the K74 Human Machine Interface Control Module.
10. Attach the EL-49903 - 1 OnStar test antenna blue connector to the K74 Human Machine Interface Control Module and place the test antenna on the roof of the vehicle.
11. Ignition ON/vehicle in Service Mode.
12. Verify DTC B2462 is not set or that the NO GPS symbol/message is not displayed on the radio.
 - **If DTC B2462 is set or the NO GPS symbol/message is displayed**

Replace the K74 Human Machine Interface Control Module
 - **Go to next step: If DTC B2462 is not set or if the NO GPS symbol/message is not displayed.**
13. Ignition OFF/vehicle OFF.
14. Test the coax cable between the T15 Navigation Antenna Signal Splitter and the K74 Human Machine Interface Control Module. Refer to Component Testing.
 - **If the coax cable does not pass the test.**

Replace the coax cable.
 - **Go to next step: If the coax cable passes the test.**
15. Test or replace the T15 Navigation Antenna Signal Splitter.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE:

- **Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.**
- **To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.**
- **The vehicle may be equipped with sectioned coax. Test each section and replace only the faulty section, not the entire length of coax.**

Coax Cable Test

1. Ignition OFF/vehicle OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**

Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
3. Test for greater than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**

Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.
 - **If less than infinite resistance**

Replace the coax cable.
 - **Go to next step: If infinite resistance**
5. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for Human Machine Interface control module or Telematics Communication Interface Control Module replacement, programming, and setup.

ONSTAR BUTTON LED MALFUNCTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
10 V Reference	B2476 02	B2476 04	B2476 04	-
Red LED Control Terminal 14	1	1	2	-
Green LED Control Terminal 15	1	1	2	-
Ground	-	B2476 04	-	-
1. OnStar® LED Inoperative 2. LED Illuminated At All Times				

Circuit Description

The OnStar® status LEDs are located with the OnStar buttons. The green LED is illuminated when the system is ON and operating normally. When the green LED is green and flashing, it is an indication that a call is in progress. When the red LED is illuminated, a system malfunction is present. In the event there is a system malfunction and the OnStar® system is still able to make a call, the LED will flash red during the call. The OnStar® LEDs are controlled by the telematics communication interface control module via the keypad green LED signal circuit and the keypad red LED signal circuit.

Reference Information

Schematic Reference

[OnStar/Telematics Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

[OnStar Description and Operation \(without UI3\)](#)[OnStar Description and Operation \(UI3\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

NOTE:

- If the green LED is off with the ignition ON and the LED does not function when commanded with the scan tool, contact the OnStar Center to confirm the vehicle has a current subscription.

1. Vehicle in Service Mode/Ignition ON.

2. Verify no DTCs are set.

- **If any DTCs are set**

Refer to [Diagnostic Trouble Code \(DTC\) List - Vehicle](#)

- **Go to next step: If no DTCs are set**

3. Verify that the green LED turns ON and OFF when commanding the Green Indicator ON and OFF with a scan tool.

- **If the green LED does not turn ON and OFF**

Refer to Circuit/System Testing - Green LED Test

- **Go to next step: If the green LED turns ON and OFF**

4. Verify that the red LED turns ON and OFF when commanding the Red Indicator ON and OFF with a scan tool.

- **If the red LED does not turn ON and OFF**

Refer to Circuit/System Testing - Red LED Test

- **Go to next step: If the red LED turns ON and OFF**

5. All OK.

Circuit/System Testing

Green LED Test

1. Vehicle OFF/Ignition OFF, and all vehicle systems OFF, disconnect the harness connector at the S48B Multifunction Switch - Overhead Console. It may take up to 2 min for all vehicle systems to power down. Doors closed, courtesy lamps OFF.

2. Test for less than 10 Ω between the ground circuit terminal 5 and ground.

- **If 10 Ω or greater**

1. Vehicle OFF/Ignition OFF.

2. Test for less than 2 Ω in the ground circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , repair the open/high resistance in the ground connection.

- **Go to next step: If less than 10 Ω**

3. Vehicle in Service Mode/Ignition ON.

4. Test for less than 1 V between the control circuit terminal 15 and ground while commanding the Green Indicator OFF with a scan tool.

- **If 1 V or greater**

1. Vehicle OFF/Ignition OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.

2. Test for less than 1 V between the control circuit terminal 15 and ground.

- If 1 V or greater, repair the short to voltage on the circuit.
- If less than 1 V, replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If less than 1 V**

5. Test for greater than 8 V between the control circuit terminal 15 and ground while commanding the Green Indicator ON with a scan tool.

- **If 8 V or less**
- 1. Vehicle OFF/Ignition OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.
- 2. Test for infinite resistance between the control circuit terminal 15 and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
- 3. Test for less than 2 Ω in the control circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.
- **Go to next step: If greater than 8 V**
- 6. Test or replace the S48B Multifunction Switch - Overhead Console.

Red LED Test

1. Vehicle OFF/Ignition OFF, and all vehicle systems OFF, disconnect the harness connector at the S48B Multifunction Switch - Overhead Console. It may take up to 2 min for all vehicle systems to power down. Doors closed, courtesy lamps OFF.
2. Test for less than 10 Ω between the ground circuit terminal 5 and ground.
 - **If 10 Ω or greater**
 - 1. Vehicle OFF/Ignition OFF.
 - 2. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
3. Vehicle in Service Mode/Ignition ON.
4. Test for less than 1 V between the control circuit terminal 14 and ground while commanding the Red Indicator OFF with a scan tool.
 - **If 1 V or greater**
 - 1. Vehicle OFF/Ignition OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.
 - 2. Test for less than 1 V between the control circuit terminal 14 and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If less than 1 V**
5. Test for greater than 8 V between the control circuit terminal 14 and ground while commanding the Red Indicator ON with a scan tool.
 - **If 8 V or less**
 - 1. Vehicle OFF/Ignition OFF, disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.
 - 2. Test for infinite resistance between the control circuit terminal 14 and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 - 3. Test for less than 2 Ω in the control circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If greater than 8 V**
6. Test or replace the S48B Multifunction Switch - Overhead Console.

Perform the [Diagnostic Repair Verification](#) after completing the repair procedure.

- [Roof Console Replacement](#)
- [Control Module References](#) for control module replacement, programming and setup

ONSTAR CALL CENTER REMOTE FUNCTION REQUESTS MALFUNCTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Circuit/System Description

The telematics communication interface control module has the capability of commanding the horn, initiating door lock/unlock, or operating the exterior lamps using the serial data circuits. These functions are commanded by the OnStar® Call Center per a customer request.

Diagnostic Aids

The customer concern may have been due to a lack of cellular service in a given area, or a failure in the National Cellular Network infrastructure that has since been corrected.

Reference Information

Schematic Reference

[OnStar/Telematics Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

[OnStar Description and Operation \(without UI3\)](#)[OnStar Description and Operation \(UI3\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

NOTE:

- It is necessary to inform the OnStar® Call Center advisor that this call is for vehicle diagnostic purposes.
- It is necessary to have the vehicle in an open outside area where a cellular call can be successfully placed and GPS data can be received from satellites.

1. Ignition ON/vehicle in Service Mode.
2. Verify that the horn, lights, and the door locks on the vehicle operate properly.
 - If an applicable vehicle system does not operate properly

Refer to [Diagnostic System Check - Vehicle](#).

- **Go to next step: If all applicable vehicle systems operate properly**

3. Verify that a call can be successfully placed to the OnStar Call Center by pressing the blue OnStar button.

- **If unable to contact the OnStar® call center**

Refer to [Unable to Contact OnStar Call Center](#)

- **Go to next step: If able to contact the OnStar Call Center**

4. Verify with the OnStar advisor that all remote functions (door locks, lights, and horn) work.

- **If the remote functions do not operate when requested**

Replace the K73 Telematics Communication Interface Control Module

- **Go to next step: If the remote functions operate when requested**

5. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

[Control Module References](#) for telematics communication interface control module replacement, programming and setup.

ONSTAR BUTTON MALFUNCTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2476

Cellular Phone Select Service Switch Open

Symptom Byte Information: [Symptom Byte List](#)

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
10 V Reference	B2476 02	B2476 04	B2476 01	-
Signal Terminal 17	-	-	-	B2476 59
Ground	-	B2476 04	-	-

Circuit/System Description

The telematics communication interface button assembly consists of 2 buttons: Emergency (SOS) button and the TEST button. The telematics communication interface control module supplies the button assembly with 10 V via the 10 V reference circuit. Each of the buttons, when pressed, completes the circuit across a resistor allowing a specific voltage to be returned to the telematics communication interface control module over the keypad signal circuit. Depending upon the voltage range returned, the telematics communication interface control module is able to identify which button has been pressed.

Conditions for Running the DTC

- Vehicle in Service Mode/Ignition ON.
- Battery voltage must be between 9 - 16 V.

Conditions for Setting the DTC

B2476 01

The telematics communication interface control module detects a short to voltage on the keypad supply voltage circuit

B2476 02

The telematics communication interface control module detects a short to ground in the keypad supply voltage circuit.

B2476 04

The telematics communication interface control module detects an open/high resistance on the keypad supply voltage circuit.

B2476 59

The telematics communication interface control module detects a valid signal on the keypad signal circuit for longer than 15 s. If one of the OnStar® buttons is held or stuck for 15 s or greater, the telematics communication interface control module will set this DTC.

Action Taken When the DTC Sets

- The telematics status LED turns red.
- No calls can be placed.
- The telematics communication interface control module will ignore all inputs from the button assembly.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

After any repair is made to the 10 V reference circuit or button signal circuit the fuse to the telematics communication interface control module must be removed for 30 s to reset the control module. Failure to do so could result in incorrect diagnosis.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Circuit/System Testing

NOTE:

- **10 V reference circuit measurement may vary with vehicle battery voltage.**
- **Test for voltage range with vehicle battery measuring at a minimum of 11.5 V**

1. Ignition/Vehicle OFF and all vehicle systems OFF, disconnect the harness connector at the A98 Front Overhead Console Assembly. It may take up to 2 min for all vehicle systems to power down.

2. Test for less than 10 Ω between the ground circuit terminal 5 and ground.

- **If 10 Ω or greater**

1. Ignition/Vehicle OFF.

2. Test for less than 2 Ω in the ground circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , repair the open/high resistance in the ground connection.

- **Go to next step: If less than 10 Ω**

3. Ignition ON/Vehicle in Service Mode.

4. Test for 8.0 - 10.5 V between the 10 V reference circuit terminal 16 and ground.

- **If less than 8.0 V**

1. Ignition/Vehicle OFF, disconnect the harness connector at the K73 Telematics Communication Interface Control Module.

2. Test for infinite resistance between the 10 V reference circuit and ground.

- If less than infinite resistance, repair the short to ground on the circuit.
- Go to next step: If infinite resistance

3. Test for less than 2 Ω in the 10 V reference circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.

- **If greater than 10.5 V**

1. Ignition/Vehicle OFF, disconnect the harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.

2. Test for less than 1 V between the 10 V reference circuit and ground.

- If 1 V or greater, repair the short to voltage on the circuit.
- If less than 1 V, replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If between 8.0 - 10.5 V**

5. Ignition/Vehicle OFF.

6. Test for 500 - 900 Ω between the signal circuit terminal 17 and ground.

- **If less than 500 Ω**

1. Disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module.

2. Test for infinite resistance between the signal circuit and ground.

- If less than infinite resistance, repair the short to ground on the circuit.
- If infinite resistance, replace the K73 Telematics Communication Interface Control Module.

- **If greater than 900 Ω**

1. Disconnect the X1 harness connector at the K73 Telematics Communication Interface Control Module, vehicle in Service Mode/Ignition ON.

2. Test for less than 1 V between the signal circuit and ground.

- If 1 V or greater, repair the short to voltage on the circuit.
- Go to next step: If less than 1 V

3. Vehicle OFF.

4. Test for less than 2 Ω in the signal circuit end to end.

- If 2 Ω or greater, repair the open/high resistance in the circuit.
- If less than 2 Ω , replace the K73 Telematics Communication Interface Control Module.

- **Go to next step: If between 500 - 900 Ω**

7. Test or replace the A98 Front Overhead Console Assembly.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Roof Console Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, programming and setup.

ONSTAR STEERING WHEEL CONTROL FUNCTIONS MALFUNCTION

Some vehicles equipped with the OnStar® system have the capability of accessing voice mailboxes and other automated phone systems by means of the steering wheel controls, while the OnStar® Personal Calling feature is in use. If the "Talk" or "Mute" button (depending upon the vehicle) on the steering wheel controls is depressed during an OnStar® Personal Calling call, the telematics communication interface control module receives the message on the serial data bus from either the radio or body control module. This message is interpreted as a request to turn any spoken numbers into dual tone multi-frequency tones to be delivered over the airwaves to the phone system the user is communicating with. Complete instructions for operation of these features can be found in the information provided to the customer with the OnStar® system.

The steering wheel controls are a resistor network that consist of multiple momentary contact switches and a series of resistors. The switches and resistor network are arranged so that each switch has a different resistance value. When a switch is pressed, a voltage drop occurs in the resistor network, which produces a specific voltage value unique to the switch selected, to be interpreted by either the radio or BCM. In the event the OnStar® steering wheel control functions are inoperative, technicians should refer to [Steering Wheel Controls Malfunction \(with X88\)](#), [Steering Wheel Controls Malfunction \(with W49\)](#), to begin diagnosis of the steering wheel control concern.

RADIO INFORMATION DISPLAY MALFUNCTION (WITHOUT MAH/MBC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Circuit/System Description

The infotainment display and controls are a separate component from the radio, combined into an assembly. The assembly is supplied battery voltage and ground from the vehicle harness. The human machine interface control module communicates digital video data for on-screen display through a dedicated cable containing the LVDS (low voltage differential signal) data circuits.

Control information, touch communications and dimming level for the display are communicated via a LIN serial data circuit to the human machine interface control module.

If the human machine interface control module detects the display is not responding to the output on the LVDS circuits, the human machine interface control module sets the DTC.

Diagnostic Aids

Extended exposure to high temperatures, especially when in direct sunlight may result in the display becoming inoperative. Under these conditions, it may be normal for the display to shut down to prevent permanent damage to the circuitry. Display should return to normal operating condition when temperatures cool.

Malfunctions may include a flickering or distorted image or a blank screen.

Using a dry cloth to clean the instrument panel in the area of the Information Display may cause the screen to flicker due to static buildup/discharge. The owner manual recommends using a microfiber cloth dampened with water to remove dust and dirt from the instrument panel.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)**Radio/Audio System Description and Operation (with IOA)**

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Special Tools

- EL-50334 - 2 Type A female to Mini B male USB Cable
- EL-50334 - 14 Infotainment Test Cable

Circuit/System Verification

1. Verify no DTCs are present.

- **If any DTCs are present**

Refer to **Diagnostic Trouble Code (DTC) List - Vehicle** .

- **Go to next step: If no DTCs are present**

2. Ignition ON, infotainment system ON.

3. Using a scan tool, access the HMI control functions and select Info Display Test.

- **If the Info Display can not display the test image.**

Refer to Circuit/System Testing.

- **Go to next step: If the Info Display can display the test image.**

4. All OK

Circuit/System Testing

1. Vehicle OFF/Ignition OFF.

2. Verify the LVDS interface cable is properly connected at the P17 Info Display Module and the K74 Human Machine Interface Control Module connections and there is no damage to the cable or connections.
3. Ignition ON/Vehicle in Service Mode, infotainment system ON.
4. Verify the P17 Info Display Module does not display an image.
 - **If the P17 Info Display Module displays an image.**

All OK.

 - **Go to next step: If the P17 Info Display Module does not display an image.**
5. Vehicle OFF/Ignition OFF.
6. Disconnect the LVDS interface cable from the P17 Info Display Module.
7. Connect the EL-50334-2 Type A female to Mini B male USB Cable to the P17 Info Display Module. Connect the EL-50334-14 Infotainment Test Cable to the adapter.
8. Disconnect the LVDS interface cable from the K74 Human Machine Interface Control Module. Connect the EL-50334 - 14 Infotainment Test cable to the K74 Human Machine Interface Module.
9. Ignition ON/Vehicle in Service Mode, infotainment system ON.
10. Verify the P17 Info Display Module displays an image.
 - **If the P17 Info Display Module does not display an image**
 1. Replace the P17 Info Display Module. Connect all harness connectors.
 2. Ignition ON/Vehicle in Service Mode, infotainment system ON.
 3. Verify the P17 Info Display Module displays an image.
 - If the P17 Info Display Module still does not display an image, replace the K74 Human Machine Interface Control Module.
 - Go to next step: If the P17 Info Display Module displays an image.
 4. All OK.
 - **Go to next step: If the P17 Info Display Module displays an image.**
11. Replace the vehicle LVDS interface cable from the P17 Info Display Module to the K74 Human Machine Interface Module.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Control Assembly Replacement \(With IO5, IO6\)](#)
- [Control Module References](#) for human machine interface control module replacement, programming, and setup.

RADIO INFORMATION DISPLAY MALFUNCTION (WITH MAH/MBC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptor

DTC B127E 00

Front Video Display Output Signal

Circuit/System Description

The infotainment display and controls are a separate component from the radio, combined into an assembly. The assembly is supplied battery voltage and ground from the vehicle harness. The human machine interface control module communicates digital video data for on-screen display through a dedicated cable containing the LVDS data circuits.

Control information, touch communications and dimming level for the display are communicated via a LIN serial data circuit to the human machine interface control module.

If the human machine interface control module detects the display is not responding to the output on the LVDS circuits, the human machine interface control module sets the DTC.

Diagnostic Aids

Extended exposure to high temperatures, especially when in direct sunlight may result in the display becoming inoperative. Under these conditions, it may be normal for the display to shut down to prevent permanent damage to the circuitry. Display should return to normal operating condition when temperatures cool.

Malfunctions may include a flickering or distorted image or a blank screen.

Using a dry cloth to clean the instrument panel in the area of the Information Display may cause the screen to flicker due to static buildup/discharge. The owner manual recommends using a microfiber cloth dampened with water to remove dust and dirt from the instrument panel.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The infotainment system is ON
- The test is continuously when the infotainment system is operating

Conditions for Setting the DTC

The human machine interface control module detects the display is not responding to the output on the LVDS circuits.

Action Taken When the DTC Sets

- The human machine interface control module sets this DTC
- No images are shown on the Info Display Module

Conditions for Clearing the DTC

- The human machine interface control module detects a properly synced digital video signal.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Extended exposure to high temperatures, especially when in direct sunlight may result in the display becoming inoperative. Under these conditions, it may be normal for the display to shut down to prevent permanent damage to the circuitry. Display should return to normal operating condition when temperatures cool.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Vehicle OFF/Ignition OFF.
2. Verify the LVDS interface cable is properly connected at the P17 Info Display Module, K188 Human Machine Interface Control Module Bypass Module, and the K74 Human Machine Interface Control Module and there is no damage to the cable or connections.
3. Ignition ON/Vehicle in Service Mode, infotainment system ON.
4. Verify the P17 Info Display Module does display an infotainment image.
 - **If the P17 Info Display Module does not display an infotainment image.**
Refer to [Rear Vision Camera System Malfunction \(IO5/IO6 with MAH/MBC\)](#).
 - **Go to next step: If the P17 Info Display Module displays an infotainment image.**
Go to next step: All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Control Assembly Replacement \(With IO5, IO6\)](#)
- [Control Module References](#) for control module replacement, programming, and setup.

RADIO POOR RECEPTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B125A 02

Antenna Signal Circuit Short to Ground

DTC B125A 04

Antenna Signal Circuit Open Circuit

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Radio Antenna Coax	B125A 02	B125A 04	1	-
Antenna Module Ground	-	1	-	-
1. May exhibit possible AM/FM interference.				

Circuit/System Description

The active antenna system uses an integral antenna applied as an applique to the rear glass. The antenna amplifier receives both AM and FM signals from the rear glass antenna. The radio antenna amplifier is enabled when the radio is turned on. The radio provides battery voltage to the antenna amplifier using the center conductor of the antenna coaxial cable. When a 12 V signal is seen by the amplifier on the center conductor of the antenna coax, both AM and FM signals are amplified.

Conditions for Running the DTC

- Ignition ON.
- Battery voltage must be between 9 - 16 V.

Conditions for Setting the DTC

B125A 02

The radio detects a short to ground in the antenna signal circuit center conductor.

B125A 04

The radio detects an open in the antenna signal circuit center conductor.

Action Taken When the DTC Sets

Radio reception may be poor or not available.

Conditions for Clearing the DTC

- The condition responsible for setting the DTC no longer exists.
- A history DTC will clear after 50 consecutive malfunction-free ignition cycles have occurred.

Diagnostic Aids

Poor AM and FM radio reception may be due to multiple influences, some of which may not be vehicle related. Areas which have high RF traffic or block the signal path may cause a degradation in radio reception. Radio reception may also be influenced by items within the vehicle, but not part of the radio system. Such examples are aftermarket electrical accessories or other items which may generate noise in the vehicle electrical system such as open or damaged defroster grid lines. Aftermarket window tinting, especially when there is a metallic in the film, may reduce radio reception.

AM reception is highly dependent on the antenna amplifier receiving battery voltage from the radio and being properly grounded. The antenna amplifier boosts both AM and FM reception. When the antenna amplifier does not receive power, AM stations may not be received and FM reception will be limited. If the amplifier is not properly grounded, excessive interference in the signal may occur, or reception may be limited.

It is very important to remove all devices plugged into any 12 V Outlet and Auxiliary Input, including any in the rear seats and rear cargo area (if equipped).

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

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Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Inspect the antenna located in the rear window. Verify all branches of the antennas are intact, with no scratches or other damage.
 - **If damage is found**
Repair or replace as necessary
 - **Go to next step: If no damage is found**
2. Ignition ON, A11 Radio ON.
3. Verify station reception is normal when tuned to several known good AM and FM stations.
 - **If AM or FM reception is poor.**
Refer to Circuit/System Testing
 - **Go to next step: If reception is normal**
4. All OK.

Circuit/System Testing

1. Ignition OFF, disconnect the radio antenna coax cable from the A11 Radio and from the T23 Radio Antenna Amplifier.
2. Verify the antenna coax cable passes the coax cable component test. Refer to Component Testing.
 - **If the coax cable does not pass the test**
Replace the antenna coax cable
 - **Go to next step: If the coax cable passes the test**
3. Connect the antenna coax cable to the A11 Radio. Ignition ON, A11 Radio ON.
4. Verify a test lamp illuminates between the antenna coax cable center terminal and ground at the T23 Radio Antenna Amplifier connector.
 - **If the test lamp does not illuminate**
Replace the A11 Radio.
 - **Go to next step: If the test lamp illuminates**
5. Test or replace the T23 Radio Antenna Amplifier.

Component Testing

CAUTION: Refer to [Test Probe Caution](#) .

NOTE: Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.

To prevent false reading when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.

Coax Cable Test

1. Ignition OFF, disconnect the coax cable at both components.
2. Test for less than 5 Ω between coax cable center terminal end to end.
 - **If 5 Ω or greater**
 Replace the coax cable
 - **Go to next step: If less than 5 Ω**
3. Test for less than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**
 Replace the coax cable
 - **Go to next step: If less than 5 Ω**
4. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.
 - **If less than infinite resistance**
 Replace the coax cable
 - **Go to next step: If infinite resistance**
5. All OK

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Radio Antenna Amplifier Replacement](#)
- [Control Module References](#) for radio replacement, programming, and setup.

SPEAKER REPLACEMENT REFERENCE

Component	Repair Instruction
Center I/P Speaker	Radio Front Center Speaker Replacement
Rear Trim Panel Speaker	Radio Rear Corner Upper Garnish Molding Speaker Replacement
Front Door Speaker	Radio Front Side Door Speaker Replacement
Rear Door Speaker	Radio Rear Side Door Speaker Replacement
Subwoofer Speaker	Front Floor Speaker Replacement

SPEAKER MALFUNCTION (UQF WITHOUT NKC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Left Front Audio Output Circuit

DTC B1035

Right Front Audio Output Circuit

DTC B1045

Left Rear Audio Output Circuit

DTC B1055

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Left Front Speaker Output Signal	B1025 02, 1	B1025 04, 1	B1025 01, 1, 2	-
Right Front Speaker Output Signal	B1035 02, 1	B1035 04, 1	B1035 01, 1, 2	-
Left Rear Speaker Output Signal	B1045 02, 1	B1045 04, 1	B1045 01, 1, 2	-
Right Rear Speaker Output Signal	B1055 02, 1	B1055 04, 1	B1055 01, 1, 2	-
1. No or reduced audio from speaker (s) on the affected audio circuit. 2. Noticeable audio distortion may be present.				

Circuit/System Description

Each of the audio output channel circuits (+) and (-), at the radio have a DC bias voltage that is approximately one half of battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5 V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Conditions for Running the DTC

- Vehicle in Service Mode/Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The test is run once during radio wake up

Conditions for Setting the DTC

B1025 01, B1035 01, B1045 01, B1055 01

The radio detects a short to voltage on the specified audio (+) or (-) circuit.

B1025 02, B1035 02, B1045 02, B1055 02

The radio detects a short to ground on the specified audio (+) or (-) circuit.

B1025 04, B1035 04, B1045 04, B1055 04

The radio detects an open on the specified audio (+) or (-) circuit.

Action Taken When the DTC Sets

The radio continues to send the output signal to the speaker signal circuit with the current fault.

Conditions for Clearing the DTC

- A current DTC clears when the conditions for setting the DTC are no longer present and the ignition has been cycled from OFF to ON.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.

- The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.
- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.
- If equipped with an Active Noise Cancellation system that utilizes an ANC module, the module acts as a pass-through for the high level audio signals from the radio to the speakers.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6) Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition ON/vehicle in Service Mode, A11 Radio ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - **If audio is inoperative from one or more speakers, or the audio emitted is not clear.**

Refer to Circuit/System Testing.

- **Go to next step: If clear audio is heard from all speakers.**
3. All OK.

Circuit/System Testing

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio circuit when performing circuit tests.

1. Ignition OFF/vehicle OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, A11 Radio ON, mute OFF.
2. Test for 5 - 7 V between each audio signal circuit terminal 1 and terminal 2 and ground.
 - **If less than 5 V**
 1. Ignition OFF/vehicle OFF, disconnect the appropriate speaker harness connector at the A11 Radio.
 2. Test for infinite resistance between the signal circuits and ground.

- If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **If greater than 7 V**
 1. Ignition OFF/vehicle OFF, disconnect the appropriate speaker harness connector at the A11 Radio. Ignition ON/vehicle in Service Mode.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
 3. Test or replace the P19 Speaker.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Speaker Replacement Reference](#)
- [Control Module References](#) for radio replacement, programming, and setup.

SPEAKER MALFUNCTION (UQF WITH NKC)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Left Front Audio Output Circuit

DTC B1035

Right Front Audio Output Circuit

DTC B1045

Left Rear Audio Output Circuit

DTC B1055

Right Rear Audio Output Circuit

For symptom byte information refer to [Symptom Byte List](#).

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Left Front Speaker Output Signal	B1025 02, 1	B1025 04, 1	B1025 01, 1, 2	-
Right Front Speaker Output Signal	B1035 02, 1	B1035 04, 1	B1035 01, 1, 2	-
Left Rear Speaker Output Signal	B1045 02, 1	B1045 04, 1	B1045 01, 1, 2	-

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Right Rear Speaker Output Signal	B1055 02, 1	B1055 04, 1	B1055 01, 1, 2	-
1. No or reduced audio from speaker (s) on the affected audio circuit. 2. Noticeable audio distortion may be present.				

Circuit/System Description

Each of the audio output channel circuits (+) and (-), at the radio have a DC bias voltage that is approximately one half of battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5 V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Conditions for Running the DTC

- Ignition is ON or in the ACC position
- The system voltage is 9-16 V
- The test is run once during radio wake up

Conditions for Setting the DTC

B1025 01, B1035 01, B1045 01, B1055 01

The radio detects a short to voltage on the specified audio (+) or (-) circuit.

B1025 02, B1035 02, B1045 02, B1055 02

The radio detects a short to ground on the specified audio (+) or (-) circuit.

B1025 04, B1035 04, B1045 04, B1055 04

The radio detects an open on the specified audio (+) or (-) circuit.

Action Taken When the DTC Sets

The radio continues to send the output signal to the speaker signal circuit with the current fault.

Conditions for Clearing the DTC

- A current DTC clears when the conditions for setting the DTC are no longer present and the ignition has been cycled from OFF to ON.
- A history DTC clears after 50 malfunction-free ignition cycles.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.
- The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.
- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.
- If equipped with an Active Noise Cancellation system that utilizes an ANC module, the module replicates the high level audio signals from the radio to the speakers. If the module malfunctions, all the speakers may become inop.

Reference Information

Radio/Navigation System Wiring Schematics

Connector End View Reference

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Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Ignition ON, A11 Radio ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - **If audio is inoperative from one or more speakers but not all.**
Refer to Circuit/System Testing One Speaker.
 - **If audio is Inoperative from all speakers .**
Refer to Circuit/System Testing All Speakers.
 - **Go to next step: If clear audio is heard from all speakers.**
3. All OK.

Circuit/System Testing

One Speaker

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio circuit when performing circuit tests.

1. Ignition OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, A11 Radio ON, mute OFF.
2. Test for 5 - 7 V between each audio signal circuit terminal 1 and terminal 2 and ground.
 - **If less than 5 V**
 1. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 2. Test for infinite resistance between the appropriate signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.

- If less than 2 Ω , replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
- **If greater than 7 V**
 1. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
 2. Ignition ON, A11 Radio ON, mute OFF. Test for less than 1 V between the appropriate signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
- **Go to next step: If between 5 - 7 V**
- 3. Ignition OFF, disconnect the appropriate harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
- 4. Ignition ON, A11 Radio ON, mute OFF. Test for 5 - 7 V between each appropriate audio signal circuit from the A11 Radio and Ground.
 - **If less than 5 V**
 1. Ignition OFF, Disconnect the appropriate speaker harness connector at the A11 Radio.
 2. Test for infinite resistance between the signal circuits and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the appropriate speaker harness connector at the A11 Radio. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
- 5. Test or replace the P19 Speaker.

All Speakers

1. Ignition OFF, disconnect the X1 harness connector at the K108 Active Noise Cancellation Module / T3 Audio Amplifier.
2. Test for less than 10 Ω between the ground circuit terminal 8 and ground.
 - **If 10 Ω or greater**
 1. Test for less than 2 Ω in the ground circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , repair the open/high resistance in the ground connection.
 - **Go to next step: If less than 10 Ω**
3. Verify that a test lamp illuminates between the B+ circuit terminal 4 and ground.
 - **If the test lamp does not illuminate**
 1. Remove the test lamp.
 2. Test for less than 2 Ω in the B+ circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - **Go to next step: If the test lamp illuminates**
4. Ignition ON, A11 Radio ON.
5. Verify that a test lamp illuminates between the control circuit terminal 3 and ground.
 - **If the test lamp does not illuminate**

1. Ignition OFF, disconnect the X1 harness connector at the A11 Radio.
2. Test for infinite resistance between the control circuit and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
3. Test for less than 2 Ω in the control circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the A11 Radio.
 - **Go to next step: If the test lamp illuminates**
6. Test for 5 - 7 V between any audio signal circuit from the A11 Radio and Ground.
 - **If not between 5 - 7 V**

Test or replace the A11 Radio.
 - **Go to next step: If between 5 - 7 V**
7. Test or replace the K108 Active Noise Cancellation Module / T3 Audio Amplifier.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Speaker Replacement Reference](#)
- [Control Module References](#) for radio and amplifier replacement, programming, and setup.

SPEAKER MALFUNCTION (UQA)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

DTC Descriptors

DTC B1025

Audio Output 1 Circuit

DTC B1035

Audio Output 2 Circuit

DTC B1045

Audio Output 3 Circuit

DTC B1065

Audio Output 5 Circuit

DTC B1075

Audio Output 6 Circuit

DTC B1085

Audio Output 7 Circuit

DTC B1095

Audio Output 8 Circuit

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Audio Output 1 Signal Circuits (Left Front Door and tweeter)	B1025 02	B1025 04	B1025 01	-
Audio Output 2 Signal Circuits (Right Front Door and tweeter)	B1035 02	B1035 04	B1035 01	-
Audio Output 3 Signal Circuits (Subwoofer)	B1045 02	B1045 04	B1045 01	-
Audio Output 5 Signal Circuits (Left Rear Door)	B1065 02	B1065 04	B1065 01	-
Audio Output 6 Signal Circuits (Right Rear Door)	B1075 02	B1075 04	B1075 01	-
Audio Output 7 Signal Circuits (Center I/P)	B1085 02	B1085 04	B1085 01	-
Audio Output 8 Signal Circuits (Rear Trim Panel)	B1095 02	B1095 04	B1095 01	-

Circuit/System Description

The Media Oriented Systems Transport (MOST) is a high-speed multimedia network technology. The serial MOST bus uses a ring topology and synchronous data communication to transmit audio, video, data and control information between any devices attached.

The audio amplifier is a participant on the MOST network. The audio amplifier receives audio inputs and control information from the MOST bus.

Each of the audio output channel circuits (+) and (-), at the audio amplifier have a DC bias voltage that is approximately one half of the battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound.

Diagnostic Aids

- Improper speaker mounting or loose trim may cause an audible buzz or distortion. Inspect the appropriate speaker and the surrounding interior trim for proper and secure mounting.

The EL-50334-6 Audio System Diagnostic CD contains audio tracks that can be used to duplicate and isolate such concerns. Tracks 11 and 12 contain audio sweep tones for testing for speaker and grill rattles.

If the speaker or surrounding interior trim is found to be loose or improperly secured, correctly secure the item.

- The test tones on the CD may be copied to a USB drive or other device to use during testing.
- Some audio output circuits are connected to more than one speaker, dependent on vehicle equipment. It may be necessary to disconnect one or more speakers during testing of some circuits.

Conditions for Running the DTC

NOTE: DTC B1325 must not be set as current for the amplifier to run any of the following tests.

DTC B1025 01, B1035 01, B1045 01, B1065 01, B1075 01, B1085 01, B1095 01

The test is run initially upon amplifier wake-up, and periodically every one second after amplifier operation begins.

DTC B1025 02, B1035 02, B1045 02, B1065 02, B1075 02, B1085 02, B1095 02

The test is run initially upon amplifier wake-up, and periodically every one second after amplifier operation begins.

DTC B1025 04, B1035 04, B1045 04, B1065 04, B1075 04, B1085 04, B1095 04

The test is run once during amplifier wake-up.

Conditions for Setting the DTC

DTC B1025 01, B1035 01, B1045 01, B1065 01, B1075 01, B1085 01, B1095 01

A short to voltage is detected on the specified (+) or (-) signal circuit

DTC B1025 02, B1035 02, B1045 02, B1065 02, B1075 02, B1085 02, B1095 02

A short to ground is detected on the specified (+) or (-) signal circuit

DTC B1025 04, B1035 04, B1045 04, B1065 04, B1075 04, B1085 04, B1095 04

An open is detected on the specified (+) or (-) signal circuit

Action Taken When the DTC Sets

The amplifier mutes the output channel and no sound is present from the speaker (s) that have a current circuit fault.

Conditions for Clearing the DTC

- The condition for setting the DTC is no longer present.
- A history DTC will clear once 50 consecutive malfunction-free ignition cycles have occurred.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Special Tools

EL-50334-50 USB Cable and Adapter Kit

Circuit/System Verification

1. Ignition ON, infotainment system ON, mute OFF.
2. Verify clear audio is heard from each speaker, adjusting fade and balance controls to test each speaker individually.
 - If audio is inoperative from one or more speakers, or the audio emitted is not clear

Refer to Circuit/System Testing.

- **Go to next step: If clear audio is heard from all speakers**

3. All OK.

Circuit/System Testing

NOTE: Some circuits supply audio signals to more than one speaker. It may be necessary to disconnect all speakers on the affected audio circuit when performing circuit tests.

1. Ignition OFF, disconnect the harness connector at the appropriate P19 Speaker. Ignition ON, infotainment system ON, mute OFF.
2. Test for 5 - 7 V between the appropriate signal circuit terminals listed below and ground.
 - Front door, tweeter, rear door, center I/P, and subwoofer speakers audio (-) circuit terminal 1
 - Front door, tweeter, rear door, center I/P, and subwoofer speakers audio (+) circuit terminal 2
 - **If less than 5 V**
 1. Ignition OFF, disconnect the X1 and X2 harness connectors at the T3 Audio Amplifier.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground on the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the T3 Audio Amplifier.
 - **If greater than 7 V**
 1. Ignition OFF, disconnect the X1 and X2 harness connectors at the T3 Audio Amplifier. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - If less than 1 V, replace the T3 Audio Amplifier.
 - **Go to next step: If 5 - 7 V**
3. Test or replace the P19 Speaker.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair.

- [Speaker Replacement Reference](#)
- [Control Module References](#) for audio amplifier replacement, programming, and setup.

UNABLE TO CONTACT ONSTAR CALL CENTER

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

DTC Descriptors

DTC B2470 02

Cellular Phone Antenna Circuit Malfunction Short to Ground

DTC B2470 04

Cellular Phone Antenna Circuit Malfunction Open Circuit

Circuit/System Description

The primary cellular phone antenna element is connected to the telematics communication interface control module (violet connector) via a shielded coaxial cable. Cellular communication takes place on both the primary cellular antenna signal circuit and the GPS/secondary cellular antenna signal circuit. This diagnostic only applies to the primary cellular antenna signal circuit. Internal to the antenna on the cellular antenna signal circuit resistance is used to apply a load, which the telematics communication interface control module uses to detect the presence of the antenna.

Conditions for Running the DTC

- Ignition in the RUN or ACC position.
- System voltage is between 9.5 V and 15.5 V.
- The above conditions are present for greater than 1 s.

Conditions for Setting the DTC

B2470 02

The telematics communication interface control module detects a short to ground on the primary cellular antenna signal circuit.

B2470 04

- The telematics communication interface control module detects an open or high resistance on the primary cellular antenna signal circuit.
- The above conditions are present for greater than 1 s.

Action Taken When the DTC Sets

The OnStar® status LED turns red.

Conditions for Clearing the DTC

- The telematics communication interface control module detects the presence of a cellular antenna.
- A history DTC clears after 50 malfunction-free ignition cycles.

Reference Information

Schematic Reference

OnStar/Telematics Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

OnStar Description and Operation (without UI3)OnStar Description and Operation (UI3)

Electrical Information Reference

- **Circuit Testing**
- **Connector Repairs**
- **Testing for Intermittent Conditions and Poor Connections**
- **Wiring Repairs**

Scan Tool Reference

Control Module References for scan tool information

Special Tools

Circuit/System Testing

NOTE:

- The vehicle may be equipped with sectioned coax. Test each section and replace only the faulty section, not the entire length of coax.
- The following verification requires the vehicle to be outside with an unobstructed view of the southern sky. Allow 5 min after turning the ignition ON for the GPS satellites to acquire vehicle signal.

1. Ignition OFF/Vehicle OFF and all vehicle systems OFF, disconnect the violet primary cellular coax cable connector at the K73 Telematics Communication Interface Control Module. It may take up to 2 min for all vehicle systems to power down.
2. Using the **EL-49903-1** Test Antenna Navn-Cell Comm connect the violet coax cable to the K73 Telematics Communication Interface Control Module. Place the test antenna on the roof of the vehicle, ignition ON/vehicle in Service Mode.
3. Verify the DTC does not set or a call can be completed to the OnStar Call Center while operating the vehicle within the conditions for running the DTC.
 - **If the DTC sets or a call can not be completed to the OnStar Call Center**
Replace the K73 Telematics Communications Interface Control Module.
 - **Go to next step: If the DTC does not set or a call can be completed to the OnStar Call Center**
4. Ignition OFF/Vehicle OFF.
5. Disconnect the **EL-49903-1** Test Antenna Navn-Cell Comm from the K73 Telematics Communication Interface Control Module
6. Test the coax cable. Refer to Component Testing.
 - **If the coax cable does not pass the test**
Replace the coax cable.
 - **Go to next step: If the coax cable passes the test**
7. Test or replace the T2RR Antenna - Roof Rear.

Component Testing

CAUTION: Refer to [Test Probe Caution](#)

NOTE:

- Before testing the coax cable, check the cable exterior for being pinched, cut, damaged, or having loose connections at the components, which can cause reception issues.
- To prevent false readings when testing the center coax terminals, use care not to ground the test probe on the outer housing/shield.

Coax Cable Test

1. Test for less than 5 Ω between the coax cable center terminal end to end.
 - **If 5 Ω or greater**
Replace the coax cable.
 - **Go to next step: If less than 5 Ω**
2. Test for greater than 5 Ω between the coax cable outer shield end to end.
 - **If 5 Ω or greater**

Replace the coax cable.

- **Go to next step: If less than 5 Ω**

3. Test for infinite resistance between the coax cable center terminal and the coax cable outer shield.

- **If less than infinite resistance**

Replace the coax cable.

- **Go to next step: If infinite resistance**

4. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair procedure.

- [High Frequency Antenna Replacement](#)
- [Control Module References](#) for telematics communication interface control module replacement, setup, and programming

ONSTAR VOICE RECOGNITION MALFUNCTION

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provides an overview of each diagnostic category.

Circuit/System Description

The telematics communication interface control module is capable of interpreting voice commands received over the cellular microphone circuit. Speech recognition allows the user to speak to one computer in the vehicle, and one reached over the cellular communication network. The module attempts to understand the users command, and responds by speaking back, or by taking the appropriate action, e.g. dialing the phone.

Reference Information

Schematic Reference

[OnStar/Telematics Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

[OnStar Description and Operation \(without UI3\)](#)[OnStar Description and Operation \(UI3\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Circuit/System Verification

NOTE:

- It is necessary to have the vehicle in an open outside area where a cellular call can be successfully placed and GPS data can be received from satellites.

- The vehicle should be located in a quiet area.

1. Ignition ON/vehicle in Service Mode, press the blue OnStar Call button.
2. Verify that your voice is heard clearly by the OnStar Call center.

- If your voice can not be heard clearly

Refer to [OnStar Microphone Malfunction](#)

- Go to next step: If your voice can be heard clearly

3. Verify that the system responds appropriately to all voice commands by pressing the voice command button and attempting to operate the system using multiple voice commands.

- If the OnStar system does not respond to any voice commands

Replace the K73 Telematics Communication Interface Control Module

- If the OnStar system responds to some, but not all voice commands

Refer to [OnStar Description and Operation \(without UI3\)](#) [OnStar Description and Operation \(UI3\)](#) for tips on proper pronunciation

- Go to next step: If the OnStar system responds to all voice commands

4. All OK.

Repair Instructions

Perform the [Diagnostic Repair Verification](#) after completing the repair procedure.

[Control Module References](#) for telematics communication interface control module replacement, programming, and setup.

VOICE RECOGNITION MALFUNCTION (WITH UE1)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Voice Recognition Audio Signal	1	1	1	-
Voice Recognition Audio Low Reference	-	1	-	-
1. infotainment system voice recognition inoperative				

Circuit/System Description

When voice recognition for the infotainment system is started, voice signals from the cellular phone microphone are passed through the telematics communication interface control module to the Human Machine Interface Control Module via the voice recognition audio circuits.

Diagnostic Aids

- Refer to the Owners Manual and/or the Navigation System Owners Manual for voice recognition use and commands.
- When the system recognizes the command the system will either perform the function or ask to confirm the choice by clearly saying "yes" or "no".

- If experiencing difficulty with the system recognizing a command, confirm that the command is correct.
- Background noise such as a climate control fan positioned on high, open windows, or very loud outside noises, can cause voice commands to be misunderstood.

Reference Information

Schematic Reference

Radio/Navigation System Wiring Schematics

Connector End View Reference

COMPONENT CONNECTOR END VIEWS - INDEX

Description and Operation

Radio/Audio System Description and Operation (with IO5/IO6)Radio/Audio System Description and Operation (with IOA)

Electrical Information Reference

- Circuit Testing
- Connector Repairs
- Testing for Intermittent Conditions and Poor Connections
- Wiring Repairs

Scan Tool Reference

Control Module References for scan tool information

Circuit/System Verification

1. Verify the OnStar Â® voice recognition system is operating normally.
 - **If the OnStar Â® voice recognition system is not operating normally.**
Refer to OnStar Voice Recognition Malfunction.
 - **Go to next step: If the OnStar Â® voice recognition system is operating normally.**
2. Ignition On/Vehicle in Service Mode. Infotainment system ON.

NOTE: **Refer to the Owners Manual and/or the Navigation System Owners Manual for voice recognition use and commands.**

3. Begin voice recognition for the infotainment system and clearly speak one of the available commands.
4. Verify the infotainment system responds correctly to the command.
 - **If the infotainment system does not respond correctly to the command.**
 1. Clearly speak a different command.
 2. Verify the infotainment system responds correctly to the command.
 - If the infotainment system does not respond correctly to any commands, refer to Circuit/System Testing.
 - Go to next step: If the infotainment system responds correctly to the command.
 3. Refer to the Owners Manual and/or the Navigation System Owners Manual for hints on speaking commands.
 - **Go to next step: If the infotainment system responds correctly to the command.**
5. All OK

Circuit/System Testing

1. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module.
2. Disconnect the X2 harness connector at the K73 Telematics Communication Interface Control Module. Ignition On/Vehicle in Service Mode.
3. Test for less than 1 V between the signal circuit terminal listed below and ground.
 - Voice recognition audio signal terminal 6
 - Voice recognition audio low reference terminal 12
 - **If 1 V greater**

Repair the short to voltage on the circuit.
 - **Go to next step: If less than 1 V**
4. Ignition OFF.
5. Test for infinite resistance between the signal circuits listed below and ground:
 - Voice recognition audio signal terminal 6
 - Voice recognition audio low reference terminal 12
 - **If less than infinite resistance**

Repair the short to ground on the circuit.
 - **Go to next step: If infinite resistance**
6. Test for less than 5 Ω between the terminals listed below:
 - K74 Human Machine Interface Control Module signal circuit terminal 1 X1 and the K73 Telematics Communication Interface Control Module signal circuit terminal 6 X2
 - K74 Human Machine Interface Control Module low reference circuit terminal 2 X1 and the K73 Telematics Communication Interface Control Module low reference circuit terminal 12 X2
 - **If 5 Ω greater**

Repair the open/high resistance in the circuit.
 - **Go to next step: If less than 5 Ω**
7. Replace the K74 Human Machine Interface Control Module. Connect all harness connectors.

NOTE: Refer to the Owners Manual and/or the Navigation System Owners Manual for voice recognition use and commands.

8. Begin voice recognition for the infotainment system and clearly speak one of the available commands.
9. Verify the infotainment system responds correctly to the command.
 - **If the infotainment system does not respond correctly to the command**
 1. Clearly speak a different command.
 2. Verify the infotainment system responds correctly to the command.
 - If the infotainment system does not respond correctly to any commands, replace the K73 Telematics Communication Interface Control Module.
 - **Go to next step: If the infotainment system responds correctly to the command**
10. All OK

Repair Instructions

Perform the Diagnostic Repair Verification after completing the repair.

Control Module References for human machine interface control module or telematics communication interface control replacement, programming and setup.

VOICE RECOGNITION MALFUNCTION (WITHOUT UE1)

Diagnostic Instructions

- Perform the [Diagnostic System Check - Vehicle](#) prior to using this diagnostic procedure.
- Review [Strategy Based Diagnosis](#) for an overview of the diagnostic approach.
- [Diagnostic Procedure Instructions](#) provide an overview of each diagnostic category.

Diagnostic Fault Information

Circuit	Short to Ground	Open/High Resistance	Short to Voltage	Signal Performance
Microphone Signal	B1277 02	B1277 04	B1277 04	-
Microphone Low Reference	B1277 02	B1277 04	-	-

Circuit/System Description

The human machine interface control module uses the cellular telephone microphone for voice recognition and cellular features. The human machine interface control module provides a bias voltage to each microphone (+) and (-) signal circuits for operation of the microphone.

Diagnostic Aids

- Refer to the Owners Manual and/or the Navigation System Owners Manual for voice recognition use and commands.
- When the system recognizes the command the system will either perform the function or ask to confirm the choice by clearly saying "yes" or "no".
- If experiencing difficulty with the system recognizing a command, confirm that the command is correct.
- Background noise such as a climate control fan positioned on high, open windows, or very loud outside noises, can cause voice commands to be misunderstood.

Reference Information

Schematic Reference

[Radio/Navigation System Wiring Schematics](#)

Connector End View Reference

[COMPONENT CONNECTOR END VIEWS - INDEX](#)

Description and Operation

[Radio/Audio System Description and Operation \(with IO5/IO6\)](#)[Radio/Audio System Description and Operation \(with IOA\)](#)

Electrical Information Reference

- [Circuit Testing](#)
- [Connector Repairs](#)
- [Testing for Intermittent Conditions and Poor Connections](#)
- [Wiring Repairs](#)

Scan Tool Reference

[Control Module References](#) for scan tool information

Circuit/System Verification

1. Ignition ON, infotainment system ON.

NOTE: Refer to the Owners Manual and/or the Navigation System Owners Manual for voice recognition use and commands.

2. Begin voice recognition for the infotainment system and clearly speak one of the available commands.
3. Verify the infotainment system responds correctly to the command.
 - **If the infotainment system does not respond correctly to the command.**
 1. Clearly speak a different command.
 2. Verify the infotainment system responds correctly to the command.
 - If the infotainment system does not respond correctly to any commands, refer to Circuit/System Testing.
 - Go to next step: If the infotainment system responds correctly to the command.
 3. Refer to the Owners Manual and/or the Navigation System Owners Manual for hints on speaking commands.
 - **Go to next step: If the infotainment system responds correctly to the command.**
4. All OK

Circuit/System Testing

1. Ignition OFF, disconnect the harness connector at the B24 Cellular Phone Microphone. Ignition ON.
2. Test for 9 - 11 V between the signal circuit terminal B and ground.
 - **If less than 9 V**
 1. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module.
 2. Test for infinite resistance between the signal circuit and ground.
 - If less than infinite resistance, repair the short to ground in the circuit.
 - Go to next step: If infinite resistance
 3. Test for less than 2 Ω in the signal circuit end to end.
 - If 2 Ω or greater, repair the open/high resistance in the circuit.
 - If less than 2 Ω , replace the K74 Human Machine Interface Control Module.
 - **If greater than 11 V**
 1. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage on the circuit.
 - Go to next step: If less than 1 V, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If between 9 - 11 V**
3. Test for less than 1 V between the signal circuit terminal A and ground.
 - **If greater than 1 V**
 1. Ignition OFF, X1 harness connector at the K74 Human Machine Interface Control Module. Ignition ON.
 2. Test for less than 1 V between the signal circuit and ground.
 - If 1 V or greater, repair the short to voltage in the circuit.
 - If less than 1 V, replace the K74 Human Machine Interface Control Module.
 - **Go to next step: If less than 1 V**
4. Ignition OFF, disconnect the X1 harness connector at the K74 Human Machine Interface Control Module.
5. Test for infinite resistance between the B24 Cellular Phone Microphone signal circuit terminal A and ground.
 - **If less than infinite resistance**

Repair the short to ground in the circuit
 - **Go to next step: If infinite resistance**

6. Test for less than 2 Ω in the signal circuit end to end.

- **If 2 Ω or greater**

Repair the open/high resistance in the circuit

- **Go to next step: If less than 2 Ω**

7. Replace the B24 Cellular Phone Microphone.

8. Ignition ON, infotainment system ON.

9. Begin voice recognition for the infotainment system and clearly speak one of the available commands.

10. Verify the infotainment system responds correctly to the command.

- **If the infotainment system does not respond correctly to the command.**

1. Clearly speak a different command.

2. Verify the infotainment system responds correctly to the command.

- If the infotainment system does not respond correctly to any commands, replace the K74 Human Machine Interface Control Module.

- Go to next step: If the infotainment system responds correctly to the command.

3. Refer to the Owners Manual and/or the Navigation System Owners Manual for hints on speaking commands.

- **Go to next step: If the infotainment system responds correctly to the command.**

11. All OK.

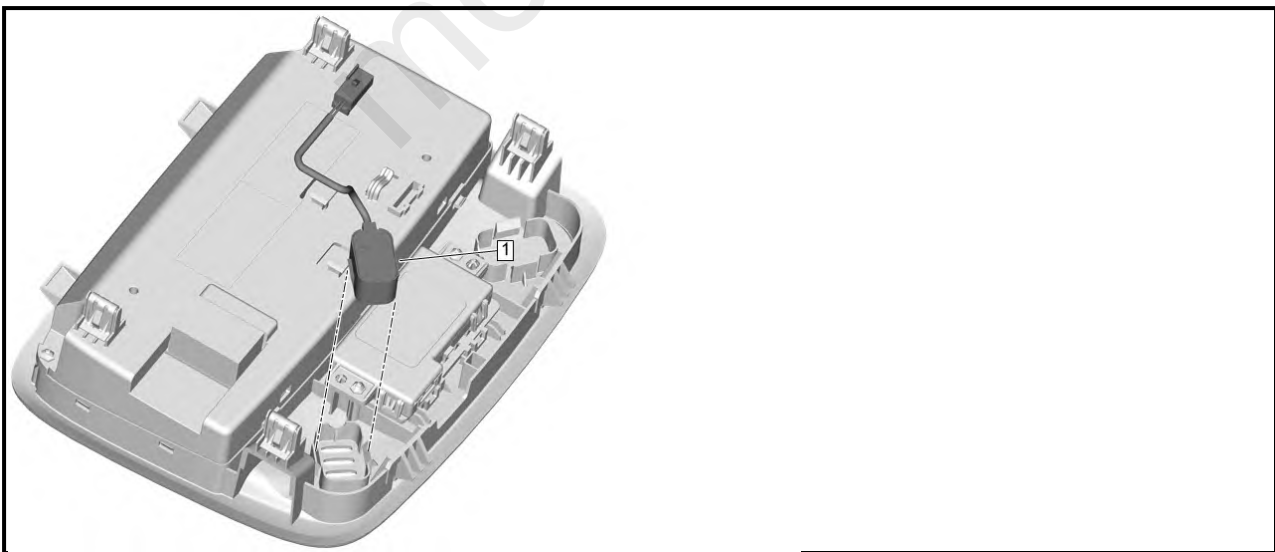
Repair Instructions

Perform the **Diagnostic Repair Verification** after completing the repair.

- **Mobile Telephone Microphone Replacement**
- **Control Module References** for human machine interface control module replacement, programming, and setup.

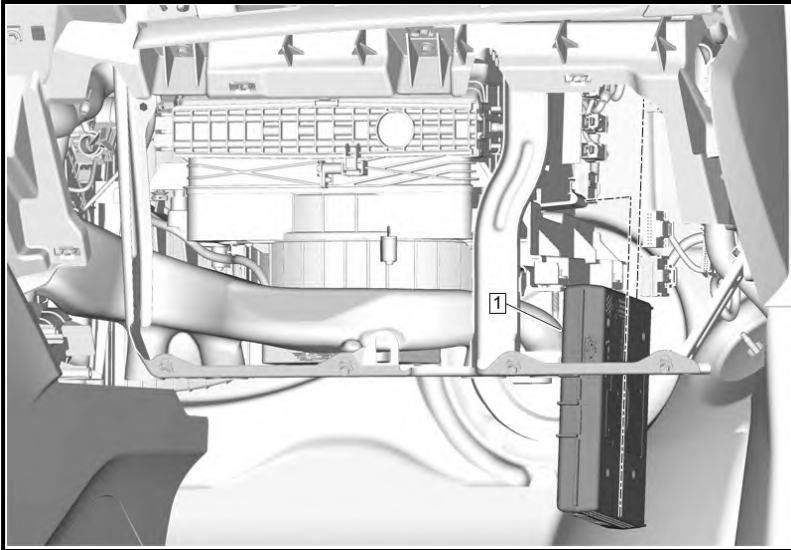
REPAIR INSTRUCTIONS

MOBILE TELEPHONE MICROPHONE REPLACEMENT



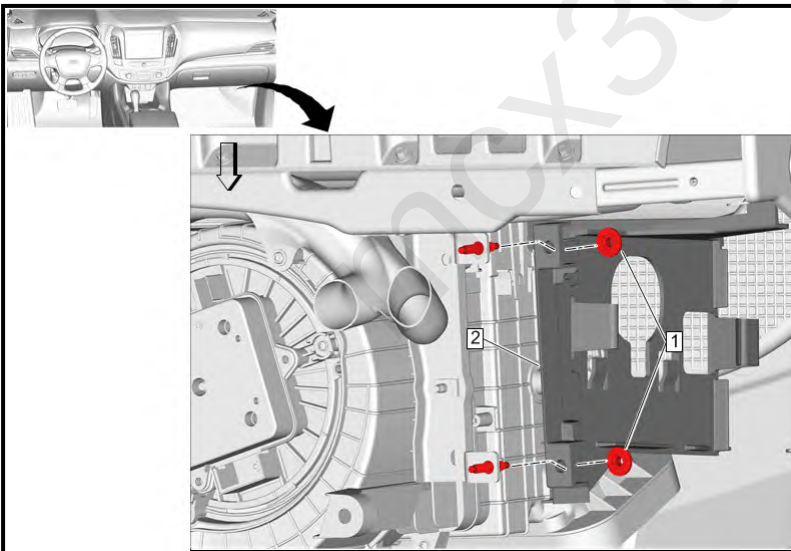
Callout	Component Name
Preliminary Procedure Roof Console Replacement	
1	Mobile Telephone Microphone Procedure Release the retaining tabs.

HUMAN MACHINE INTERFACE CONTROL MODULE REPLACEMENT



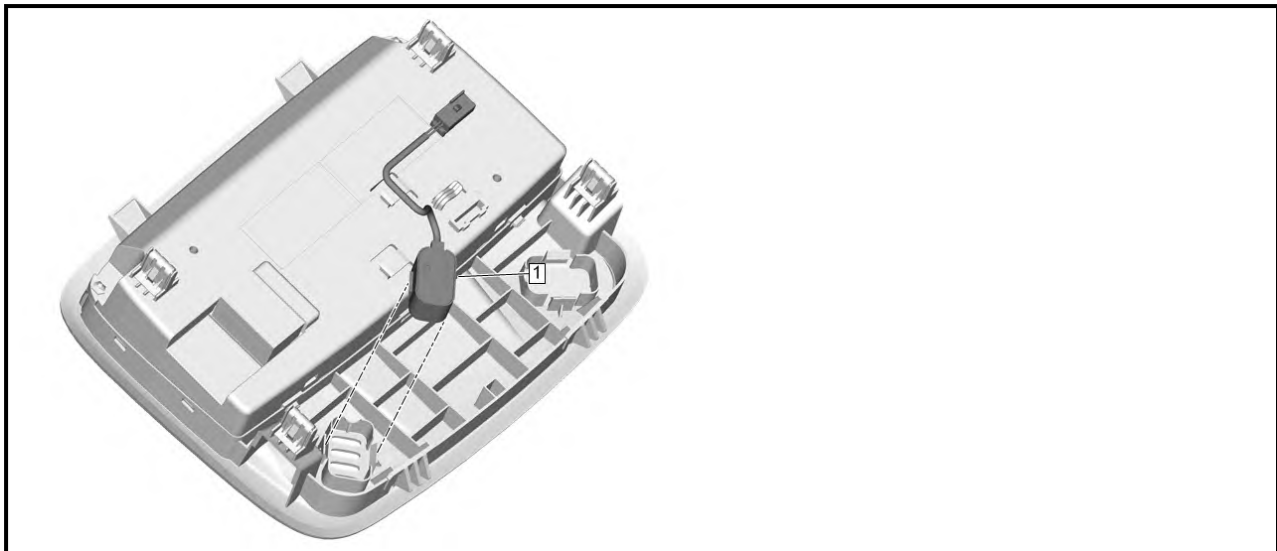
Callout	Component Name
Preliminary Procedure <u>Radio Bracket Replacement</u>	
1	Human Machine Interface Control Module Procedure 1. Release the retaining tab. 2. Disconnect the electrical connectors. 3. Perform the necessary programming and setup procedure: <u>Control Module References</u>

HUMAN MACHINE INTERFACE CONTROL MODULE BRACKET REPLACEMENT



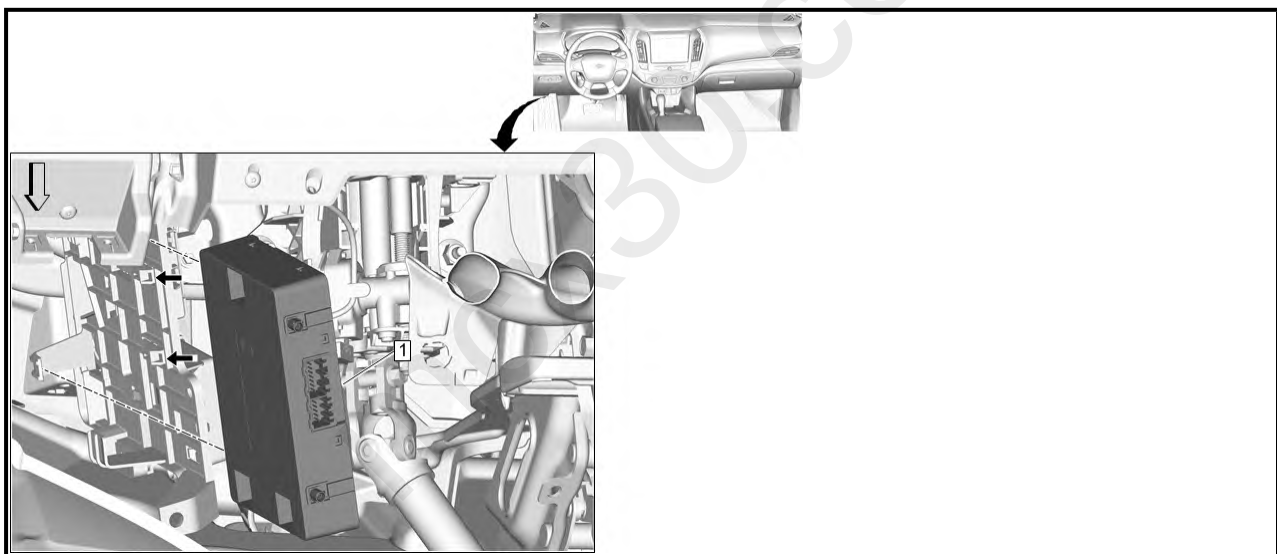
Callout	Component Name
Preliminary Procedure <u>Human Machine Interface Control Module Replacement</u>	
1	Human Machine Interface Control Module Bracket Nut [2x] CAUTION: <u>Fastener Caution</u> Tighten 6 N.m (53 lb in)
2	Human Machine Interface Control Module Bracket

COMMUNICATION INTERFACE MODULE MICROPHONE REPLACEMENT



Callout	Component Name
Preliminary Procedure Roof Console Replacement	
1	Communication Interface Module Microphone Procedure Release the retaining tabs.

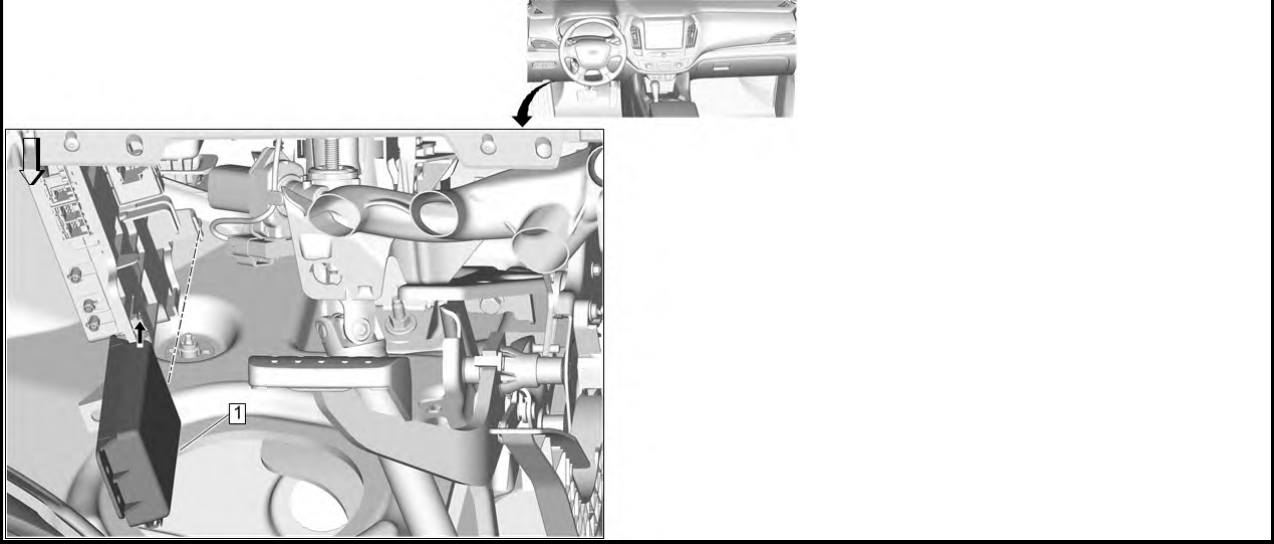
COMMUNICATION INTERFACE MODULE REPLACEMENT



Callout	Component Name
1	Communication Interface Module Procedure 1. Disconnect the electrical connectors. 2. Release the retaining tabs. 3. Perform the necessary programming and setup procedure: Control Module References

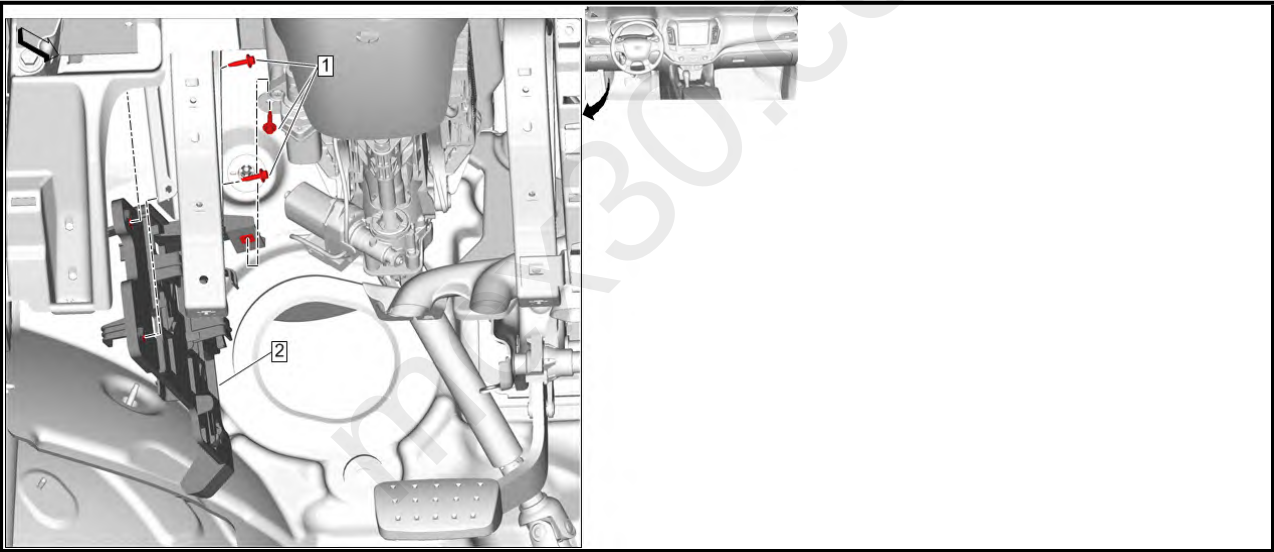
COMMUNICATION INTERFACE MODULE BATTERY REPLACEMENT





Callout	Component Name
1	Communication Interface Module Battery Procedure 1. Disconnect the electrical connector. 2. Release the retaining tab.

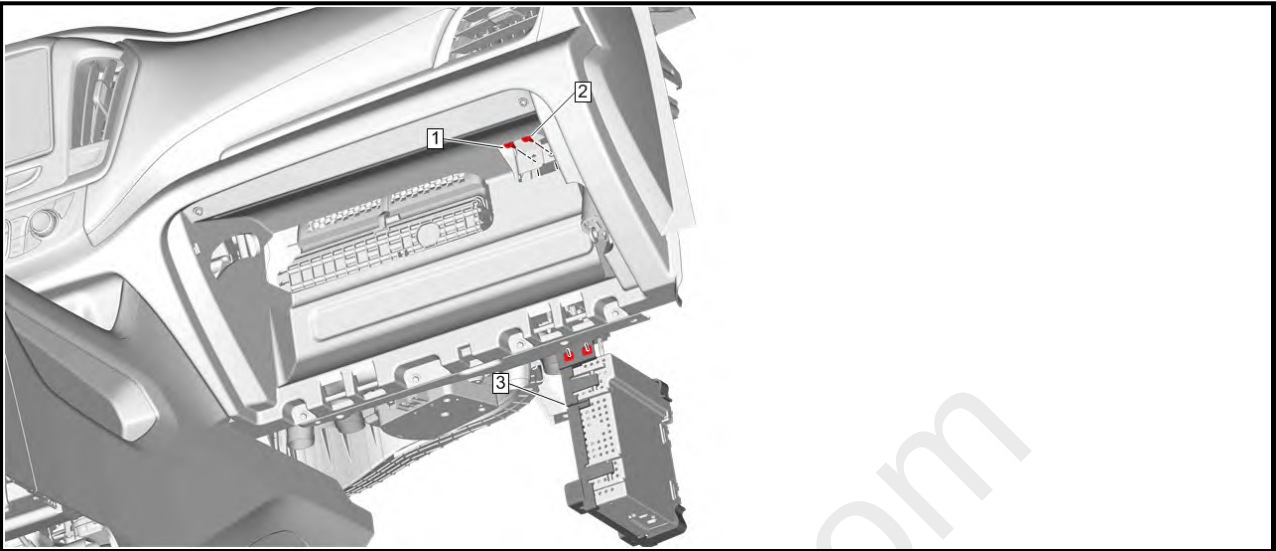
COMMUNICATION INTERFACE MODULE BRACKET REPLACEMENT



Callout	Component Name
Preliminary Procedure <u>Instrument Panel Knee Bolster Bracket Replacement</u>	
1	Communication Interface Module Bracket Bolt [3x] CAUTION: <u>Fastener Caution</u> NOTE: Some components missing for better clarity. Tighten 2.5 N.m (22 lb in)

Callout	Component Name
2	Communication Interface Module Bracket Procedure 1. Disconnect the electrical connectors. 2. Transfer components as necessary.

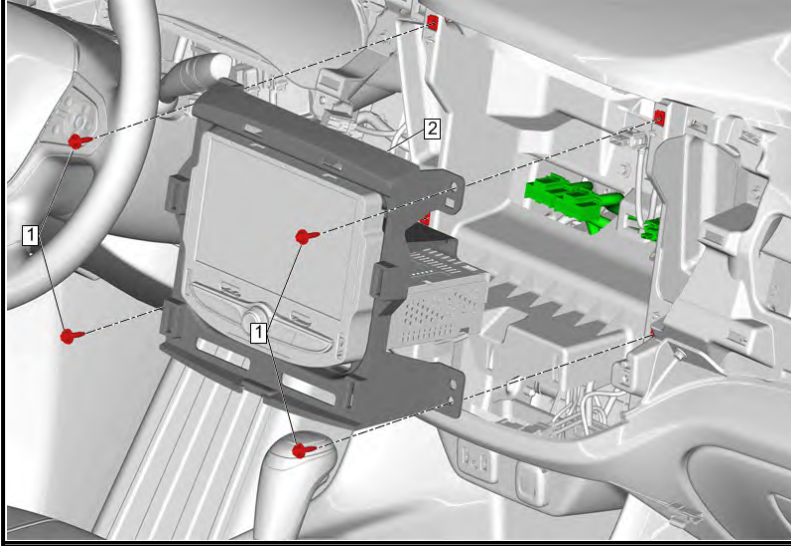
RADIO BRACKET REPLACEMENT



Callout	Component Name
Preliminary Procedures 1. Instrument Panel Compartment Door Replacement 2. Human Machine Interface Control Module Bypass Module Bracket Replacement	
1	Radio Bracket Bolt CAUTION: Fastener Caution Tighten 2.5 N.m (22 lb in)
2	Human Machine Interface Control Module Bracket Bolt Tighten 2.5 N.m (22 lb in)
3	Radio Bracket Procedure 1. Disconnect the electrical connectors. 2. Transfer components as necessary.

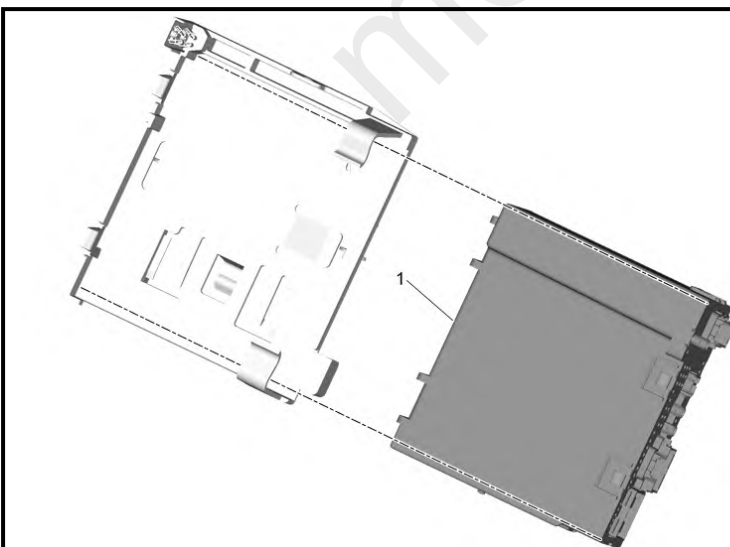
RADIO CONTROL BRACKET REPLACEMENT (WITH IOA)





Callout	Component Name
Preliminary Procedure <u>Heater and Air Conditioning User Interface Control Replacement</u>	
1	Radio Control Bolt [4x] CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Control Bracket Procedure 1. Disconnect the electrical connectors. 2. Transfer components as necessary.

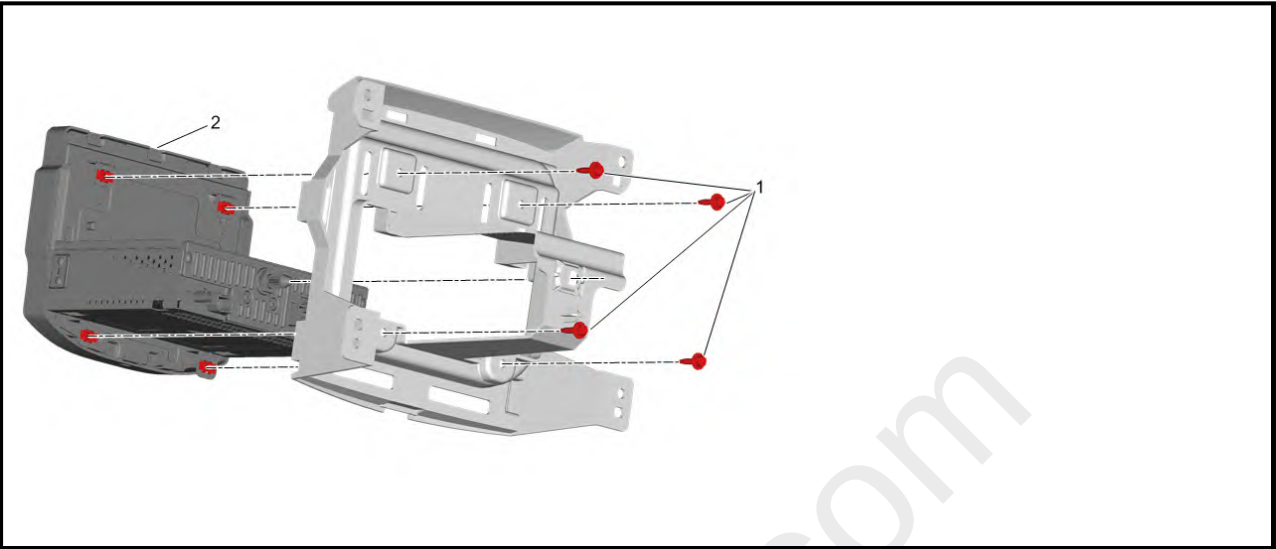
RADIO REPLACEMENT (WITH IO5, IO6)



Callout	Component Name
Preliminary Procedure <u>Radio Bracket Replacement</u>	

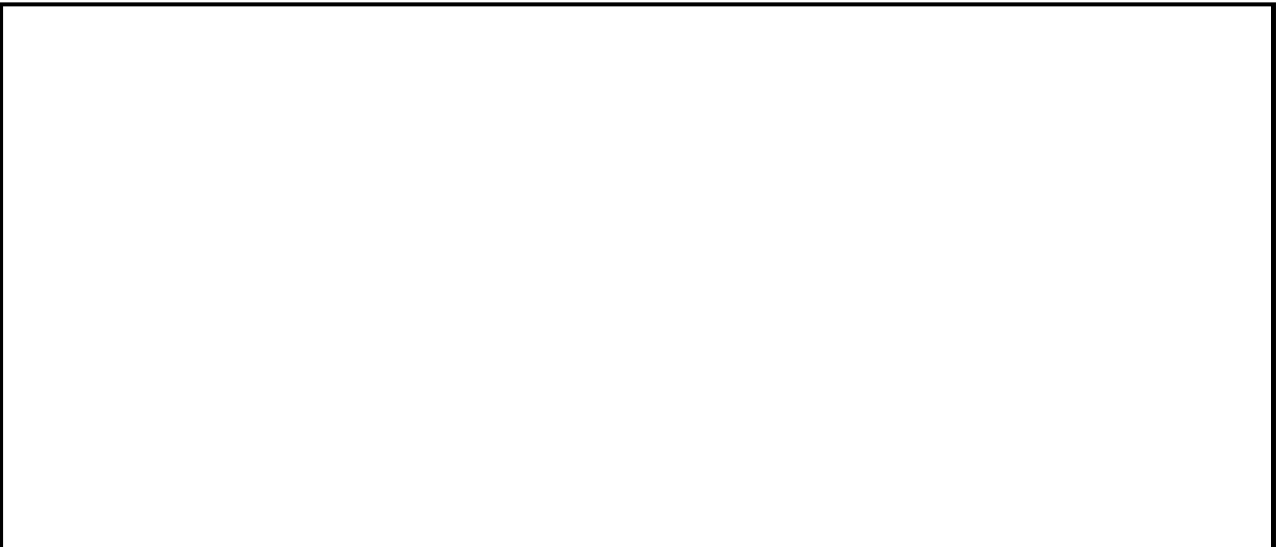
Callout	Component Name
1	Radio Procedure 1. Release the retaining tabs. 2. Perform the necessary programming and setup procedure: Control Module References

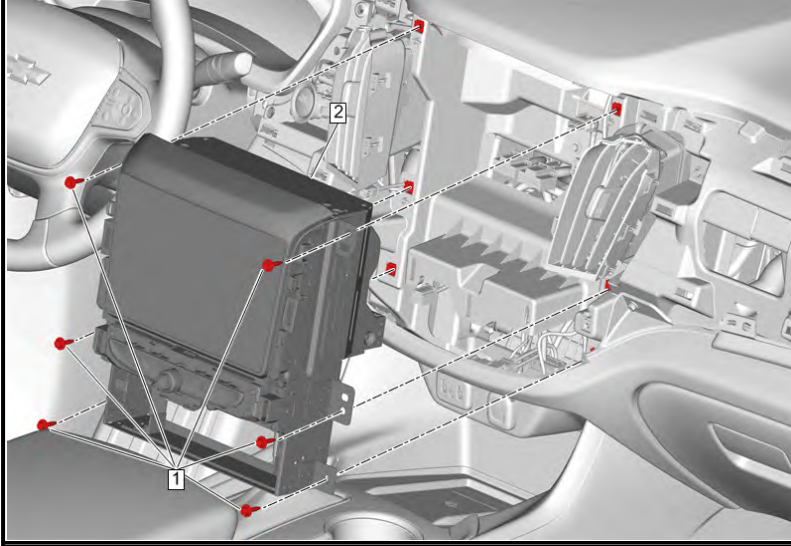
RADIO REPLACEMENT (WITH IOA)



Callout	Component Name
Preliminary Procedure Radio Control Bracket Replacement (With IOA)	
1	Radio Control Bolt [4x] CAUTION: Fastener Caution Tighten 2.5 N.m (22 lb in)
2	Radio Procedure Perform the necessary programming and setup procedure: Control Module References

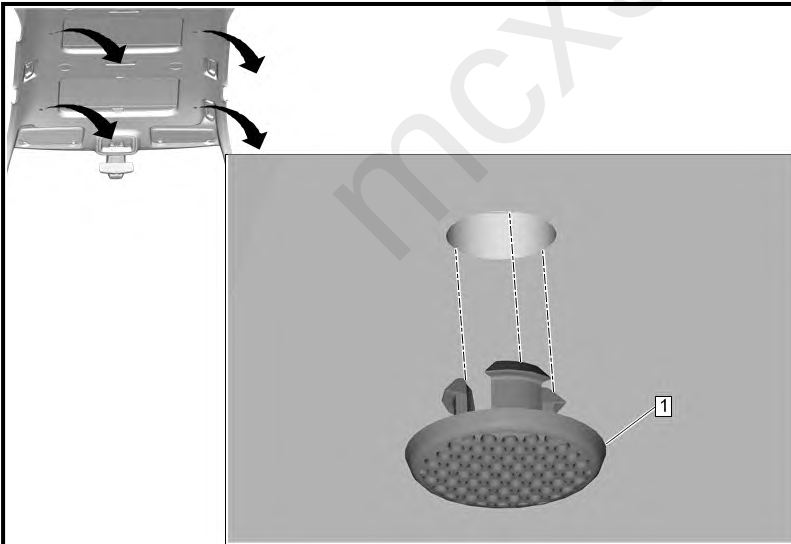
RADIO CONTROL ASSEMBLY REPLACEMENT (WITH IO5, IO6)





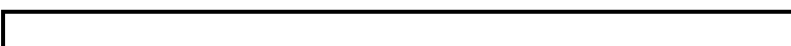
Callout	Component Name
Preliminary Procedure <u>Heater and Air Conditioning User Interface Control Replacement</u>	
1	Radio Control Bolt [6x] CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Control Assembly Procedure Disconnect the electrical connectors.

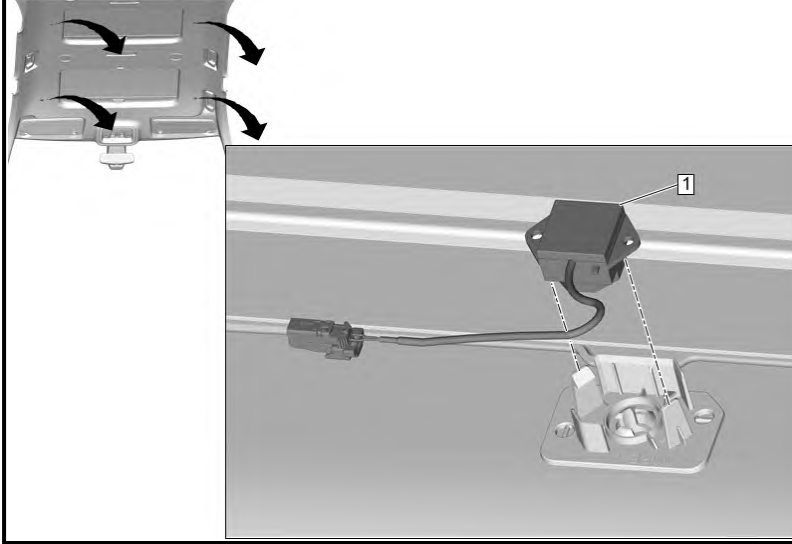
ACTIVE NOISE CANCELLATION MICROPHONE GRILLE REPLACEMENT



Callout	Component Name
1	Active Noise Cancellation Microphone Grille [4x] Procedure 1. Unlock the retaining tabs. 2. Use a suitable tool.

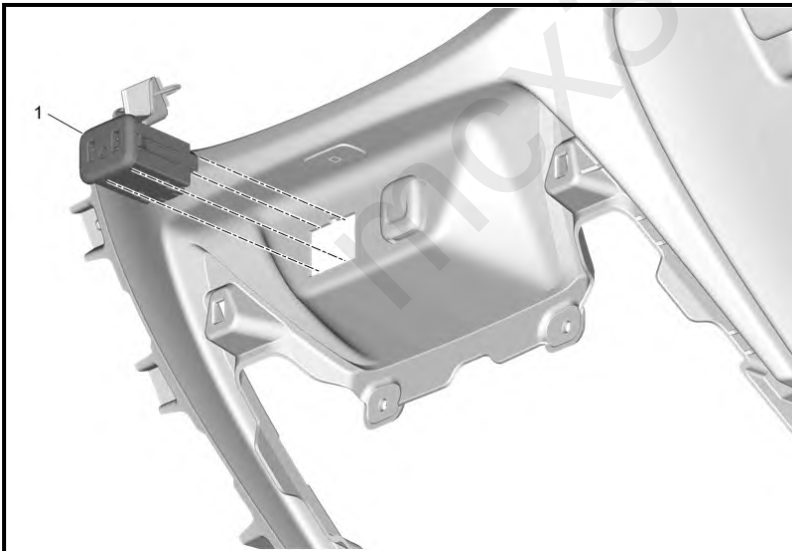
ACTIVE NOISE CANCELLATION MICROPHONE REPLACEMENT





Callout	Component Name
Preliminary Procedure It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. Headlining Trim Panel Replacement (With C3U) , Headlining Trim Panel Replacement (Without C3U) .	
	Active Noise Cancellation Microphone [4x]
1	Procedure 1. Disconnect the electrical connector. 2. Unlock the retaining tabs. 3. Use a suitable tool.

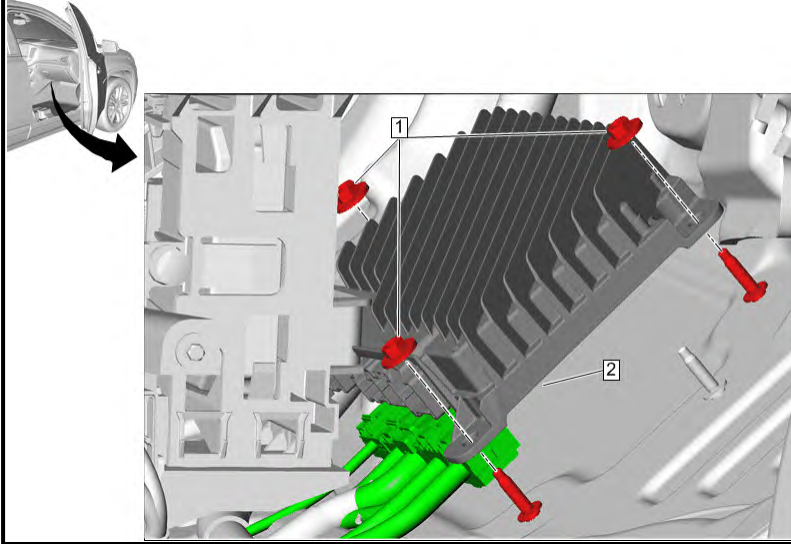
AUDIO DISC PLAYER AND USB RECEPTACLE REPLACEMENT



Callout	Component Name
Preliminary Procedure Instrument Panel Compartment Door Opening Frame Replacement	
1	Audio Disc Player and USB Receptacle Procedure Release the retaining tabs.

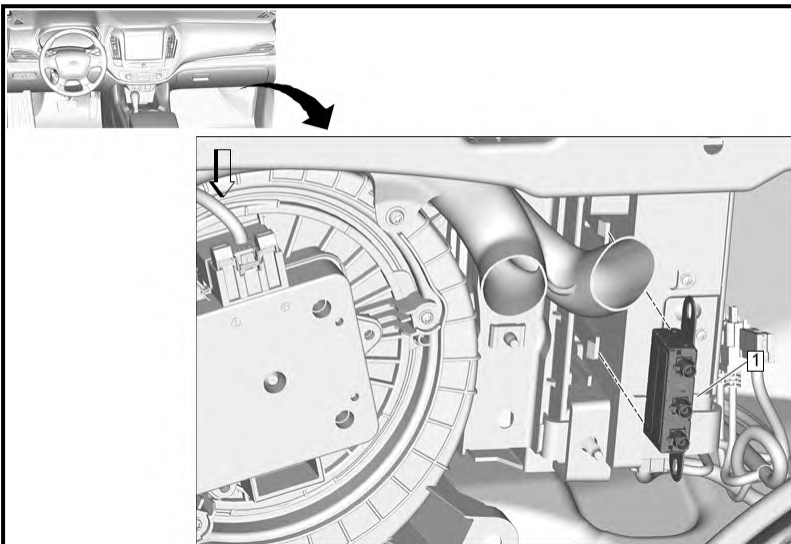
RADIO SPEAKER AMPLIFIER REPLACEMENT





Callout	Component Name
Preliminary Procedures Front Floor Console Extension Panel Replacement - Left Side Front Floor Console Extension Panel Replacement - Right Side	
1	Radio Speaker Amplifier Nut [3x] CAUTION: Fastener Caution Tighten 6 N.m (53 lb in)
2	Radio Speaker Amplifier Procedure - Disconnect the electrical connectors. - Perform the necessary programming and setup procedure: Control Module References

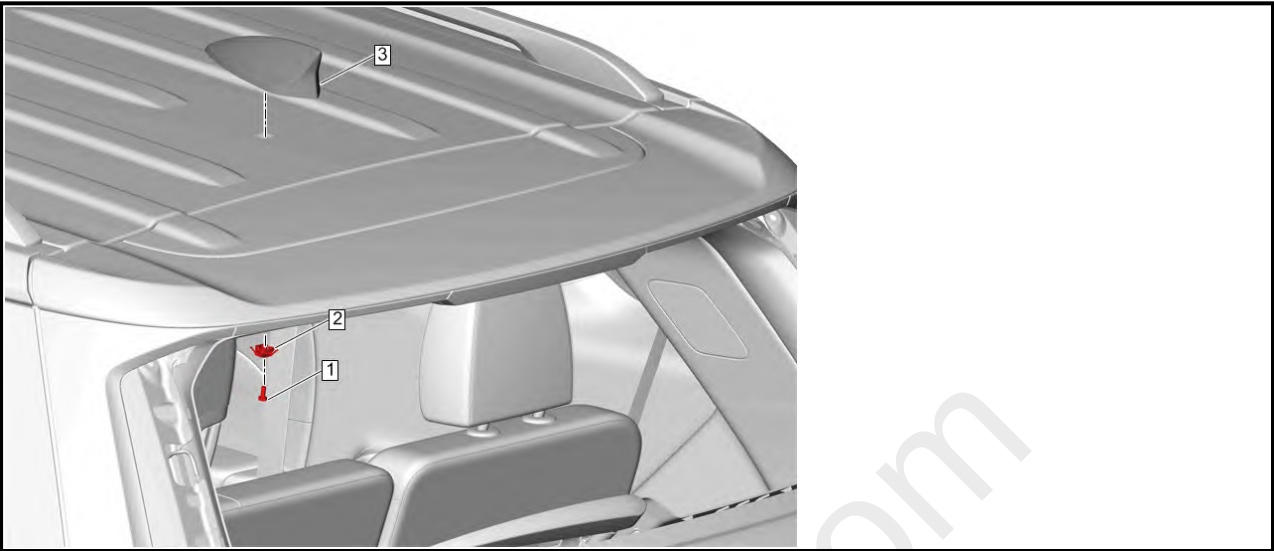
NAVIGATION SIGNAL SPLITTER REPLACEMENT



Callout	Component Name
Preliminary Procedure Human Machine Interface Control Module Bypass Module Bracket Replacement	

Callout	Component Name
1	Navigation Signal Splitter Procedure 1. Disconnect the electrical connectors. 2. Release the retaining tabs.

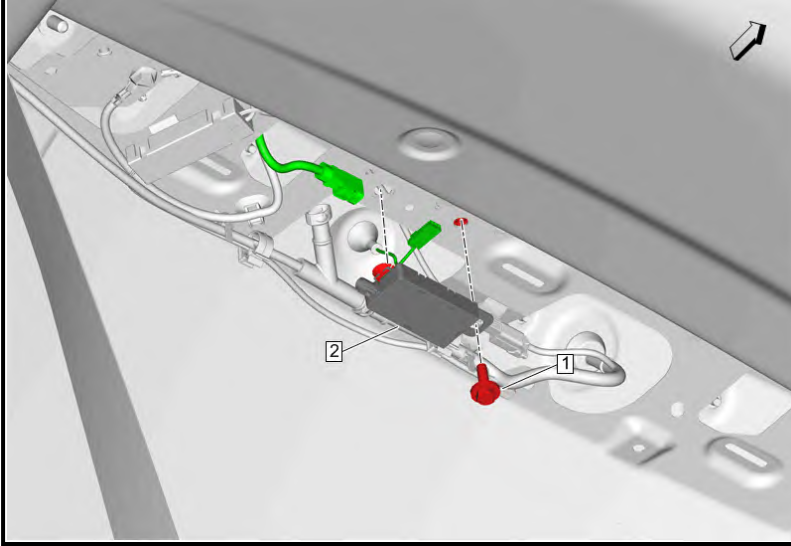
RADIO ANTENNA OPENING COVER REPLACEMENT



Callout	Component Name
Preliminary Procedure It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. Headlining Trim Panel Replacement (With C3U) Headlining Trim Panel Replacement (Without C3U)	
1	Radio Antenna Opening Cover Bolt CAUTION: <u>Fastener Caution</u> Tighten 9 N.m (80 lb in)
2	Radio Antenna Opening Cover Retainer NOTE: Discard the retainer and replace with a new retainer.
3	Radio Antenna Opening Cover Procedure The new bolt and retainer will fit through roof opening prior to tightening the bolt and compressing the retainer.

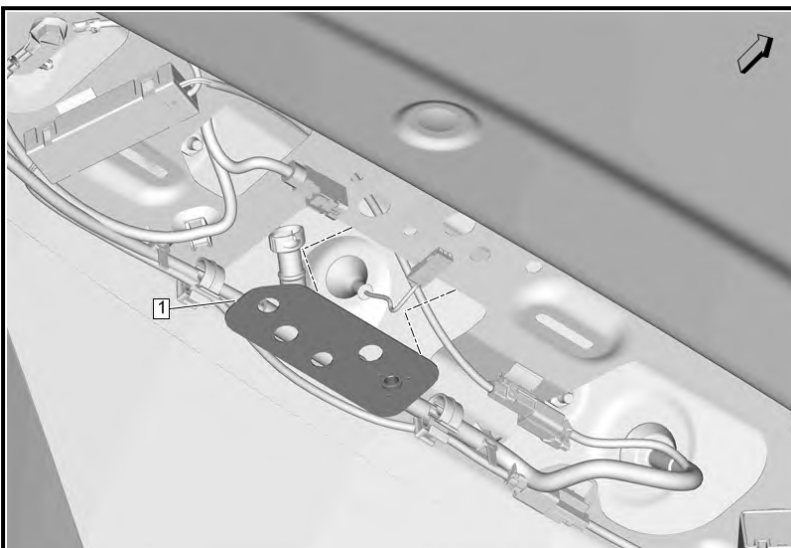
RADIO ANTENNA AMPLIFIER REPLACEMENT





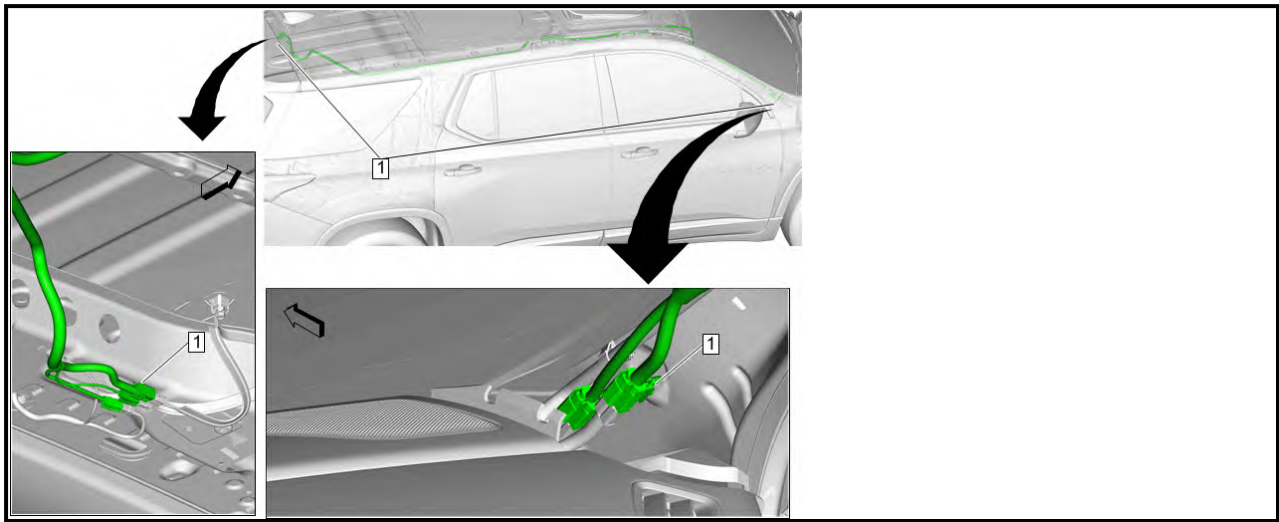
Callout	Component Name
Preliminary Procedure <u>Liftgate Upper Center Trim Finish Panel Replacement</u>	
1	Radio Antenna Module Bolt CAUTION: <u>Fastener Caution</u> NOTE: Secure antenna ground plate when removing. Tighten 9 N.m (80 lb in)
2	Radio Antenna Amplifier Procedure 1. Disconnect the electrical connectors. 2. Release the retaining tab.

ANTENNA GROUND PLATE REPLACEMENT



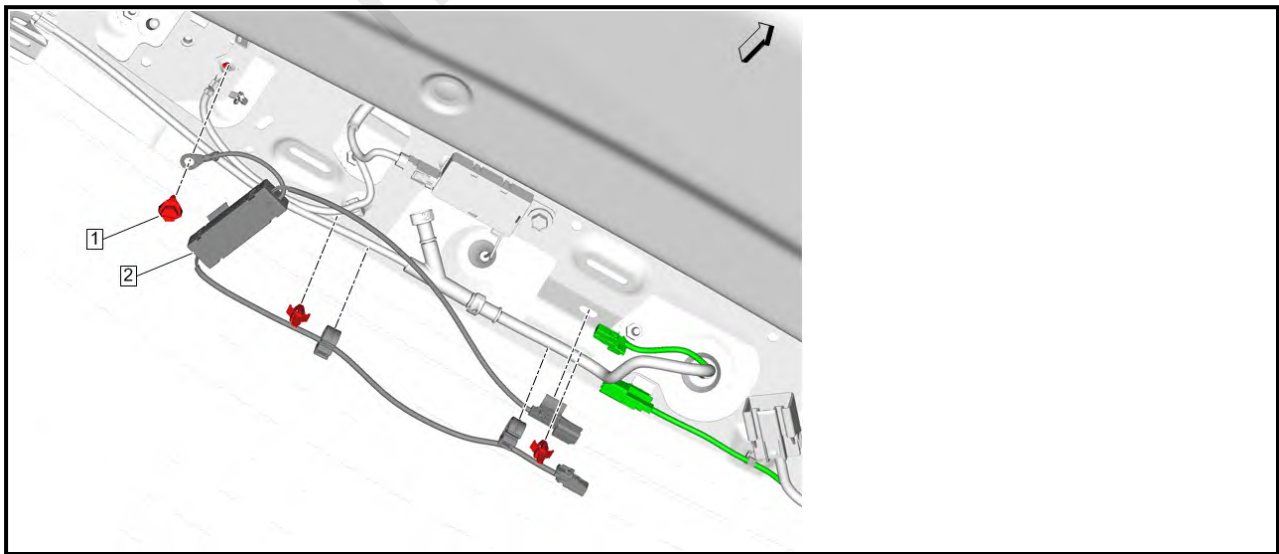
Callout	Component Name
Preliminary Procedure <u>Radio Antenna Amplifier Replacement</u>	
1	Antenna Ground Plate

DIGITAL RADIO ANTENNA AND NAVIGATION ANTENNA COAXIAL CABLE
REPLACEMENT



Callout	Component Name
Preliminary Procedure It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. Headlining Trim Panel Replacement (With C3U) , Headlining Trim Panel Replacement (Without C3U) .	
1	Digital Radio Antenna and Navigation Antenna Coaxial Cable Procedure 1. Disconnect the electrical connectors. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable. NOTE: Prior to removal, note the routing of the antenna coaxial cable to aid in reassembly and ensure proper installation.

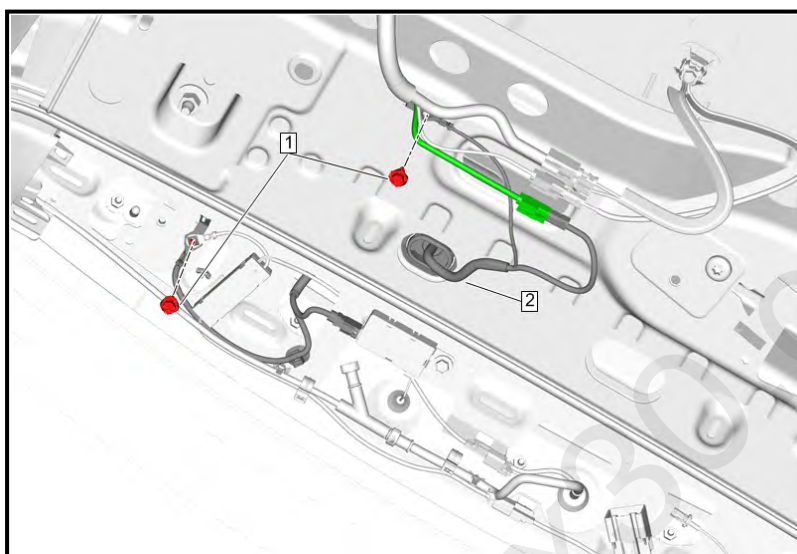
RADIO AM ANTENNA SIGNAL FILTER MODULE REPLACEMENT



Callout	Component Name
Preliminary Procedure Liftgate Upper Center Trim Finish Panel Replacement	

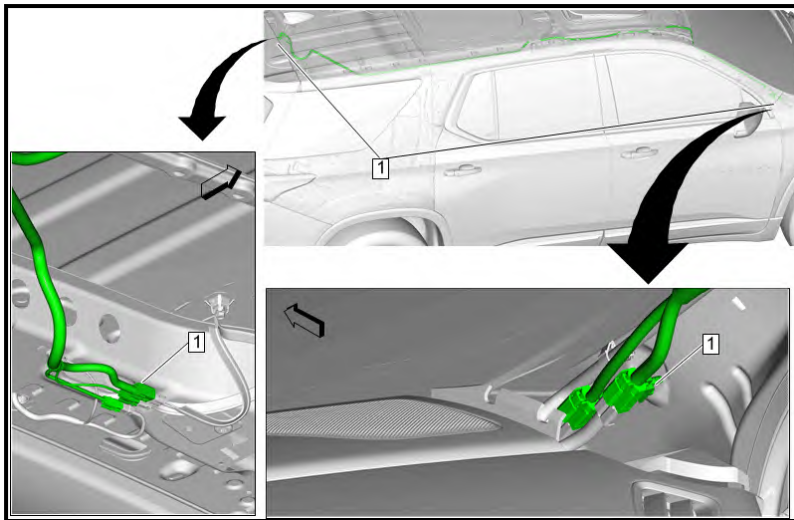
Callout	Component Name
1	Antenna Coaxial Cable Bolt CAUTION: <u>Fastener Caution</u> Tighten 9 N.m (80 lb in)
2	Radio AM Antenna Signal Filter Module Procedure 1. Disconnect the electrical connectors. 2. Release the retaining tabs.

ANTENNA COAXIAL CABLE REPLACEMENT - BODY



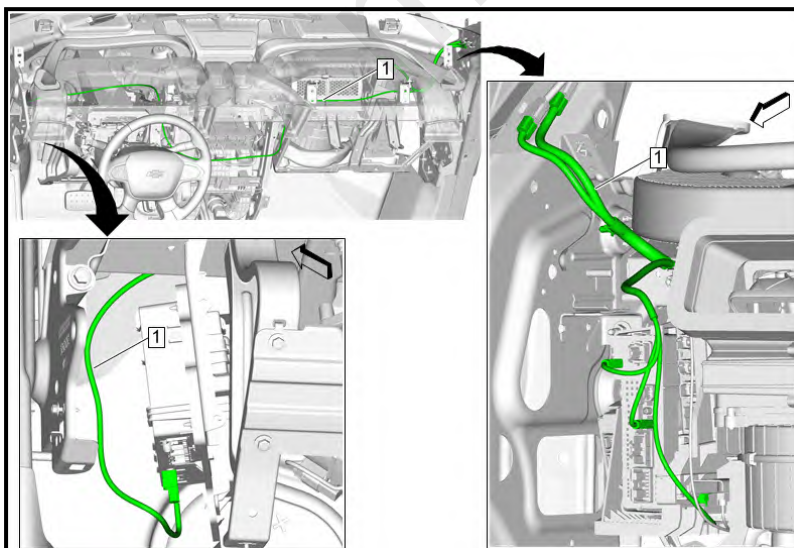
Callout	Component Name
Preliminary Procedures 1. <u>Liftgate Upper Center Trim Finish Panel Replacement</u> 2. It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. <u>Headlining Trim Panel Replacement (With C3U)</u>. <u>Headlining Trim Panel Replacement (Without C3U)</u>.	
1	Antenna Coaxial Cable Bolt [2x] CAUTION: <u>Fastener Caution</u> Tighten 9 N.m (80 lb in)
2	Antenna Coaxial Cable - Body Procedure 1. Disconnect the electrical connectors. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable.

ANTENNA COAXIAL CABLE REPLACEMENT - HEADLINING



Callout	Component Name
Preliminary Procedure It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. Headlining Trim Panel Replacement (With C3U) Headlining Trim Panel Replacement (Without C3U)	
1	Antenna Coaxial Cable - Headlining Procedure 1. Disconnect the electrical connectors. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable. NOTE: Prior to removal, note the routing of the antenna coaxial cable to aid in reassembly and ensure proper installation.

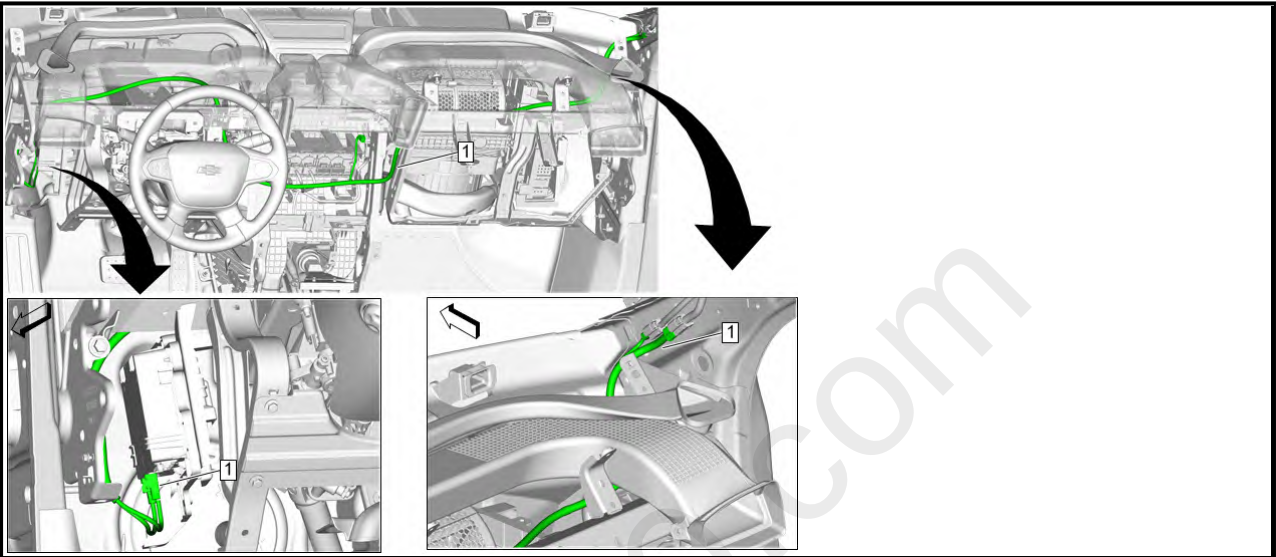
ANTENNA COAXIAL CABLE REPLACEMENT - INSTRUMENT PANEL (WITH IO5, IO6)



Callout	Component Name
Preliminary Procedures 1. Instrument Panel Assembly Replacement 2. Radio Bracket Replacement	

Callout	Component Name
1	Antenna Coaxial Cable - Instrument Panel Procedure 1. Disconnect the electrical connectors. The cable connects to the communication interface module, navigational signal splitter, radio, and antenna coaxial cable - headlining. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable.

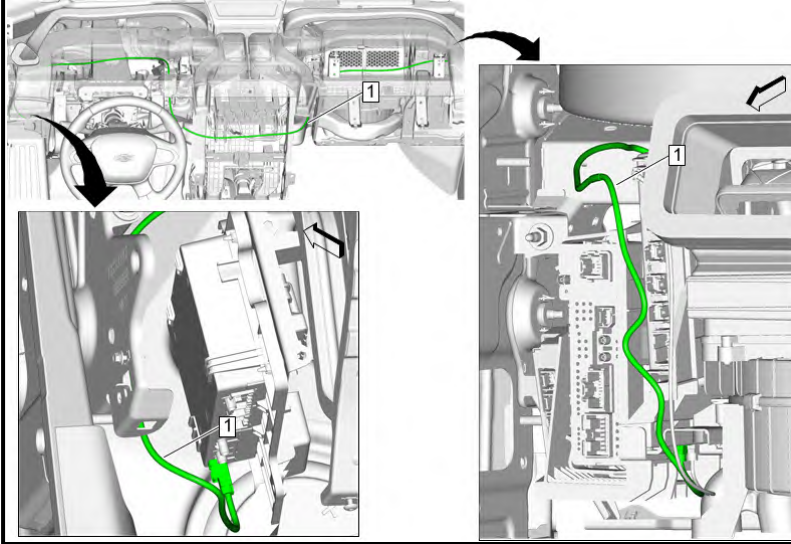
ANTENNA COAXIAL CABLE REPLACEMENT - INSTRUMENT PANEL (WITH IOA)



Callout	Component Name
Preliminary Procedure <u>Instrument Panel Assembly Replacement</u>	
1	Antenna Coaxial Cable - Instrument Panel Procedure 1. Disconnect the electrical connectors. The cable connects to the communication interface module, radio, and antenna coaxial cable - headlining. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable.

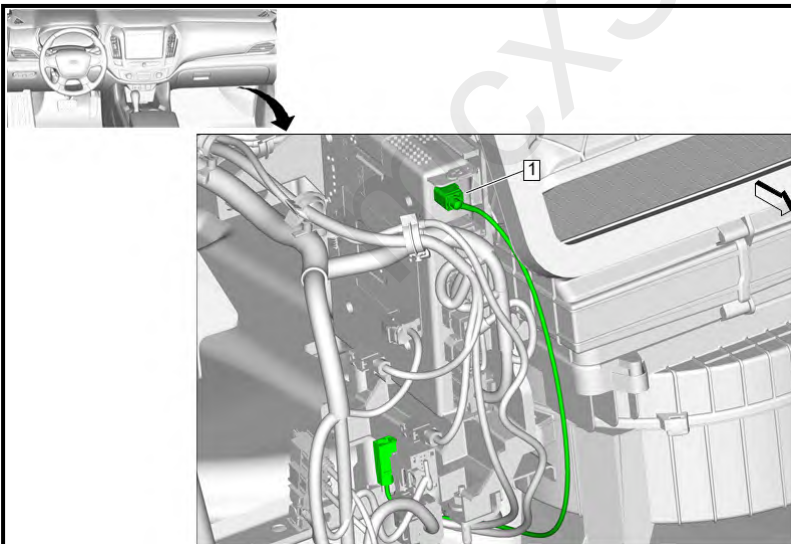
ANTENNA COAXIAL CABLE REPLACEMENT - COMMUNICATION INTERFACE
 MODULE TO NAVIGATIONAL SIGNAL SPLITTER





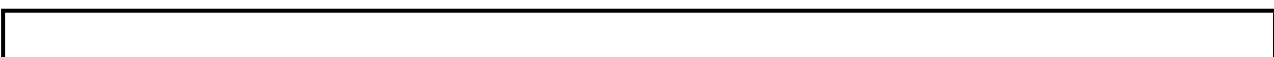
Callout	Component Name
Preliminary Procedure <u>Instrument Panel Assembly Replacement</u>	
1	Antenna Coaxial Cable - Communication Interface Module to Navigational Signal Splitter Procedure 1. Disconnect the electrical connectors. 2. If the antenna cable is taped into the wiring harness, cut the ends off the old antenna and route the new antenna as close to the old one as possible using tie straps to secure the new cable.

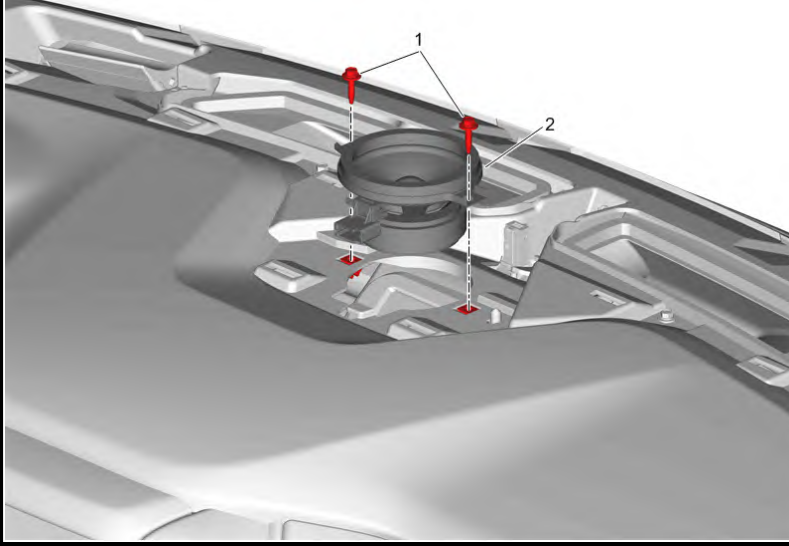
ANTENNA COAXIAL CABLE REPLACEMENT - NAVIGATIONAL SIGNAL SPLITTER TO HUMAN MACHINE INTERFACE MODULE



Callout	Component Name
Preliminary Procedure <u>Radio Bracket Replacement</u>	
1	Antenna Coaxial Cable - Navigational Signal Splitter to Human Machine Interface Control Module Procedure Disconnect the antenna coaxial cable from the human machine interface control module.

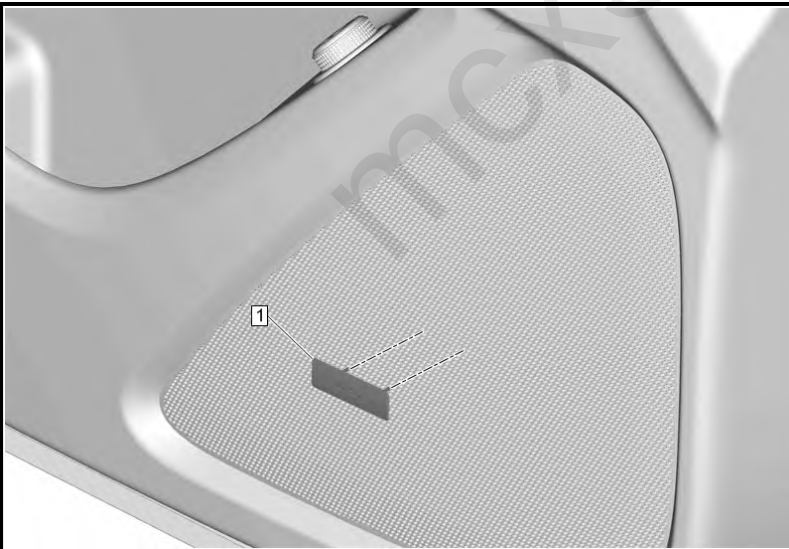
RADIO FRONT CENTER SPEAKER REPLACEMENT





Callout	Component Name
Preliminary Procedure <u>Instrument Panel Extension Replacement</u>	
1	Radio Front Center Speaker Bolt [2x] CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Front Center Speaker Procedure Disconnect the electrical connector.

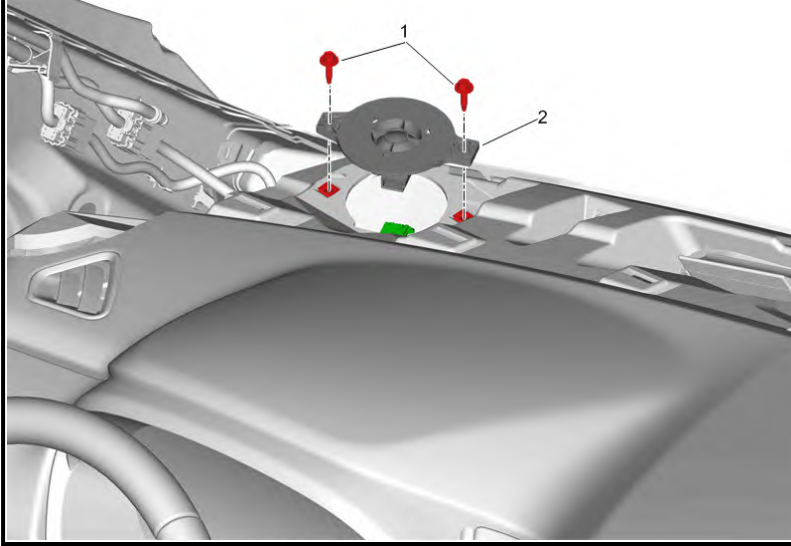
RADIO FRONT SIDE DOOR SPEAKER GRILLE EMBLEM REPLACEMENT



Callout	Component Name
1	Radio Front Side Door Speaker Grille Emblem Procedure Use a flat bladed plastic trim tool.

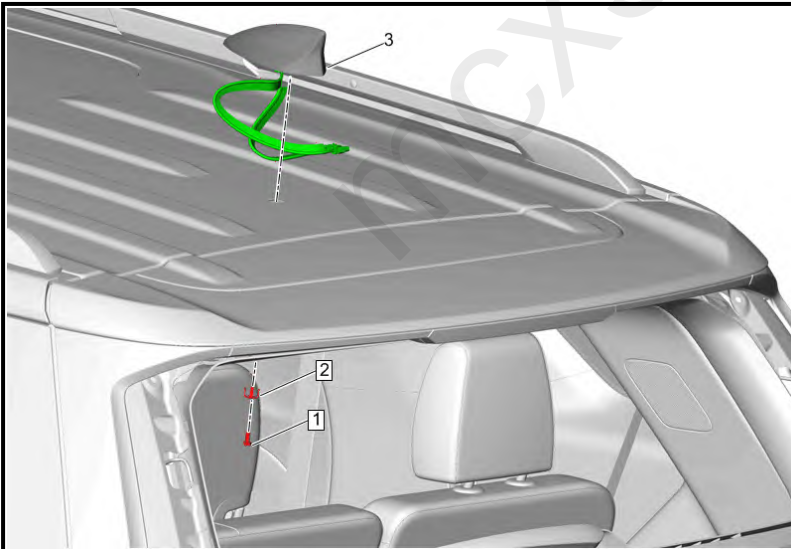
RADIO FRONT SPEAKER REPLACEMENT





Callout	Component Name
Preliminary Procedure <u>Instrument Panel Extension Replacement</u>	
1	Radio Front Speaker Bolt [2x] CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Front Speaker Procedure Disconnect the electrical connector.

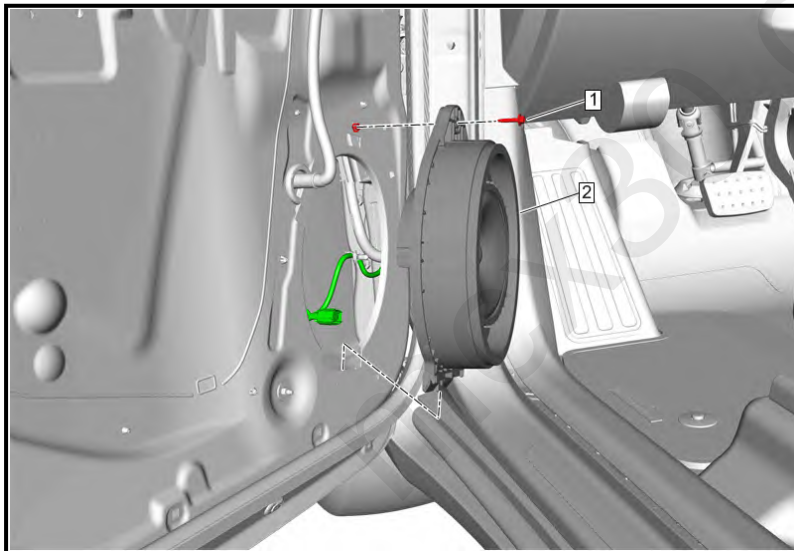
HIGH FREQUENCY ANTENNA REPLACEMENT



Callout	Component Name
Preliminary Procedure It is only necessary to lower the headlining. Only do those steps in the headlining procedure that will allow access to the component being removed. <u>Headlining Trim Panel Replacement (With C3U)</u> <u>Headlining Trim Panel Replacement (Without C3U)</u>	

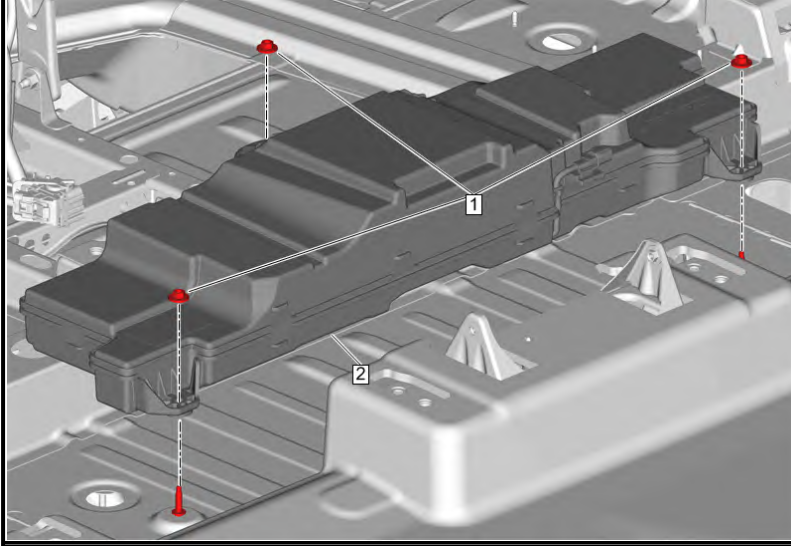
Callout	Component Name
1	High Frequency Antenna Bolt CAUTION: <u>Fastener Caution</u> Tighten 9 N.m (80 lb in)
2	High Frequency Antenna Retainer NOTE: Discard the retainer and replace with a new retainer.
3	High Frequency Antenna Procedure 1. Disconnect the electrical connectors. 2. Fully remove the old bolt and retainer prior to removing antenna through roof. 3. New antenna bolt and retainer will fit through roof opening prior to tightening the bolt and compressing the retainer.

RADIO FRONT SIDE DOOR SPEAKER REPLACEMENT



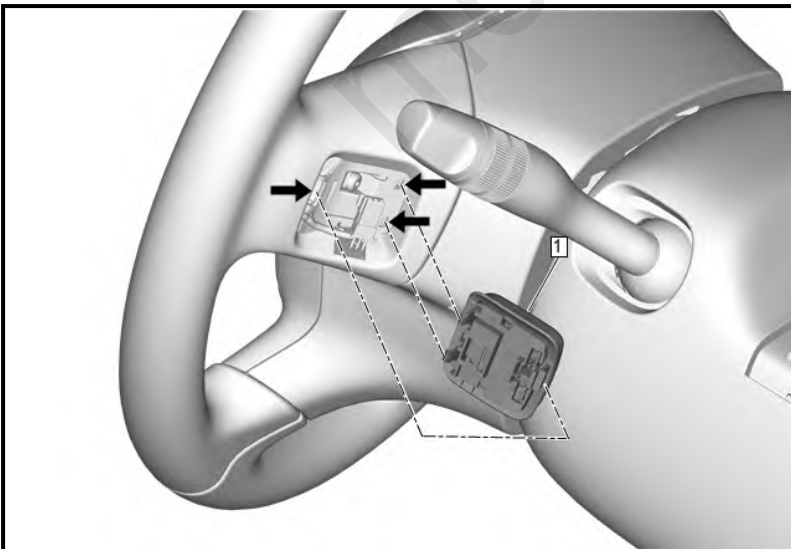
Callout	Component Name
Preliminary Procedure <u>Front Side Door Trim Replacement</u>	
1	Radio Front Side Door Speaker Bolt CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Front Side Door Speaker Procedure Disconnect the electrical connector.

FRONT FLOOR SPEAKER REPLACEMENT



Callout	Component Name
Preliminary Procedures 1. Floor Rear Air Outlet Duct Replacement - Left Side 2. Floor Rear Air Outlet Duct Replacement - Right Side	
1	Radio Front Floor Speaker Nut [3x] CAUTION: Fastener Caution Tighten 6 N.m (53 lb in)
2	Front Floor Speaker Procedure Disconnect the electrical connector.

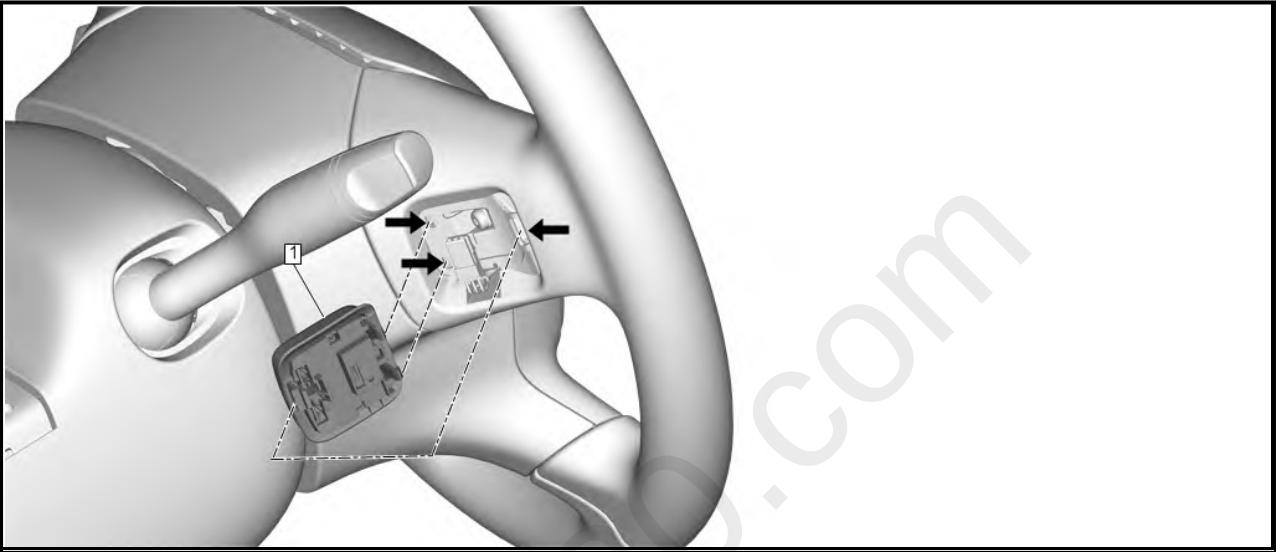
RADIO CONTROL SWITCH REPLACEMENT - STEERING WHEEL (RIGHT REAR)



Callout	Component Name

Callout	Component Name
1	Radio Control Switch - Steering Wheel Procedure 1. Use a flat bladed plastic tool to remove. 2. Disconnect the electrical connector. NOTE: Use a flat bladed plastic tool to release the steering wheel radio control switch retaining tabs from the bracket attached to the steering wheel.

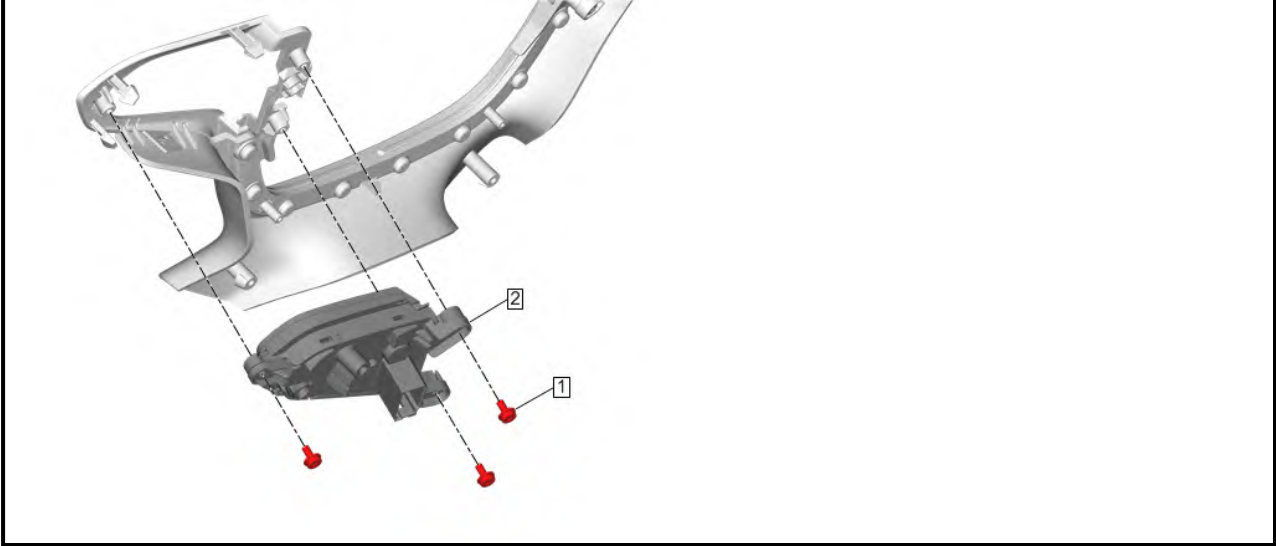
RADIO CONTROL SWITCH REPLACEMENT - STEERING WHEEL (LEFT REAR)



Callout	Component Name
1	Radio Control Switch - Steering Wheel Procedure 1. Use a flat bladed plastic tool to remove. 2. Disconnect the electrical connector. NOTE: Use a flat bladed plastic tool to release the steering wheel radio control switch retaining tabs from the bracket attached to the steering wheel.

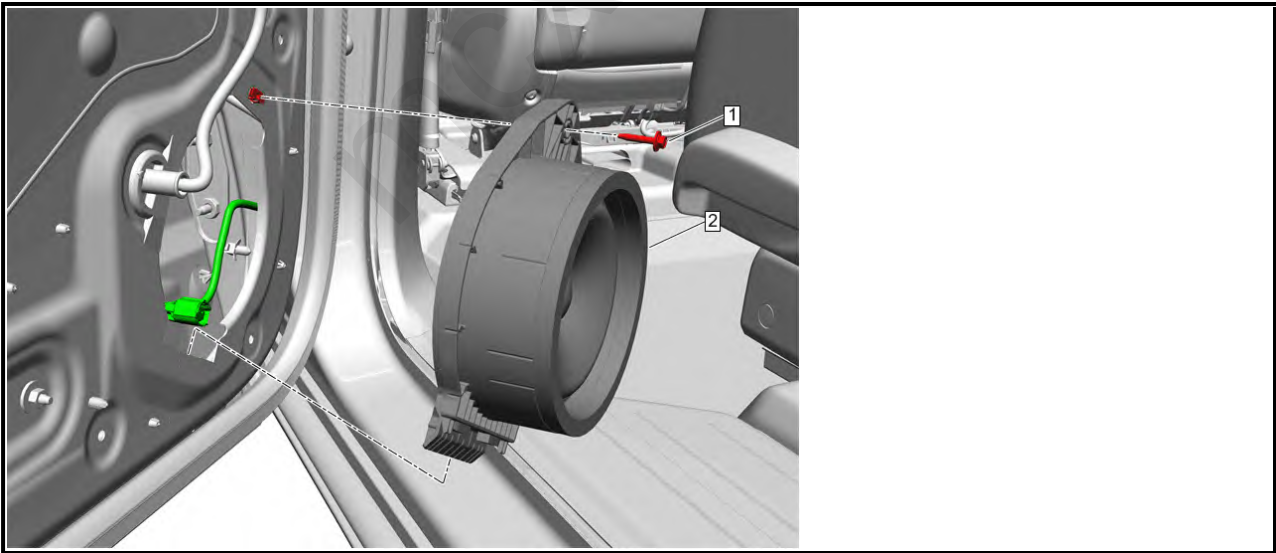
RADIO CONTROL SWITCH REPLACEMENT - STEERING WHEEL (RIGHT FRONT)





Callout	Component Name
Preliminary Procedure <u>Steering Wheel Spoke Cover Replacement</u>	
1	Steering Wheel Spoke Cover Fastener [3x] CAUTION: Refer to <u>Fastener Caution</u> . Tighten 1.5 N.m (13 lb in)
2	Radio Control Switch - Steering Wheel Procedure Release the retaining tabs and remove the radio control switch from the steering wheel spoke cover.

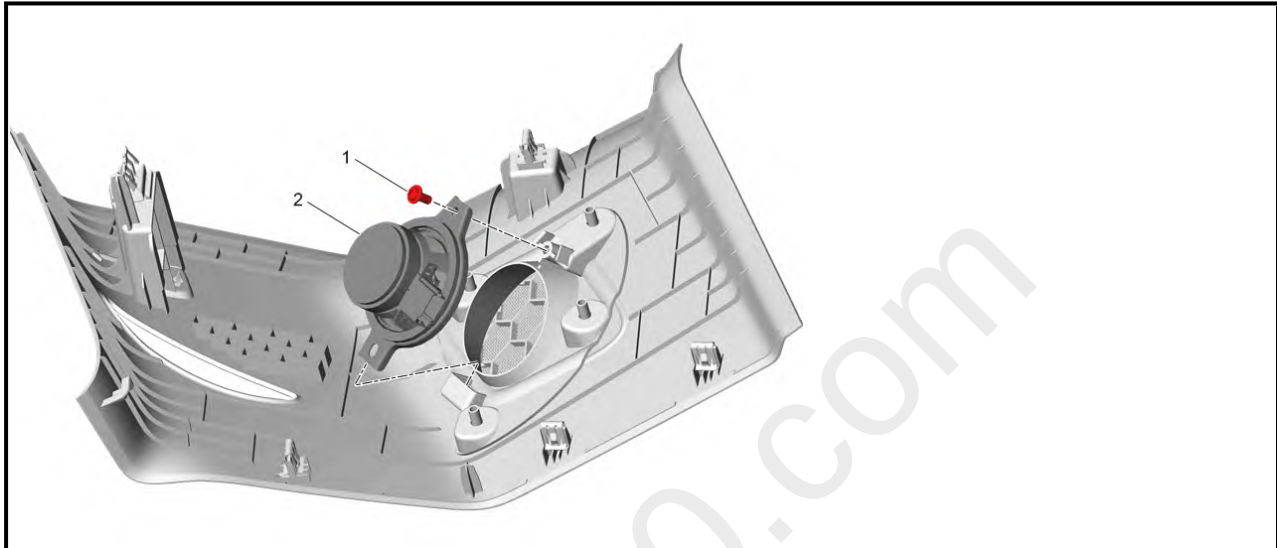
RADIO REAR SIDE DOOR SPEAKER REPLACEMENT



Callout	Component Name
Preliminary Procedure <u>Rear Side Door Trim Replacement</u>	

Callout	Component Name
1	Radio Rear Side Door Speaker Bolt CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Rear Side Door Speaker Procedure Disconnect the electrical connector.

RADIO REAR CORNER UPPER GARNISH MOLDING SPEAKER REPLACEMENT



Callout	Component Name
Preliminary Procedure <u>Body Rear Corner Upper Garnish Molding Replacement</u>	
1	Radio Rear Corner Upper Garnish Molding Speaker Bolt CAUTION: <u>Fastener Caution</u> Tighten 2.5 N.m (22 lb in)
2	Radio Rear Corner Upper Garnish Molding Speaker

DESCRIPTION AND OPERATION

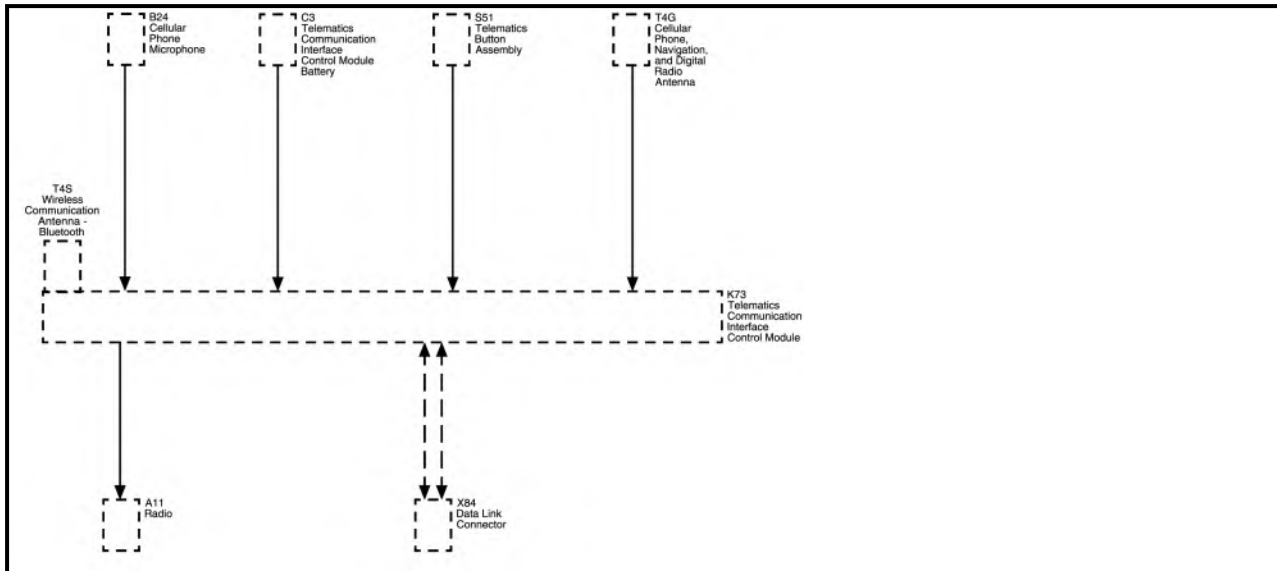
ONSTAR DESCRIPTION AND OPERATION (WITHOUT UI3)

This OnStar® system consists of the following components:

- Telematics communication interface control module
- OnStar® three button assembly
- Microphone
- Cellular antenna
- Navigation antenna
- Bluetooth® antenna (If equipped)
- Back up battery (If equipped)
- WiFi Hotspot (If equipped)

- TTY (Teletypewriter)

This system also interfaces with the factory installed vehicle audio system.



Callout	Component Name
B24	B24 Cellular Phone Microphone
C3	C3 Telematics Communication Interface Control Module Battery
S51	S51 Telematics Button Assembly
T4G	T4G Cellular Phone, Navigation, and Digital Radio Antenna
T4S	T4S Wireless Communication Antenna - Bluetooth
K73	K73 Telematics Communication Interface Control Module
A11	A11 Radio
X84	X84 Data Link Connector

Telematics Communication Interface Control Module

The OnStar Generation 10 system uses Global System for Mobile Communication (GSM) to communicate data and voice signals over the national cellular network. The module may also have the ability to act as a Wireless Local Area Network (WLAN) Wi-Fi hotspot similar to a home wireless router. The module houses an internal WLAN antenna enabling hotspot connectivity and streaming high speed media to the entertainment system. The module also may enable Teletypewriter (TTY) and be capable of Bluetooth communication utilizing an internal antenna. The module is capable of up to 4G LTE speeds and houses 2 technology systems, one to process Global Positioning System (GPS) data, and another for cellular information. The module sends and receives all cellular communications over two cellular antennas and cellular antenna coax cables.

The OnStar Gen 10 system has two antenna inputs, a primary cellular signal and a combined GPS/secondary cellular signal. The OnStar® system uses the United States Global Positioning System (GPS) signals to provide location on demand. GPS is a space-based satellite navigation system that provides location and time information in all weather conditions, anywhere on or near Earth where there is an unobstructed line of sight to four or more GPS satellites.

The module also has the capability of activating certain features such as, the horn, remote starting, initiating door lock/unlock, or activating the exterior lamps using the serial data circuits. These functions can be commanded by the OnStar® Call Center per a customer request or mobile device app depending on vehicle and customer subscription.

Dedicated circuits are used to connect the telematics communication interface control module to a microphone, the button assembly, radio, and if equipped the Back Up Battery (BUB). The telematics communication interface control module communicates with the rest of the vehicle over the serial data bus.

Power is provided by a dedicated, fused B+ circuit. Ground is provided through the vehicle wiring harness attached to the module. The power mode state is determined by the telematics communication

interface control module through serial data messaging.

OnStar® Three Button Assembly

- The OnStar® button assembly may be part of the rearview mirror, or a separate, stand alone unit. The button assembly is comprised of 3 buttons or 3 capacitive touch buttons and status LED's or an error indicator. The buttons are defined as follows:
 - The answer/end button, which is black with a white phone icon or a white driver figure seated with voice signals near its face, allows the user to answer and end calls or initiate speech recognition.
 - The blue OnStar® call center button, which displays the OnStar® logo, allows the user to connect to the OnStar® call center.
 - The emergency button, which displays white letters "SOS" with red background, sends a high priority emergency call to the OnStar® call center when pressed.

If the LED does not illuminate, this may indicate that the customers OnStar® subscription is not active or has expired. Push the blue OnStar button to connect to an advisor who can then verify the account status.

The telematics communication interface control module supplies 10 volts to the OnStar® button assembly on the keypad supply voltage circuit. When pressed, each button completes a circuit across a resistor allowing a specific voltage to be returned to the telematics communication interface control module on the keypad signal circuit. Depending upon the voltage range returned the telematics communication interface control module is able to identify which button has been pressed.

The OnStar® status LED or error indicator is located near the buttons. The LED is green when the system is ON and operating normally. When any indicator is illuminated and flashing, it is an indication that a call is in progress. When the LED is red, this indicates a system malfunction is present. In the event there is a system malfunction and the OnStar® system is still able to make a call, the LED will flash red during the call.

Each LED or error indicator is controlled by either the telematics communication interface control module over dedicated LED signal circuits or by low speed GM LAN serial data depending on the inside rearview mirror option. Ground for the LED is provided by the wiring harness attached to the button assembly.

Secondary OnStar® Controls

Some vehicles may have an additional button that when pushed can engage the OnStar® system. The button may be a symbol of a face with sound waves, or may say MUTE, or be a symbol of a radio speaker with a slash through it.

By engaging the OnStar® system with this feature, the user can interact with the system by use of voice commands. A complete list of these commands is supplied in the information provided to the customer. If the information is not available for reference, at any command prompt the user can say "HELP" and the telematics communication interface control module will return an audible list of available commands.

OnStar® Microphone

The cellular microphone can be part of the rearview mirror assembly, or a stand-alone unit in the headliner or roof console. In either case, the telematics communication interface control module supplies approximately 10V to the microphone on the cellular microphone signal circuit. The microphone modifies the 10V depending on the volume and voice being detected. A cellular microphone low reference circuit or a drain wire provides a ground for the microphone. The microphone signal circuits pass through the telematics communication interface control module to support entertainment voice recognition.

Cellular and GPS Antennas

The combination antenna will have any of the following antenna elements when equipped with OnStar:

- Primary cellular element

- Secondary cellular element
- GPS element
- Digital radio element
- AM/FM element

The Gen 10 OnStar® system uses 2 cellular antenna elements to send and receive cellular data, the primary cellular element and the secondary cellular element. The primary cellular signal is carried by a coax cable that connects the antenna directly to the telematics communication interface control module. Details of the secondary cellular signal are further described below.

The GPS antenna element is used to collect the signals of the orbiting GPS satellites. Within the antenna is housed a low noise amplifier that allows for a more broad and precise reception of this data. Also housed within the antenna is circuitry to combine the GPS signal and the secondary cellular signal. Without navigation, the combination GPS/secondary cellular signal is carried by a coax cable that connects directly to the telematics communication interface control module. The cable also provides a path for DC current for powering the antenna. With navigation, the combination GPS/secondary cellular signal is carried by a coax cable that connects to the navigation signal splitter. The splitter supplies the GPS signal to the navigation/entertainment system and the GPS/cellular signal to the telematics communication interface control module.

The digital radio element collects digital radio signals from two satellites and where necessary terrestrial repeaters. The digital radio signal is carried by a coax cable and connected to the digital radio receiver. Refer to Radio/Audio System Description and Operation for further details.

The radio signal is sent from a broadcast station and is then received by the AM/FM radio antenna element. The AM/FM radio signal is carried by a coax cable and is connected to the radio. Refer to Radio/Audio System Description and Operation for further details.

OnStar® RemoteLink

OnStar® RemoteLink is a mobile app to link mobile devices to a vehicle for limited diagnostics and feature controls. After downloading the app and registering the device, vehicle owners with an eligible vehicle can use their mobile devices to access real-time data from their vehicle and perform specific commands remotely.

All communication between the app and the vehicle is powered by OnStar's® advanced connected vehicle technology. An active OnStar® account as well as a valid OnStar® username and password are required to use the app. The remote commands must be enabled by logging into the user's OnStar® account prior to using the app. Refer to the owners manual for available vehicle data and control features.

Compass Heading

The telematics communication interface module has a compass feature to calculate vehicle direction which is displayed via the instrument panel cluster or designated display. The compass heading is determined by dead reckoning until the GPS 3d fix is established. The dead reckoning is accomplished by using the yaw rate sensors and wheel ticks to determine heading changes from a GPS known heading. The GPS 3d fix heading is determined by the differential of two locations. If "CAL" is displayed on the Instrument Panel Cluster or designated display refer to the owners manual for steps to calibrate the compass.

Bluetooth® (If Equipped)

Bluetooth® wireless technology is a short-range communications technology intended to replace the cables connecting portable and/or fixed devices while maintaining high levels of security. Only vehicles with steering wheel controls will have Bluetooth® functionality. In order to utilize the vehicle's Bluetooth® system, a Bluetooth® equipped cellular phone is required.

The Bluetooth® antenna is internal to the telematics communication interface control module, radio or human machine interface module and is used to send and receive signals from a Bluetooth® enabled cellular phone. The available features and functions are determined by the software within the device being used and the telematics communication interface control module. The operating range of the

signal from the vehicle is approximately 30 feet. Note that the operating range is dependent upon the cellular phone being used and battery level of the phone.

With Bluetooth® technology customers can experience hands-free calling as their Bluetooth® capable cellular phones are wirelessly connected to the vehicle. It will allow customers to place and receive calls using the steering wheel controls and voice recognition. The vehicle audio system will allow you to listen to your call through the vehicle speakers and adjust volume through steering wheel or radio controls.

Not all Bluetooth® cellular phones are guaranteed to work with the vehicle's Bluetooth® system. Based on the cellular phone's service provider and the manufacturer's implementation of Bluetooth®, not all phones support all available Bluetooth® functionality. Bluetooth® enabled cellular phones will be tested for vehicle compatibility and a feature compatibility list will be provided via the GM Bluetooth® website: <http://www.gm.com/vc/bluetooth/>

Bluetooth® Features Supported

The following is a list of features supported by the Bluetooth® system. Note that not all devices will support all of the listed functions.

- Automatic reconnection - highest priority phone will automatically be connected to vehicle when vehicle ignition is on
- Hands-free dialing- via digits, redial, name tags (phone number saved to a nametag via voice recognition)
- Answering a call
- Ending a call
- Mute a Call
- Rejecting a call - ignore an incoming call
- Call Waiting
- Three-way Calling - initiated from hands-free system
- Send Number During a Call - this is used when calling a menu-driven phone system
- Transfer a Call - transfer call from vehicle to cellular phone and visa versa
- Voice Pass-Thru - allow access to the voice recognition commands on the cellular phone

Pairing a Bluetooth® Cellular Phone to the Vehicle

In order to use hands-free calling, the cellular phone must be paired to the vehicle. Up to five devices can be paired to the vehicle at one time, but only one can be connected at any given time. To pair a phone, the customer must know how to operate the Bluetooth® functionality of their phone. The pairing process must only be done one time for each phone, unless that phone's information is deleted. The system will always generate a password and will provide that password if the device you are pairing does not support Secure Simple Pairing (SSP). If the device being paired does support SSP the system will not provide the password and automatically pair the device. For safety reasons, the pairing process is disabled while the vehicle is moving.

Once the Bluetooth® cellular phone has been paired with vehicle, it will automatically connect to the vehicle when the ignition is on and the device is on. When more than one paired phone is in the vehicle, the phone with the highest priority will be connected. If the cellular phone is in use while getting into the vehicle, the phone can be switched to hands-free mode with the press of a button. In addition, a call in progress can be transferred from the vehicle hands-free mode to the phone to continue the call as the customer exits the vehicle.

Complete pairing instructions are provided in the Vehicle Owners Manual.

Back-up Battery (If Equipped)

NOTE: Do not disconnect the main vehicle battery or remove the OnStar® fuse with the ignition key in any position other than OFF. Disconnecting power to the OnStar® module in any way while the ignition is ON or with retained accessory power activated may cause activation of the

OnStar® Back-Up Battery. This action is per design as the back-up battery is designed to provide power to the telematics communication interface control module so an emergency notification call can be made after an event where the main battery is disabled. Once the Back-Up Battery is activated it will stay on until the power is restored back to the telematics communication interface control module. The telematics communication interface control module naturally chooses the main supply voltage as it's default supply, but if the main supply is removed or lost for any reason the OnStar® module will use the Back-Up Battery as a power supply as long as the default supply can not be detected. The back-up battery is not rechargeable and once discharged below 9.5 volts the back-up battery must be replaced.

Certain OnStar® equipped vehicles may also be equipped with a back-up battery. The back-up battery is a non-rechargeable, lithium battery intended to provide an auxiliary power source for the telematics communication interface control module in the event where power from the main vehicle battery is lost.

The back-up battery is intended to have a limited life span of approximately 4 years and is designed to maintain an open circuit voltage between 16 V and 9 V throughout this period. This allows the battery to power the basic functions of the telematics communication interface control module for least one 200 second (5 minute) call at the end of the 4 year span, should the main vehicle battery be lost. In the case of a vehicle losing vehicle battery power, OnStar will switch over to the backup battery based on an internal algorithm. It will look for an air-bag deploy, or near-deploy, messages from the SDM. If there are no messages the OnStar module will stay wake for a few minutes longer and monitor the buttons in the mirror. If not pressed, the modules will power down and shut off completely.

The back-up battery is connected to the telematics communication interface control module through the back-up battery positive voltage circuit and back-up battery ground circuit and is protected from a short circuit by means of an internal fuse. In the event the back-up battery, battery positive voltage circuit is shorted to the back-up battery ground circuit or chassis ground, the fuse will open and render the back-up battery permanently inoperable. The status of the back-up battery and its associated wiring is monitored by the telematics communication interface control module.

WiFi Hotspot

The telematics communication interface control module acts as a Wireless Local Area Network (WLAN) WiFi hotspot router and uses direct 4G LTE connectivity to the internet. It has the ability to connect up to 7 devices at one time. A data plan is required and when purchased, a security default password is established. There are several ways to change the SSID or password, by placing a call to the OnStar Call Center, by using the Gen 10 mobile app or through the scan tool.

The system utilizes a secure autoconnect feature between the telematics communication interface control module and the radio/HMI. No user interaction is required, it is always available and ready to connect to a dedicated in car device. The ignition must be in Run, Accessory or RAP for WiFi to operate. The WiFi Hotspot feature is only available with factory option RPO VV4.

Audio System Interface

When the OnStar® requires audio output, a serial data message is sent to the audio system to mute all radio functions and transmit OnStar® originated audio. The OnStar® audio is transmitted to the vehicle audio system by a dedicated signal circuit and a low reference circuit.

The audio system will mute and an audible ring will be heard through the speakers if the vehicle receives a call with the radio ON.

On some vehicles, the HVAC blower speed may be reduced when the OnStar® system is active to aid in reducing interior noise. When the system is no longer active, the blower speed will return to its previous setting.

OnStar® Sleep Cycle

The OnStar® system uses a unique sleep cycle to allow the system to receive cellular calls while the ignition is in the OFF position and retained accessory power mode has ended. This cycle enables the

telematics communication interface control module to perform remote functions, such as door unlock, as commanded over the air by the OnStar® Call Center, and to continue to maintain an acceptable level of battery electrical drain.

The OnStar® system uses 4 states of readiness, depending upon the type of cellular market the vehicle is in when the ignition is put into the OFF state:

- High power
- Low power
- Sleep
- Digital standby

The high power state is in effect whenever the ignition is in the ON or RUN position, or retained accessory power is enabled, and the OnStar® system is sending or receiving calls or when the system is performing a remote function.

The low power state is in effect when the OnStar® system is idle with the ignition in the ON or RUN position, or with retained accessory power enabled.

The sleep state is entered after the vehicle has been shut off and the retained accessory power has timed out while in an analog cellular area. At a predetermined time recorded within the telematics communication interface control module, the system re-enters the low power state to listen for a call from the OnStar® Call Center for 1 minute. After this interval, the system will again return to the sleep state for 9 minutes. If a call is sent during the 1 minute interval, the OnStar® system will receive the call and immediately go into the high power mode to perform any requested functions. If no call is received during the 1 minute interval, the system will go back into the sleep mode for another 9 minutes. This process will continue for up to 48 hours, after which the OnStar® system will turn off until the ignition is turned to the ON or RUN position.

The digital standby power state is entered after the vehicle has been shut off and the retained accessory power has timed out while in a digital cellular area. When in digital standby mode, the OnStar® module is able to perform all remote functions as commanded by an OnStar® advisor at any time, for a continuous 120 hours. After 120 hours, the OnStar® module will go into sleep mode until a wake up signal from the vehicle is seen by the telematics communication interface control module. If the OnStar module loses the digital cellular signal it will revert to analog mode and follow the standard sleep state (9 minutes OFF, 1 minute standby) based on the time of the GPS signals, this will continue until a digital cellular signal is again received.

If the OnStar® system loses battery power while the system is in a standby or sleep mode, the system will remain OFF until battery power is restored and the ignition is turned to the ON or RUN position.

Features

OnStar® Personal Calling

The hands free, OnStar® personal calling cellular phone feature is an additional feature of the OnStar® system. This feature is embedded within the telematics communication interface control module; however it must be activated by an OnStar® advisor. OnStar® personal calling operates similar to most hand held cellular phones in that the availability for its usage is based on minutes or units. The customer must have a current OnStar® subscription, as this feature cannot be utilized without it. To use OnStar® personal calling, the customer must also purchase units (minutes) as outlined in the owners guide provided with the OnStar® system. Units begin to deplete, 1 unit is equal to 1 minute, as the customer makes outbound phone calls, answers inbound phone calls, or while connected to the OnStar® virtual advisor. In addition, units may also have an expiration date, depending upon the type of units purchased.

Customers have the ability to store telephone numbers within the module, referenced by a nametag for the convenience of frequently dialed numbers. After storing a nametag, the user can dial this number by initiating the OnStar® personal calling feature, speaking the word "call," and repeating the nametag assigned.

Turn by Turn Navigation

Turn by Turn Navigation allows the driver to contact OnStar® to obtain directions for driving from a current location to a desired location. The Turn by Turn Navigation system stores your planned route and continually checks your position along that route, when you deviate from the planned route, the system will recognize this and prompt the driver with verbal prompts for how to proceed. The driver then responds verbally to direct the system to continue the current routing or to recalculate the route because of a missed turn.

Advisor Record Feature

The Advisor Record Feature allows the user to store any information given during a call with an OnStar® Advisor. Recording is activated by pressing the blue OnStar button during a call; pressing the button a second time stops the recording. The stored information can be played back by pressing the phone button on the three button assembly and using the voice command "Advisor Playback".

Teletypewriter (TTY) Users

OnStar has the ability to communicate to deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available dealer-installed TTY system can provide in-vehicle access to all of the OnStar services, except Virtual Advisor and OnStar Turn-by-Turn Navigation.

Deactivated OnStar® Accounts

In the event a customer has not renewed their OnStar® account after expiration or the account was never activated, OnStar® will make a discrete cellular call to the vehicle to deactivate the OnStar® system. Before taking this action, customers are notified that the OnStar® system in their vehicle will be deactivated unless they elect to renew the account. After the OnStar® account has been deactivated, customers will experience the following:

- The OnStar® status LED will not illuminate.
- The OnStar® system will NOT attempt to connect to the OnStar® Call Center in the event of a collision or if the vehicle's front air bags deploy for any other reason.
- An emergency button press will play a demo message indicating the service has been deactivated.
- An OnStar® Call Center button press will connect the customer with a dedicated sales team who can sell an OnStar® subscription and reactivate the vehicle. Depending on the type of OnStar® hardware in the vehicle, the customer may first hear a demonstration message stating there is no current OnStar® subscription for the vehicle, and directing the customer what to do to activate services.
- OnStar® personal calling will not be available, as this feature requires the customer to have a current OnStar® account. Attempts to use this feature may result in cellular connection failure messages and the inability to connect to the number dialed.

Certain vehicles that have never had an active OnStar® account, or that have been deactivated, may be unable to establish a connection with the OnStar® Call Center. When normal published diagnostic procedures do not indicate a possible cause for the no connect concern, the vehicle may have been deactivated. For deactivated vehicles, a no connect response should be considered normal operation. Further diagnosis and subsequent repair is only necessary should the customer elect to become an active OnStar® subscriber or renew the account subscription.

OnStar® Cellular, GPS, and Diagnostic Limitations

The proper operation of the OnStar® System is dependent on several elements outside the components integrated into the vehicle. These include the National Cellular Network Infrastructure, the cellular telephone carriers within the network, and the GPS.

The cellular operation of the OnStar® system may be inhibited by factors such as the users range from an analog or digital cellular tower, the state of the cellular carrier's equipment, and the location where the call is placed. Making an OnStar® key press in areas that lack sufficient cellular coverage or have a temporary equipment failure will result in either the inability of a call to complete with a data transfer or the complete inability to connect to the OnStar® Call Center. The OnStar® system may also experience connection issues if the identification numbers for the module, station identification number, electronic serial number or manufacturers electronic ID, are not recognized by the cellular carriers local signal receiving towers.

The satellites that orbit earth providing the OnStar system with GPS data have almost no failures associated with them. In the event of a no GPS concern, the failure will likely lie with the inability of the system to gain GPS signals because of its location, i.e. in a parking structure, hardware failure, or being mistaken with an OnStar® call which has reached the Call Center without vehicle data.

During diagnostic testing of the OnStar® system, the technician should ensure the vehicle is located in an area that has a clear unobstructed view of the open sky, and preferably, an area where analog or digital cellular calls have been successfully placed. These areas can be found by successfully making an OnStar® keypress in a known good OnStar® equipped vehicle and confirming success with the OnStar® Call Center advisor. Such places can be used as a permanent reference for future OnStar® testing.

Mobile Identification Number and Mobile Directory Number

The telematics communication interface control module utilizes 2 numbers for cellular device identification, call routing and connection, a mobile identification number and a mobile directory number. The mobile identification number represents the number used by the cellular carrier for call routing purposes while the mobile directory number represents the number dialed to reach the cellular device.

Operation of the OnStar® Speech Recognition Systems

OnStar® users communicate with 2 speech recognition systems. Speech recognition allows the user to speak to one computer in the vehicle, and one reached over a phone line. The computer tries to understand the users command, and responds by speaking back, or by taking the appropriate action, e.g. dialing the phone.

- Personal Calling uses a speech recognition system that resides in the vehicle. When the user presses the phone button, the system states, Ready, and listens for the user's command. The user can speak commands to control the hands-free phone.
- Virtual advisor is a remote speech recognition system that the caller can access by making a phone call. The user connects to virtual advisor by requesting it during personal calling use. The user is then transferred to the virtual advisor server and talks to it via a cellular connection.

The OnStar® speech recognition systems use speech technology that is designed to understand a wide range of American English speakers. Although there is no one right way to speak English, the system will work best when users try to modify their pronunciation should they encounter difficulty. Users who do not obtain good results are advised to try the tips and workarounds found in the Infotainment System Information or the Owners Manual.

ONSTAR DESCRIPTION AND OPERATION (UI3)

The Emergency Road Assistance Global Navigation Satellite System (ERA GLONASS) consists of the following components:

- Telematics communication interface control module
- Telematics two button assembly
- Microphone
- Cellular antenna
- GPS antenna
- Back up battery
- Backup speaker

This system also interfaces with the factory installed vehicle audio system.

Telematics Communication Interface Control Module

The ERA Glonass system uses Global System for Mobile Communication (GSM) to communicate data and voice signals over the national cellular network. The module is capable of up to 3G speeds and houses 2 technology systems, one to process Global Positioning System (GPS/Glonass) data, and another for cellular information.

The telematics communication interface control module has two antenna inputs, a cellular signal and a GPS/Glonass signal. The ERA Glonass system uses the Global Navigation Satellite System (GNSS), which is a combination of United States Global Positioning System (GPS) signals and Russian Glonass satellite system. GPS/Glonass signals are used to provide location on demand.

Dedicated circuits are used to connect the telematics communication interface control module to a microphone, button assembly, radio, backup speaker and Back Up Battery (BUB). The telematics communication interface control module communicates with the rest of the vehicle over the single wired low speed CAN bus. Power is provided by a dedicated, fused B+ circuit. Ground is provided through the vehicle wiring harness attached to the module. The power mode state is determined by the telematics communication interface control module through serial data messaging. The telematics communication interface control module will power down 3 seconds after the button assembly LED shuts off.

ERA Glonass Two Button Assembly

The two button assembly may be part of the rear view mirror, or a separate, stand alone unit. The button assembly is comprised of 2 buttons and one status LED. The buttons are defined as follows:

- The "SOS" button, when pressed allows the user to start a manual emergency call.
- The TEST button, which has two functions. First it allows the user to cancel an emergency call before the call has been established with the call center. Second, if pressed longer than 4 seconds allows the user to enter the system test mode.

When pressed, each button completes a circuit across a resistor allowing a specific voltage to be returned to the telematics communication interface control module on the keypad signal circuit. Depending on the voltage range returned the module is able to identify which button has been pressed.

The status LED is located near the buttons on the button assembly. The LED is green when the system is ON and operating normally. When the LED is red, this indicates a system malfunction is present. When the LED is illuminated and flashing, it is an indication that a call is in progress. In the event there is a malfunction and the system is still able to make a call, the LED will flash red during the call however, the call functionally might be limited related to the issue that is present. During night mode the module provides a PWM signal to dim the brightness of the LED.

When the "SOS" button is pressed the LED will start blinking green and a voice prompt will instruct the customer to either press the "SOS" button again to continue with the emergency call, or press the "TEST" button to cancel. If the user does not press either of the buttons in a certain amount of time the module will go back into standby mode and inform the customer via a voice prompt.

In the case of a callback from the call center the LED will be solid red or green. A solid red LED indicates an emergency call related DTC has been set by the telematics communication interface control module, otherwise the LED will be solid green.

After a call to the call center the module will stay in callback mode for 20 minutes with the ignition ON or OFF and the LED will be on solid during this time. After 20 minutes there will be a voice prompt and the LED will turn off. After that the module will stay registered to the network for an additional 100 minutes.

ERA Glonass Test Mode

After entering Test Mode the telematics communication interface control module will test the functionality of the keypad, LED indicator, microphone, and audio. At the end of Test Mode the module will send a Minimum Set of Data (MSD) message to the call center.

The MSD message contains control data, vehicle information, direction, position and time. When an emergency call is connected to the call center the MSD message is sent by in-band transmission by default. In the event in-band transmission is unsuccessful, Short Message Service (SMS) will be used as a backup.

To enter the Test Mode turn ignition ON and make sure the vehicle has not moved for at least 1 minute, then press and hold the TEST button for longer than 4 seconds. A series of voice prompts will instruct the user to perform certain functions. At the end of Test Mode one of two messages will be played, TEST OK or Emergency Call System Test Indicates a Failure.

Microphone

The microphone is located in the headliner or roof console. The telematics communication interface control module supplies approximately 10V to the microphone on the microphone signal circuit. The microphone modifies the 10V depending on the volume and voice being detected. A microphone low reference circuit or a drain wire provides a ground for the microphone. The microphone signal circuits pass through the telematics communication interface control module to support entertainment voice recognition. Thus, the module uses the same microphone as the infotainment system. In the event the infotainment system uses two microphones only one will pass through the telematics communication interface control module.

Cellular and GPS/Glonass Antennas

The antenna will have any of the following functions when equipped with ERA Glonass:

- Input cellular element
- Output cellular element
- GPS/Glonass element

The ERA Glonass system uses the input and output cellular antenna elements to send and receive cellular data. The cellular signal is carried by a coax cable that connects the antenna directly to the telematics communication interface control module.

The GPS/Glonass antenna element is used to collect the signals of the orbiting satellites. The GPS/Glonass signal is carried by a coax cable that connects directly to the telematics communication interface control module.

Back-up Battery

NOTE: Do not disconnect the main vehicle battery or remove the telematics fuse with the ignition key in any position other than OFF. Disconnecting power to the telematics communication interface control module in any way while the ignition is ON or with retained accessory power activated may cause activation of the Back-Up Battery. This action is per design as the back-up battery is designed to provide power to the telematics communication interface control module so an emergency notification call can be made after an event where the main battery is disabled or unable to supply sufficient voltage to drive the module. The telematics communication interface control module naturally chooses the main supply voltage as it's default supply. If an emergency call is active, or the network de-registration timer has not expired, and the main supply is removed or lost for any reason the module will use the Back-Up Battery as a power supply to continue the emergency call as long as the default supply can not be detected. If the module is in standby mode and the vehicle battery is disconnected the module will switch to the backup battery for three seconds. If there is no collision event or emergency button press within the three seconds the module will switch off to prevent damage to the backup battery. The back-up battery is not rechargeable and must be replaced if the diagnostics for the DTC (Replace Backup Power Source) indicate it is needed.

Audio System Interface

In the case of an emergency call the radio is muted and the telematics communication interface control module will use the external backup speaker which is connected directly to the module.

ERA Glonass Limitations

The proper operation of the ERA Glonass system is dependent on several elements outside the components integrated into the vehicle. These include the National Cellular Network Infrastructure and the GPS/Glonass.

Making an SOS key press in areas that lack sufficient cellular coverage or have a temporary equipment failure will result in either the inability of a call to complete with a data transfer or the complete inability to connect to the Call Center. In this case the module will use backup mechanism to store the MSD message into history. When the module succeeds in connecting to the network the stored MSD message will be sent to the call center.

RADIO/AUDIO SYSTEM DESCRIPTION AND OPERATION (WITH IO5/IO6)

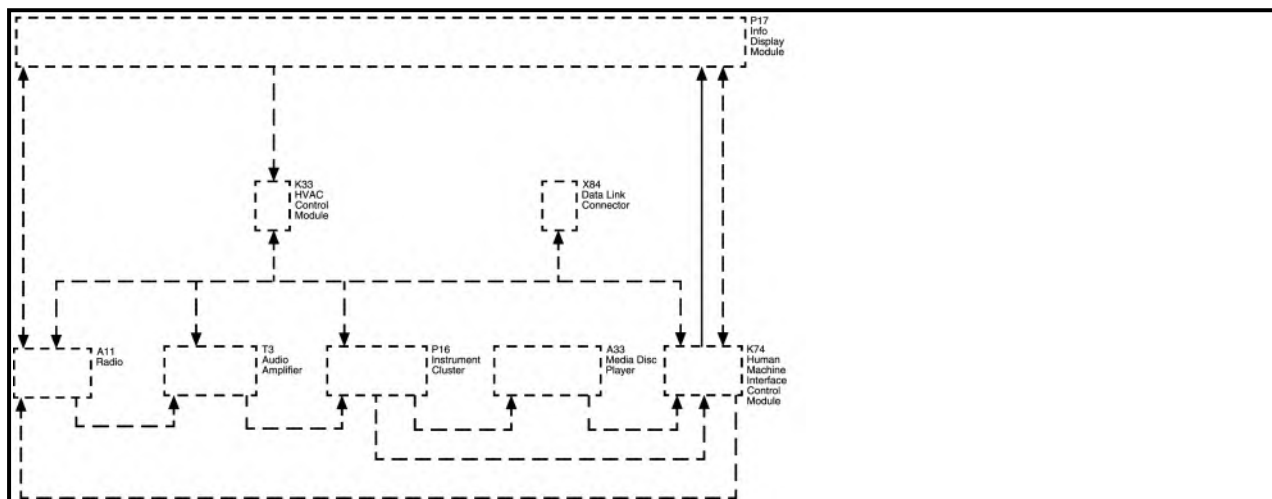
The entertainment system on this vehicle may have several different configurations available to it. To determine the specific configuration of the vehicle, please see the Service Parts ID Label, and refer to [RPO Code List](#).

Each item in the list below represents topics covered in detail below.

- Data Communications
- Remote Radio Receiver
- Human Machine Interface Module
- Media Disc Player
- Audio Amplifier (If equipped)
- Speaker Operation
- Infotainment Controls and Display
- Antenna System
- Radio Reception
- Theft Deterrent
- Bluetooth ® (if equipped)
- Applications (if equipped)
- Auxiliary Audio Input Jack
- USB Port and SD Card Reader
- Navigation System Components and Features (if equipped)
- Valet Mode
- OnStar ®
- Steering Wheel Controls (If equipped)
- Auto Volume Control

Data Communications

The infotainment system communicates with other devices on multiple serial data networks during operation.



Callout	Component Name
P17	P17 Info Display Module
K33	K33 HVAC Control Module

Callout	Component Name
X84	X84 Data Link Connector
A11	A11 Radio
T3	T3 Audio Amplifier
P16	P16 Instrument Cluster
A33	Media Disc Player
K74	Human Machine Interface Control Module

Media Oriented Systems Transport (MOST)

At the core of the infotainment system is the Media Oriented Systems Transport (MOST) bus, a high-speed multimedia network technology. The serial MOST bus uses a ring topology and synchronous data communication to transmit audio, video, data and control information between any devices attached. The MOST bus uses a dual wire structure to communicate among these devices.

A MOST communication enable circuit is also connected to all components on the MOST bus. The MOST enable circuit is used to wake the network and trigger network diagnostics. Any component on the MOST bus may assert the enable circuit, but communications are initiated by the MOST bus master.

The MOST bus master is the device responsible for normal wake up and initialization of communication on the network. The MOST bus master receives vehicle power state information from the vehicle power mode master. The MOST bus master uses this information to control the power state of the infotainment system.

The MOST bus master is also responsible for maintaining known good network configuration. The MOST bus master will be the device that reports MOST bus errors/DTCs.

The Remote Radio Receiver, Human Machine Interface Module, Remote Optical Drive, Audio Amplifier and the Instrument Panel Cluster all communicate on the MOST bus.

Local Interconnect Network (LIN)

The Local Interconnect Network (LIN) Bus is a single wire communication system. This bus is used to exchange information between a master control module and other smart devices which provide supporting functionality.

The Remote Radio Receiver, Human Machine Interface Module, Information Display, Infotainment Controls and the Multifunction (tunnel) Controls all communicate on the LIN bus.

GMLAN

The Remote Radio Receiver, Audio Amplifier, and the Human Machine Interface Module communicate with other components and systems in the vehicle via GMLAN.

Remote Radio Receiver

The radio is the MOST BUS master. The radio also communicates with other components and systems within the vehicle via GMLAN.

The remote radio receiver is responsible for receiving all broadcast audio bands. Broadcast signals from AM, FM, and XM bands are transmitted to the radio via the vehicle antenna systems.

Radio Power

The radio receives battery power and ground from the vehicle harness.

The radio does not use a discrete ignition feed circuit for power moding. The power mode master provides the system power mode to the radio via serial data messages. The power mode master determines the system power mode by processing power mode information from ignition switch inputs. Serial data power modes supported by the radio are OFF, ACCESSORY, RUN, and CRANK REQUEST.

Radio Audio Outputs

The radio outputs all audio signals digitally over the MOST bus.

Human Machine Interface Module

The human machine interface module is responsible for the following: Video for the infotainment display, Bluetooth [®], USB, memory card reader, and speech recognition functions.

The human machine interface module communicates with the info display module via the LIN bus for control information, touch communications and dimming level. Digital video data is sent to the display through a dedicated video cable.

Media Disc Player

The media disc player receives control information and outputs digital audio over the MOST bus.

The media disc player receives battery power and ground from the vehicle harness.

Audio Amplifier (If equipped)

Amplifier Interface

A fused battery voltage circuit provides the main amplifier power. The audio amplifier is a participant on the MOST network. The audio amplifier receives audio signals and control information from the MOST bus.

Amplifier Operation

The purpose of the amplifier is to increase the power of a voltage or current signal. The output signal of an amplifier may consist of the same frequencies as the input signal or it may consist of only a portion of the frequencies as in the case of a subwoofer or midrange speaker. The audio amplifier amplifies the signal and sends it to the appropriate speakers.

Each of the audio output channel circuits (+) and (-), at the audio amplifier have a DC bias voltage that is approximately one half of the battery voltage. When using a DMM, each of the audio output channel circuits will measure approximately 6.5V DC. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

The audio amplifier is also responsible for operation of active noise cancellation. Refer to Active Noise Cancellation Description and Operation for more information.

Speaker Operation

Speakers turn electrical energy into mechanical energy to move air, using a permanent magnet and an electromagnet. The electromagnet is energized when the radio or amplifier (if equipped) delivers current to the voice coil on the speaker. The voice coil will form a north and south pole that will cause the voice coil and the speaker cone to move in relation to the permanent magnet. The current delivered to the speaker is rapidly changing alternating current (A/C). This causes the speaker cone to move in two directions producing sound.

Infotainment Controls and Display

The infotainment display and controls are a separate component from the radio, combined into an assembly. The assembly contains the control knobs and buttons for all audio and HVAC functions and the information display. The assembly is supplied battery voltage and ground from the vehicle harness.

Control information, touch communications and dimming level for the display are communicated via a LIN serial data circuit to the human machine interface module.

The human machine interface module sends the display digital video data for on-screen display through a dedicated video cable.

The information display provides a feedback on the touch screen and certain controls. Buttons pulse when pressed to affirm that the command is being carried out,

When not actively in use, the screen reverts to minimal images. Proximity Sensing awakens the LCD screen when a hand approaches it.

The controls communicate via a LIN serial data circuit with the remote radio receiver. Messages communicated include the following:

- Wake-up/power state messages
- Diagnostic information
- Button presses/knob rotations
- Commands for the state of indicators
- Back-lighting dimming level

HVAC data for controls and status indicators is communicated between the HVAC controls and the HVAC control module with a separate LIN serial data circuit. HVAC status screen information from the HVAC control module is transmitted to the radio on the GMLAN serial data circuit. The radio communicates the desired screen information to the human machine interface module to be sent to the information display using the video data circuits.

Antenna System

Multi-Band Antenna

The multi-band antenna is located on the roof of the vehicle. This type of antenna may be used with the AM/FM radio, but is primarily for cellular and GPS signals, if the vehicle has these features. Keep this antenna clear of snow and ice build up for clear reception. If the vehicle has a sunroof, the performance of the system may be affected if the sunroof is open. Loading items onto the roof of the vehicle can interfere with the performance of the system, ensure the multi-band antenna is not obstructed.

Diversity Antenna

The diversity antenna system uses antennas applied as applique s to the rear glass and two antenna amplifiers. The right antenna 1 receives both AM and FM signals, while the left antenna 2 receives FM signals only. The antenna amplifier receives the signals from the glass antenna. Each antenna amplifier is connected to the radio by a coaxial cable.

The radio antenna amplifier is enabled when the radio is turned on. The radio provides battery voltage to the antenna amplifier using the center conductor of the antenna coaxial cable. When a 12 V signal is seen by the amplifier on the center conductor of the antenna coax, the received signals are amplified.

When the AM band is selected on the radio, the antenna 1 amplifier connects the AM antenna to the radio. When the FM band is selected, both antenna amplifiers provide FM signals to the radio. The radio switches between the two FM antennas, monitoring the signal strength and combines the signals to create one stronger signal.

Radio Reception

AM/FM Radio Signal

The radio signal is sent from a broadcast station and is then received by an antenna. The strength of the signal received depends on the following:

- The power output (wattage) of the broadcasting station
- The location of the vehicle (or receiver) relative to the broadcast tower.
- Height of the broadcast antenna
- Height of the receiving antenna
- Obstacles between the tower and the receiver
- Atmospheric conditions
- What band (AM or FM) the station is broadcasting
- Type of antenna and the ground plane

Digital Radio Receiver (If equipped)

The XM satellite receiver is integrated into the radio. XM satellite radio provides digital radio reception. The XM signal is broadcast from two satellites and, where necessary, terrestrial repeaters. The high power satellites allow the antenna to receive the XM signal even when foliage and other partial obstructions block the antennas view of the satellite. Terrestrial repeaters are used in dense urban areas. These repeaters will receive the satellite signal and re-broadcast them at much higher power levels in order to ensure reception in areas with densely packed tall buildings. A service fee is required in order to receive the XM service.

Radio Data System (RDS)

The RDS feature is available only on FM stations that broadcast RDS information. This system relies upon receiving specific information from these stations and only works when the information is available. While the radio is tuned to an FM-RDS station, the station name or call letters display. RDS data is carried in what is known as a "subcarrier". A subcarrier is a frequency that the FM broadcaster is authorized to use to send data that is not audible in the main audio program.

RDS functions will only work with FM broadcast stations that are broadcasting RDS data. Not all FM Broadcast stations broadcast RDS data or offer all of the RDS services.

The information displayed is dependent upon the information broadcast by the particular station. The information may vary greatly between stations. RDS functions may not work properly when reception is weak, reception is of poor quality, or RDS is not implemented properly by the FM Broadcaster. In some cases, a radio station broadcasting incorrect information may cause the RDS features of the radio to appear to work improperly.

With RDS, the radio can do the following:

- Display text information such as: station identification, type of programming, and general information (artist and song title, station messages, call in phone numbers, etc.).
- Seek to stations broadcasting the selected type of programming
- Receive announcements concerning local and national emergencies
- Receive alert warnings of local or national emergencies. When an alert announcement comes on the current radio station, ALERT! displays. You will hear the announcement, even if the volume is low or a CD is playing. If a CD is playing, play stops during the announcement. Alert announcements cannot be turned off. ALERT! is not affected by tests of the emergency broadcast system. This feature is not supported by all RDS stations.

Theft Deterrent

The radio theft deterrent system is intended to disable or limit radio functionality if incorrect vehicle information is received by the radio. The radio disables functionality if the VIN information received by the radio does not match the VIN information that has been learned by the radio. The radio receives this information via serial data. A possible cause of incorrect VIN info could be the radio was originally installed in another vehicle.

The radio has the following theft operating modes as part of the theft deterrent system:

- Normal Mode: The radio has learned a correct VIN sequence and the VIN information received via serial data matches the learned VIN sequence. In this mode the radio has full functionality.
- No VIN Mode: The radio has not received or learned a correct VIN sequence. In this mode the radio has limited functionality.
- Theft Detected Mode: The radio has learned a correct VIN sequence and the VIN information received via serial data does NOT match the learned VIN sequence. In this mode the radio may be disabled or have limited functionality. The radio display will indicate that theft protection is active.

Bluetooth Â® (If equipped)

Bluetooth Â® wireless technology is a short-range communications technology intended to replace the cables connecting portable and/or fixed devices while maintaining high levels of security. The operating range of the signal is approximately 30 feet.

The available features and functions are determined by the type of device and the software within the devices being used. For a feature or function to operate, it must be supported in both devices.

The first connection between devices is established through a process called pairing. In order to pair two devices, a password (passkey) has to be exchanged between the two devices. One device will generate the password, the other device accepts the password to complete the process. Once the devices are paired, future connections between the devices will occur automatically when the devices are on and within range of each other.

The Bluetooth [®] hardware is internal to the human machine interface module. The human machine interface module supports streaming of data (music, voice, information) from cellular phones and other mobile devices that support those features. The human machine interface module is also capable of interfacing with cellular phones for hands-free features.

- The device must be paired to the system to use the available Bluetooth [®] feature (s). The pairing process must only be performed once for each device, unless that device's information is deleted.
- Up to five devices can be paired, but only one can be connected at any given time.
- Streaming Audio allows playing music from the mobile device wirelessly. Music stored on the mobile device can be viewed and controlled from the display.
- To stream audio from a mobile device, the device must be unlocked, and any additional applications should be closed.

Refer to the vehicle owners manual, supplements, and the device manufacturers information for pairing instructions.

Applications (If equipped)

When the system is equipped with Bluetooth [®], the system is capable of using applications, commonly referred to as apps.

The term application refers to any piece of software that works on a system (hardware) that is being operated by it's own software. Applications are typically small software programs which uses the hardware to perform a specific task, as opposed to operating the entire system.

- For an application to be used, it must be installed on both the vehicle infotainment system and a compatible mobile device.
- The device must be connected to the system. this may be done wirelessly via Bluetooth [®], or via the vehicle USB port. Refer to the device manufacturers information for the proper connection method.
- When the device is connected, the vehicle infotainment system is used to remotely access and control the application on the mobile device.
- The application must work correctly on the device to work with the vehicle infotainment system.
- The user may be required to log-in to the application on the mobile device before using the application from the vehicle controls.
- Using applications will use the device's data plan.
- The device must be unlocked, and any additional applications should be closed.

Refer to the owner's manual and supplements for information on mobile devices, control, and operation.

Auxiliary Audio Input Jack (If equipped)

The infotainment system may have a 3.5mm (1/8 in.) auxiliary audio input jack located in the center console. The auxiliary audio input jack interfaces directly with the radio. When a portable audio playback device is connected to the auxiliary jack, an internal switch detects the connection and the radio will switch to AUX as the audio source. Audio signals from the device are sent to the radio from the auxiliary jack via the left, right, and common audio signal circuits.

- When a device is first connected to the 3.5mm (1/8 in.) input jack the infotainment system automatically switches to that device. If an auxiliary device has already been connected, press the AUX or CD/AUX button to select the device.

- Playback of an audio device that is connected to the 3.5mm jack can only be controlled using the controls on the device.
- The volume control on the device may need to be adjusted to ensure sufficient playback volume through the infotainment system.

USB Port and SD Card Reader

The infotainment system has a USB port and SD card reader slot located in the center console. The USB port and the card reader slot interface with a hub device, internal to the auxiliary jack, USB, and memory card receptacle assembly. The auxiliary jack, USB, and memory card receptacle assembly receives fused battery voltage and ground from the harness to power the internal hub device as well as providing additional amperage to power USB devices.

The internal hub device interfaces directly with the human machine interface module via a standard USB cable. A Mini type USB connector is used to connect the cable at the USB port and at the human machine interface module and at the auxiliary jack, USB, and memory card receptacle. Standard USB male to female connections are typically used for connecting USB cables together where an in-line connection is required. An in-line cable connection is typically found between the console and I/P harness.

USB Port

The USB port allows connectivity to the infotainment system from portable media players or a USB storage device (memory stick/ flash drive). When a device is connected to the USB port, the system detects the device and switches to USB as the audio source. Once connected, the device can be controlled from the radio controls.

Not all portable media player devices or file types are compatible. Connection to USB HUB devices is not supported.

Refer to the owner's manual for information on USB devices, control, and operation.

SD Card Reader

The infotainment system uses the SD card reader as a mass storage device, similar to a USB storage device.

Refer to the owners manual for information on media types supported via the SD card reader.

Navigation System Components and Features (if equipped)

The human machine interface module provides navigation functionality, if equipped. The human machine interface module provides the following:

- Connection to the global positioning system (GPS) antenna, which provides the vehicle position information.
- Map data for navigation and map route guidance, stored in the human machine interface modules internal memory.
- Route guidance with verbal prompts to the operator.
- Traffic and weather information for display on the navigation system map (with active subscription, where available).

Global Positioning System (GPS) Antenna

The global positioning system (GPS) antenna is part of the multi-band antenna located on the roof of the vehicle. The GPS antenna is used to collect the signals of the orbiting GPS satellites. Within the antenna is housed a low noise amplifier that allows for a more broad and precise reception of this data. The GPS antenna amplifier is powered through the coaxial cable.

The antenna is connected to the human machine interface module through a signal splitter. The signal splitter is a component for dividing the navigation signal into two paths without any transmission loss. This allows the use of a single GPS antenna to provide a signal to both the human machine interface module and the telematics communication interface module.

Route Guidance

The map will display the route to the selected destination. Voice prompts alert the operator of upcoming events (turns) and arrivals at the destination. The navigation system will automatically recalculate if the route is not followed. The human machine interface module uses data received from the global positioning system (GPS) satellites, the vehicle speed signal, and serial data information to accurately display the current position of the vehicle.

Points of Interest

The map database provides point of interest information. Points of interest are locations that are frequently visited. Points of interest can be displayed on the map or set as a destination. The following are some of the available Points of interest:

- Gas Station
- Restaurant
- College
- Police Station

Valet Mode

Valet Mode is a customer enabled feature of the infotainment system, found in the settings menu, if equipped. The customer creates and inputs a four digit code using the infotainment controls. Confirming the code and selecting LOCK will lock the infotainment system, steering wheel controls and other vehicle features, dependent on vehicle equipment. The vehicle will remain in valet mode until the same four digit code is reentered.

In the event that the four digit code is forgotten, the scan tool can be used to clear the Valet Mode Code.

OnStar Â® (If equipped)

When OnStar is activated, a serial data message is sent to the radio that activates a software program. When the software begins its process, the fade goes to the front, Bass and Treble are set to the mid range, the outputs are mono, and the audio source is OnStar. OnStar takes priority over any other audio source. All of these actions are preset values stored in the radio.

For additional OnStar information, refer to OnStar Description and Operation.

Steering Wheel Controls (If equipped)

Some audio functions are available using the steering wheel controls. The steering wheel controls duplicate the function of the primary controls available on the radio.

For additional information on steering wheel controls, refer to Steering Wheel Controls Description and Operation.

Auto Volume Control

With auto volume control, the audio system will adjust automatically to make up for road and wind noise as you drive, by increasing the volume as vehicle speed increases. To use auto volume control, set the volume at the desired level, and then select either Low, Medium, or High. To turn auto volume control off, select the Off screen button.

Rear Audio Control (If equipped)

The Rear Seat Audio Controls interface to the radio using Low Speed GM LAN and allow the rear seat passengers to control the cabin's audio system. Rear occupants can turn the radio on/off, change the volume, change input sources, seek, and cycle presets. For additional information on Rear Audio Controls, refer to the vehicle owners manual.

RADIO/AUDIO SYSTEM DESCRIPTION AND OPERATION (WITH IOA)

Each item in the list below represents topics covered in detail below.

- Radio Circuit Operation
- Information Display and Controls
- Antenna System
- Radio Reception
- Speaker Operation
- Audio Amplifier (If equipped)
- Theft Deterrent
- Bluetooth Â® (if equipped)
- Auxiliary Audio Input Jack (If equipped)
- USB Port (If equipped)
- OnStar Â®
- Steering Wheel Controls (If equipped)
- SCV (Speed Compensated Volume)
- FOTA (Firmware Over The Air)

Radio Circuit Operation

Radio Power

The radio is supplied power by a fused B+ circuit. The radio does not use a discrete ignition feed circuit for power moding. The power mode master provides the system power mode to the radio via serial data messages. The power mode master determines the system power mode by processing power mode information from ignition switch inputs. Serial data power modes supported by the radio are OFF, ACCESSORY, RUN, and CRANK REQUEST.

Radio Retained Accessory Power

The radio retained accessory power system is controlled by serial data. The activation/termination is the same as relay operation (see Retained Accessory Power Description and Operation) with one exception; the only door switch that will turn off the radio during retained accessory power is the driver door open switch.

Radio Grounds

The vehicle harness provides a ground for the radio circuits. The radio may also be case grounded.

Radio Data Link Communication

The radio communicates with other modules via serial data.

Radio Audio Outputs

Each of the audio output channel circuits (+) and (-), at the radio have a DC bias voltage that is approximately one half of battery voltage. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Information Display and Controls

The info display module and radio controls can be separate components from the radio or combined with the radio into one assembly.

When the info display module and radio controls are separate the radio controls communicate radio control inputs directly to the radio through discrete circuits for volume up, volume down and power ON button. It also uses a series of resistors through a single signal circuit when the home, seek up, seek down and phone buttons are pressed. After receiving the message the radio will perform the requested function. The info display module receives digital video data from the radio for on-screen display

information through the LVDS (Low Voltage Differential Signal) cable. The radio communicates with the info display module over the radio display touch interrupt request signal for touch screen inputs.

Antenna System

Multi-Band Antenna (if equipped)

The multi-band antenna is located on the roof of the vehicle. This type of antenna may be used with the AM/FM radio, cellular and GPS signals. Keep this antenna clear of snow and ice build up for clear reception. If the vehicle has a sunroof, the performance of the system may be affected if the sunroof is open. Loading items onto the roof of the vehicle can interfere with the performance of the system, ensure the multi-band antenna is not obstructed.

Active Antenna (if equipped)

The active antenna system uses an integral antenna applied as an applique to the rear glass. The antenna module receives both AM and FM signals from the rear glass antenna. The antenna is part of the rear window and looks similar to the defogger grid. One antenna receives AM signals while the other antenna receives FM signals. Any damage to the antenna requires replacing the glass.

The radio antenna module is enabled when the radio is turned on. The radio provides battery voltage to the antenna module using the center conductor of the antenna coaxial cable. When a 12 V signal is seen by the module on the center conductor of the antenna coax, both AM and FM signals are amplified.

Radio Reception

AM/FM Radio Signal

The radio signal is sent from a broadcast station and is then received by an antenna. The strength of the signal received depends on the following:

- The power output (wattage) of the broadcasting station
- The location of the vehicle (or receiver) relative to the broadcast tower.
- Height of the broadcast antenna
- Height of the receiving antenna
- Obstacles between the tower and the receiver
- Atmospheric conditions
- What band (AM or FM) the station is broadcasting
- Type of antenna and the ground plane

Radio Data System (RDS)

The RDS feature is available only on FM stations that broadcast RDS information. This system relies upon receiving specific information from these stations and only works when the information is available. While the radio is tuned to an FM-RDS station, the station name or call letters display. RDS data is carried in what is known as a "subcarrier". A subcarrier is a frequency that the FM broadcaster is authorized to use to send data that is not audible in the main audio program.

RDS functions will only work with FM broadcast stations that are broadcasting RDS data. Not all FM Broadcast stations broadcast RDS data or offer all of the RDS services.

The information displayed is dependent upon the information broadcast by the particular station. The information may vary greatly between stations. RDS functions may not work properly when reception is weak, reception is of poor quality, or RDS is not implemented properly by the FM Broadcaster. In some cases, a radio station broadcasting incorrect information may cause the RDS features of the radio to appear to work improperly.

With RDS, the radio can do the following:

- Display text information such as: station identification, type of programming, and general information (artist and song title, station messages, call in phone numbers, etc.).
- Seek to stations broadcasting the selected type of programming

- Receive announcements concerning local and national emergencies
- Receive alert warnings of local or national emergencies. When an alert announcement comes on the current radio station, ALERT! displays. You will hear the announcement, even if the volume is low or if an auxiliary device is playing. If an auxiliary device is playing, play stops during the announcement. Alert announcements cannot be turned off. ALERT! is not affected by tests of the emergency broadcast system. This feature is not supported by all RDS stations.

Digital Radio Receiver (If equipped)

The vehicle may have one of two digital radio options, satellite transmitted (XM-Sirius) or terrestrial Digital Audio Broadcast (DAB) depending on geographical area.

XM-Sirius

The XM satellite receiver is integrated into the radio. XM satellite radio provides digital radio reception. The XM signal is broadcast from two satellites and, where necessary, terrestrial repeaters. The high power satellites allow the antenna to receive the XM signal even when foliage and other partial obstructions block the antennas view of the satellite. Terrestrial repeaters are used in dense urban areas. These repeaters will receive the satellite signal and re-broadcast them at much higher power levels in order to ensure reception in areas with densely packed tall buildings. A service fee is required in order to receive the XM service.

Digital Audio Broadcast (DAB)

The DAB receiver is integrated into the radio. DAB radio provides digital radio reception. The DAB signal is broadcast from terrestrial transmitters. Services available can include: main radio stations, additional stations (news, sports, etc..) and data services (digital images, video and other data). The availability of services is dependent upon broadcasters in the area. The strength of the DAB signal depends on the following:

- The power output (wattage) of the broadcasting station
- Location of the vehicle (or receiver) relative to the broadcast tower
- Height of the broadcast antenna
- Height of the receiving antenna
- Obstacles between the tower and the receiver
- Type of antenna and the ground plane

Speaker Operation

Speakers turn electrical energy into mechanical energy to move air, using a permanent magnet and an electromagnet. The electromagnet is energized when the radio or amplifier (if equipped) delivers current to the voice coil on the speaker. The voice coil will form a north and south pole that will cause the voice coil and the speaker cone to move in relation to the permanent magnet. The current delivered to the speaker is rapidly changing alternating current (A/C). This causes the speaker cone to move in two directions producing sound.

Audio Amplifier (If equipped)

Amplifier Interface

A fused battery voltage circuit provides the main amplifier power. A switched 12 V output from the radio is used to control the power - state of the amplifier. To respond quickly to audio input and control signals, the amplifier is ON in all vehicle power modes except OFF and CRANK Request. The internal amplifier bridges are fully powered and unmuted when the amplifier receives the switched 12 V input.

Amplifier Operation

The purpose of the amplifier is to increase the power of a voltage or current signal. The output signal of an amplifier may consist of the same frequencies as the input signal or it may consist of only a portion of the frequencies as in the case of a subwoofer or midrange speaker. The radio creates a low level stereo audio output signal, which is sent at the user-defined volume level to the audio amplifier. The audio amplifier amplifies the signal and sends it to the appropriate speakers. Each of the audio output channel

circuits (+) and (-), from the amplifier have a DC bias voltage that is approximately one half of battery voltage. The audio being played on the system is produced by a varying AC voltage that is centered around the DC bias voltage on the same circuit. The AC voltage is what causes the speaker cone to move and produce sound. The frequency (Hz) of the AC voltage signal is directly related to the frequency of the input (audio source playing) to the audio system. Both the DC bias voltage and the AC voltage signals are needed for the audio system to properly produce sound.

Theft Deterrent

The radio theft deterrent system is intended to disable or limit radio functionality if incorrect vehicle information is received by the radio. The radio disables functionality if the VIN information received by the radio does not match the VIN information that has been learned by the radio. The radio receives this information via serial data. A possible cause of incorrect VIN info could be the radio was originally installed in another vehicle.

The radio has the following theft operating modes as part of the theft deterrent system:

- Normal Mode: The radio has learned a correct VIN sequence and the VIN information received via serial data matches the learned VIN sequence. In this mode the radio has full functionality.
- No VIN Mode: The radio has not received or learned a correct VIN sequence. In this mode the radio has limited functionality.
- Theft Detected Mode: The radio has learned a correct VIN sequence and the VIN information received via serial data does NOT match the learned VIN sequence. In this mode the radio may be disabled or have limited functionality. The radio display will indicate that theft protection is active.

Bluetooth® (If Equipped)

Bluetooth® wireless technology is a short-range communications technology intended to replace the cables connecting portable and/or fixed devices while maintaining high levels of security. Only vehicles with steering wheel controls will have Bluetooth® functionality. In order to utilize the vehicle's Bluetooth® system, a Bluetooth® equipped cellular phone is required.

The Bluetooth® antenna is internal to the radio and is used to send and receive signals from a Bluetooth® enabled cellular phone. The available features and functions are determined by the software within the device being used and the radio. The operating range of the signal from the vehicle is approximately 30 feet. Note that the operating range is dependent upon the cellular phone being used and battery level of the phone.

With Bluetooth® technology customers can experience hands-free calling as their Bluetooth® capable cellular phones are wirelessly connected to the vehicle. It will allow customers to place and receive calls using the steering wheel controls and voice recognition. The vehicle audio system will allow you to listen to your call through the vehicle speakers and adjust volume through steering wheel or radio controls.

Not all Bluetooth® cellular phones are guaranteed to work with the vehicle's Bluetooth® system. Based on the cellular phone's service provider and the manufacturer's implementation of Bluetooth®, not all phones support all available Bluetooth® functionality. Bluetooth® enabled cellular phones will be tested for vehicle compatibility and a feature compatibility list will be provided via the GM Bluetooth® website: <http://www.gm.com/vc/bluetooth/>

Bluetooth® Features Supported

The following is a list of features supported by the Bluetooth® system. Note that not all devices will support all of the listed functions.

- Automatic reconnection - highest priority phone will automatically be connected to vehicle when vehicle ignition is on
- Hands-free dialing- via digits, redial, name tags (phone number saved to a nametag via voice recognition)
- Answering a call
- Ending a call

- Mute a Call
- Rejecting a call - ignore an incoming call
- Call Waiting
- Three-way Calling - initiated from hands-free system
- Send Number During a Call - this is used when calling a menu-driven phone system
- Transfer a Call - transfer call from vehicle to cellular phone and visa versa
- Voice Pass-Thru - allow access to the voice recognition commands on the cellular phone

Auxiliary Audio Input Jack (If equipped)

The infotainment system may have a 3.5mm (1/8 in.) auxiliary audio input jack located in the center console or on the radio faceplate. The auxiliary audio input jack interfaces directly with the radio. When a portable audio playback device is connected to the auxiliary jack, an internal switch detects the connection and the radio will switch to AUX as the audio source. Audio signals from the device are sent to the radio from the auxiliary jack via the left, right, and common audio signal circuits.

- When a device is first connected to the 3.5mm (1/8 in.) input jack the infotainment system automatically switches to that device. If an auxiliary device has already been connected, press the Media or AUX button to select the device.
- Playback of an audio device that is connected to the 3.5mm jack can only be controlled using the controls on the device.
- The volume control on the device may need to be adjusted to ensure sufficient playback volume through the infotainment system.

USB Port (If Equipped)

The infotainment system may have a USB connector located in the center console. The USB connector interfaces directly with the radio. The USB connector supports both USB standards 1.1 and 2.0.

USB Supported Devices:

- USB Flash Sticks (Thumb Drives)
- Portable USB Hard Drives
- Portable Digital Media Players (iPOD®, ZUNE®, etc)

Depending on the USB device, some devices may not be recognized, or some features/functions may not be able to be controlled with the radio controls. USB HUB devices are not supported.

Refer to the owner's manual for information on USB devices, control, and operation.

OnStar ® (If equipped)

When OnStar is activated, a serial data message is sent to the radio that activates a software program. When the software begins its process, the fade goes to the front, Bass and Treble are set to the mid range, the outputs are mono, and the audio source is OnStar. OnStar takes priority over any other audio source. All of these actions are preset values stored in the radio.

Steering Wheel Controls (If equipped)

Some audio functions are available using the steering wheel controls. The steering wheel controls duplicate the function of the primary controls available on the radio.

For additional information on steering wheel controls, refer to Steering Wheel Controls Description and Operation.

Speed Compensated Volume

With Speed Compensated Volume the audio system will adjust automatically to make up for road and wind noise as you drive, by increasing the volume as vehicle speed increases. To use speed compensated volume, set the volume to the desired level, then select either Low, Medium, or High. To turn SCV off select the Off screen button.

The Firmware Over The Air feature was designed to reflash software remotely. Remote reflash is an in-vehicle feature that enables the installation of a software package to update the infotainment system without requiring service test equipment to be physically connected to the vehicle. Remote reflash will utilize a long range or short range connection from the host module to a remote IT system.

SPECIAL TOOLS AND EQUIPMENT

SPECIAL TOOLS

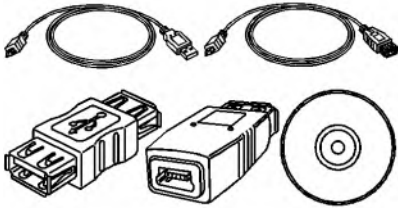
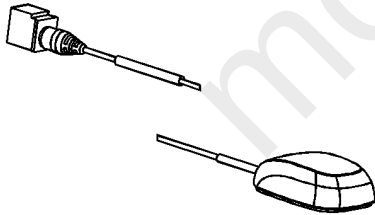
Illustration	Tool Number/Description
	EL - 50334 - 20 Multi-Media Interface Tester (MIT)
	EL - 50334 - 50 USB Cable and Adapter Kit
	EL-48028 Digital Radio Test Antenna
	EL-49903 - 1 Test Antenna, Navn-Cell Comm

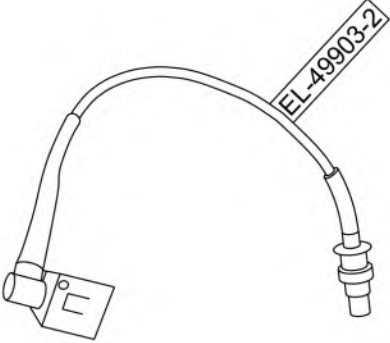
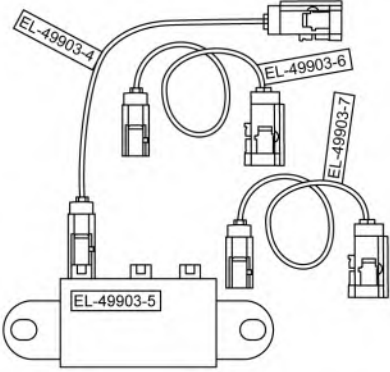
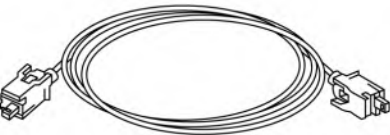
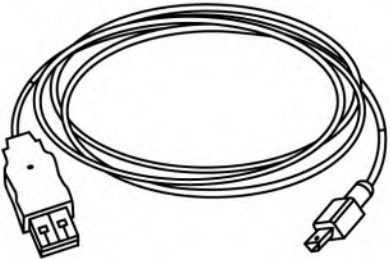
Illustration	Tool Number/Description
	EL-49903 - 2 Adapter Cable-UHF RT Angle
	EL-49903 - 3A Combiner Kit, Test Antenna
	EL-50334 - 12 Infotainment Test Cable - RSE
	EL-50334 - 13 Infotainment Test Cable - RSE Splitter
	EL-50334 - 14 Infotainment Test Cable

Illustration	Tool Number/Description
	EL-50334 - 15 Video Bypass Cable

SPECIAL TOOLS (MIT TOOL INSTRUCTIONS)

Bluetooth Pairing for Vehicles with Radio RPO: UF7

Either reset the pin code on the radio to 0000, or go under Device Info on the radio and see what the pin code is (to enter it later on the MIT).

1. Turn the BT discoverable ON in the radio Bluetooth settings.
2. Press Pair Device on radio (DO NOT PRESS SEARCH BLUETOOTH DEVICES ON THE RADIO).
3. Press the Pair button on the MIT.
4. When the three LED lights begin flashing on the MIT, enter the pin code (either 0000 if you reset it to that or what the radio pin code was).
5. MIT will then automatically connect with the radio and should show "MIT Connected" message.

Make test call and the audio streaming test.

Holden Radio Bluetooth Pairing Instructions

1. Using the radio controls, place the radio into "Discoverable Mode".
2. Place the MIT into Bluetooth mode by pressing TEST SELECTOR until the Bluetooth LED is illuminated.
3. With the MIT in Bluetooth mode Press and Release the #1 button (the Bluetooth LED will begin to slowly blink).
4. Now Press and release the PAIR/CALL button on the MIT (the Bluetooth LED will begin to blink a little faster).
5. On the radio Enter the PASSKEY when prompted: (press "0000" then Press "OK").
6. The MIT and radio will PAIR and CONNECT (the Bluetooth LED will be Fast Flashing).
7. Use as regular MIT at this point.

For all other Radios

Testing the Bluetooth Function

1. Verify connection of the MIT to the USB port.
2. Press and release the TEST SELECTOR button until the Bluetooth LED illuminates.
3. Disable all other Bluetooth devices present in the vehicle (ie. cell phones, laptops, etc.).

Standard Bluetooth Pairing/Bonding

1. Use the vehicle controls to place the radio into Bluetooth Pairing mode. The vehicle will prompt you with a security code.
2. Press and release the PAIR/CALL button. The Bluetooth LED will blink slowly while preparing to have a security code entered.
3. Wait for the all three LEDs to blink confirming it is ready to have the security code entered.
4. Enter the code with the MIT keypad and hit ENTER.

5. The Bluetooth LED will blink slowly while pairing/bonding and move to a quick flash once paired/bonded.

The vehicle should confirm pairing/bonding is complete.

Streaming Audio

1. Confirm pairing/bonding is complete - the Bluetooth LED will be in a quick flash mode.
2. On some radios the MIT automatically begins streaming audio via A2DP. The audio playback will confirm that the Bluetooth connection using streaming and the audio is working correctly.
3. On other radios you will need to select Bluetooth Audio from the Source menu to verify Audio Streaming.
4. Audio playback confirms that the Bluetooth connection using Streaming Audio is working correctly.
5. Placing a test call will temporarily stop the streaming audio function, but upon disconnection of that test call,

the streaming audio from the MIT will resume.

To Place a Test Call

1. Confirm pairing/bonding is complete - the Bluetooth LED will be in a quick flash mode. If the vehicle is equipped with streaming audio, and the radio is set to play a Bluetooth audio file, the streaming audio playback will be audible.
2. Press and release PAIR/CALL button to place a test call. Streaming audio will be temporarily turned off.
3. Use the vehicle controls to answer the call.

NOTE: If the call is not answered within several rings, the MIT's audio files will not transmit, even though an active call is occurring.

4. Audio playback confirms that the Bluetooth connectivity is working correctly.

NOTE: The MIT will remain paired/bonded when the call is ended by the vehicle. To re-test the call function, place the MIT in Bluetooth mode and press and release the Pair button to reconnect. When testing is completed, delete MIT from the audio system before returning the vehicle to the customer.

5. Use the vehicle controls to end the call. If applicable, streaming audio will resume.

Testing the AUX/Line-In Function

1. Verify connection of the MIT as stated above.
2. Press and release the TEST SELECTOR button until the MIT AUX LED illuminates.
3. Use the vehicle controls to put the audio system into Audio (Line-In) mode.
4. Audio playback confirms that the audio input is working correctly.

Testing the USB Function

1. Verify connection of the MIT as stated above.
2. Press and release the TEST SELECTOR button until the MIT USB LED illuminates.
3. Use the vehicle controls to put the audio system into USB mode.

NOTE: Volume levels may vary dependent upon vehicle audio system.

4. Audio playback confirms that the USB is working correctly.

Troubleshooting Guide

If the MIT unit is still not working properly after following the below troubleshooting, the unit is malfunctioning and should be repaired or replaced.

Unit not Working

- Verify the MIT is powered on correctly as indicated by the green Power LED.
- If Power LED is not illuminated, verify USB power source is working properly.
- If USB power adapter is being used to power the MIT, check and, if necessary, replace the fuse in adapter.

Problem with Aux/Line-In Test

- Verify Aux/Line- In test cable is inserted properly into the vehicle audio input jack. Verify the MIT is in Aux/Line-In mode as indicated by the red AUX LED.
- Verify the vehicle audio system is in Auxiliary or Line-in mode. Verify the vehicle audio system volume is turned up and not in mute mode.

Problem with USB Test

- Verify MIT is in USB mode as indicated by the red USB LED. Verify the vehicle audio system is in USB mode.
- Verify the vehicle audio system volume is turned up and not in mute mode.

Problem with Bluetooth Pairing

- Delete previous devices stored in the device list of the radio and the pair the MIT
- Remove USB cable, and then reconnect to reset the MIT. Carefully follow the bonding instructions for the correct Passkey procedure.

Problem with Bluetooth Test Call Audio

- Verify the MIT is paired with the vehicle. This is indicated by the quick flashing Bluetooth LED.
 - Audio system should have indicated the MIT is bonded.
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